

NOTICE OF NONDISCRIMINATION

Van Buren County Hospital complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Van Buren County Hospital does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Van Buren County Hospital:

- Provides free aids and services to people with disabilities to communicate effectively with us such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you believe that Van Buren County Hospital has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Nicki Myers, VBCH Compliance Officer, 304 Franklin St. Keosauqua, IA 52565, 319-293-3171, nicki.myers@vbch.org You can file a grievance in person, by mail or email.

You can also file a civil right complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building
Washington, DC 20201 1-800-368-1019 1-800537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

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English ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-641-208-0867.

Español (Spanish) ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-641-208-0867.

Deutsch (German) ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-641-208-0867.

繁體中文 (Chinese) 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-641-208-0867。

Srpsko-hrvatski (Serbo-Croatian) OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-641-208-0867

Tiếng Việt (Vietnamese) CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-641-208-0867.

Français (French) ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-641-208-0867.

(Arabic) ملحوظة كنت إذا اذكر تتحدث فإن، اللغة المساعدة خدمات تتوافر اللغوية. بالمجان لك برقم اتصل (رقم العربية) 1-641-208-0867 -
ພາສາລາວ (Lao, Laotian) ໂປດຊາບ: ຖ້າວ່າ ທ່ານ ວ່າ ພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອ ອດ້ານພາສາ, ໂດຍ