



Community Health Needs Assessment Van Buren County, IA

On Behalf of Van Buren County Hospital



October 2023

VVV Consultants LLC
Olathe, KS

Community Health Needs Assessment

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I. Executive Summary

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I. Executive Summary

Van Buren County Hospital (Primary Service Area) – Van Buren County, IA - 2023 Community Health Needs Assessment (CHNA)

The previous CHNA for VBCH and their primary service area, was completed in 2020. (Note: The Patient Protection and Affordable Care Act (ACA) require not-for-profit hospitals to conduct a CHNA every three years and adopt an implementation strategy to meet the needs identified by the CHNA). Wave #4 Van Buren County CHNA assessment began in December of 2022 and was facilitated / created by VVV Consultants, LLC (Olathe, KS) staff under the direction of Vince Vandehaar, MBA.

Creating healthy communities requires a high level of mutual understanding and collaboration among community leaders. The development of this assessment brings together community health leaders and providers, along with the residents, to research and prioritize county health needs and document community health delivery success. This health assessment will serve as the foundation for community health improvement efforts for the next three years. **Important community CHNA Benefits** for both the local hospital and the health department, are as follows: 1.) Increases knowledge of community health needs and resources 2.) Creates common understanding of the priorities of the community’s health needs 3.) Enhances relationships and mutual understanding between and among stakeholders 4.) Provides a basis upon which community stakeholders can make decisions about how they can contribute to improving the health of the community 5.) Provides rationale for current and potential funders to support efforts to improve the health of the community 6.) Creates opportunities for collaboration in delivery of services to the community and 7.) Provides guidance to the hospital and local health department for how they can align their services and community benefit programs to best meet needs, and 8.) fulfills Hospital “Mission” to deliver.

County Health Area of Future Focus on Unmet Needs

Area Stakeholder held a community conversation to review, discuss and prioritize health delivery. Below are two tables reflecting community views and findings:

2023 CHNA Priorities				
Unmet Health Needs - Van Buren Co IA				
on behalf Van Buren County Hospital and Community Partners				
Town Hall -9/28/23 (44 Attendees / 175 Total Votes)				
#	Community Health Needs to Change and/or Improve	Votes	%	Accum
1	Mental Health (Diag, Treat, Aftercare, Provider Access)	40	22.9%	23%
2	Coordination of Care Delivery / Chronic Care Management	22	12.6%	35%
3	Transportation	14	8.0%	43%
4	Poverty (Economic Development)	12	6.9%	50%
5	Substance Abuse (Drugs & Alcohol)	12	6.9%	57%
6	Awareness of Healthcare Services	11	6.3%	63%
7	Obesity (Exercise & Nutrition)	11	6.3%	70%
8	Childcare (Accessible & Affordable)	10	5.7%	75%
9	Teen Pregnancy/Family Planning	9	5.1%	81%
10	Senior Health	8	4.6%	85%
Total Votes		175	100%	
Other needs receiving votes: Prevention & Wellness, Smoking / Vaping, Optometry, Prenatal/OBG Care, Staffing Recruitment & Retention and Hospital phone system.				

Town Hall CHNA Findings: Areas of Strengths

Van Buren Co IA PSA - Community Health Strengths			
#	Topic	#	Topic
1	Healthy Foods - Schools	7	Pharmacy
2	Ambulance Services	8	Primary Care
3	Vaccination rates (Amish Community)	9	Public Health / School Health
4	Quality of Delivering Care	10	Hospice
5	Chiropractic Care	11	Affordable Healthcare
6	Inpatient Services	12	Supporting and Caring Community

Key CHNA Wave #4 Secondary Research Conclusions found:

IOWA HEALTH RANKINGS: According to the 2023 Robert Wood Johnson County Health Rankings, Van Buren Co, IA, on average was ranked 50th in Health Outcomes, 89th in Health Factors, and 20th in Physical Environmental Quality out of the 99 Counties.

TAB 1. Van Buren County's population is 7,256 (based on 2022). About seven percent (6.8%) of the population is under the age of 5, while the population that is over 65 years old is 23.3%. As of 2022, 9.9% of citizens speak a language other than English in their home. Children in single parent households make up a total of 8.1% compared to the rural norm of 17.9%, and 90.7% are living in the same house as one year ago.

TAB 2. In Van Buren County, the average per capita income is \$30,307 while 12.7% of the population is in poverty. The severe housing problem was recorded at 13.1% compared to the rural norm of 11.7%. Those with food insecurity in Van Buren County is 9.4%, and those having limited access to healthy foods (store) is 8.4%. Individuals recorded as having a long commute while driving alone is 24.2% compared to the norm of 21.1%.

TAB 3. Children eligible for a free or reduced-price lunch in Van Buren County is 53.2%. Roughly eighty-eight percent (87.8%) of students graduated high school compared to the rural norm of 90.2%, and 16.3% have a bachelor's degree or higher.

TAB 4. The rate (per 1,000) of births where prenatal care started in the first trimester is 525.3 compared to the rural norm of 787.2. Additionally, the number of births in Van Buren County that have a low birth weight is 35.4 per 1,000. The rate of all births occurring to teens (15-19) is 55.6 compared to the norm of 47.1.

TAB 5. The Van Buren County primary care service coverage ratio is 1 provider (county based officed physician who is a MD and/or DO) to 1,010 residents. There were 2,095 preventable hospital stays in 2020 compared to the Rural Norm of 2,499. Patients who gave their hospital a rating of 9 or 10 (scale 0-10) was 74%.

TAB 6. In Van Buren County, 13.2% of the Medicare population has depression. The average mentally unhealthy days last reported (2020) is 4.3 days in a one-week period.

TAB 7a – 7b. Van Buren County has an obesity percentage of 37.6% and a physical inactivity percentage is 26.3%. The percentage of adults who smoke is 20.6%, while the excessive drinking percentage is 22.7%. The Medicare hypertension percentage is 43.3%, while their heart failure percentage is 11.3%. Those with chronic kidney disease amongst the Medicare population is 22.9% compared to the rural norm of 20.7%. The percentage of individuals who were recorded with COPD was 9.0%. Van Buren County recorded 2.8% of individuals having had a stroke.

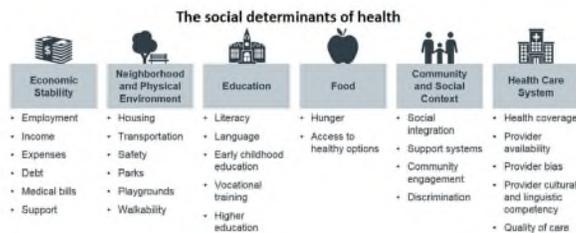
TAB 8. The adult uninsured rate for Van Buren County is 7.5% (based on 2020) compared to the rural norm of only 6.8%.

TAB 9. The life expectancy rate in Van Buren County for males and females is seventy-seven years of age (76.8). Alcohol-impaired driving deaths for Van Buren County is 28.6% while age-adjusted Cancer Mortality rate per 100,000 is 349.1. The age-adjusted heart disease mortality rate per 100,000 is at 315.3.

TAB 10. A recorded 43.0% of Van Buren County has access to exercise opportunities. Those reported having diabetes was 9.4%. Continually, thirty-two percent (32.0%) of women in Van Buren County seek annual mammography screenings compared to the rural norm of 38.6%.

Social Determinants Views Driving Community Health: From Town Hall conversations Provider Access followed by Economic Stability, and Neighborhood / Physical Environment are impacting community health, see Sec V for detailed analysis

Social Determinants Online Community Feedback – Van Buren County N=205



KEY "Social Determinant Takeaways" to Improve Our Community Health	
Poverty and poor insight into health problems coupled with apathy	"House calls" for very ill seniors who are being cared for at home would help especially in our large Amish community. Assisted living facility.
More providers and nurses to staff each clinic every day of the week.	More mental health facilities. People should not have to sit in ER for days waiting for a psych bed.
Mental health resources that I am aware of are full. Elderly need assisted living options separate from the nursing home.	More support of fitness spaces in outlying towns from Keo. More outreach, screenings in all areas of county. Quality food programs

Key CHNA Wave #4 Primary Research Conclusions found:

Community Feedback from residents, community leaders and providers (N=205) provided the following community insights via an online perception survey:

- Using a Likert scale, average between Van Buren County stakeholders and residents that would rate the overall quality of healthcare delivery in their community as either Very Good or Good; is 69.3%.
- Van Buren County stakeholders are satisfied with some of the following services: Ambulance Services, Chiropractors, Emergency Room, Telehealth, Inpatient Services, Outpatient Services, and Pharmacy.
- When considering past CHNA needs, the following topics came up as the most pressing: Mental Health, Substance Abuse, Obesity, Cost of Care, Visiting Specialists, Uninsured / Underinsured, Preventative health & Wellness, Owning Your Health, Transportation, Dental Care.

Van Buren Co IA - CHNA YR 2023 (N=298)					
Past CHNA Unmet Needs Identified		Ongoing Problem			Pressing
Rank	Ongoing Problem	Votes	%	Trend	Rank
1	Mental Health (Provider, Treatment, Aftercare)	149	16.0%		1
2	Senior Care (Aging / Dementia Support)	83	8.9%		2
3	Alcohol / Substance Abuse	74	8.0%		4
4	Child Care (Options / Access)	71	7.6%		3
5	Local Access to Specialty Care	64	6.9%		5
6	Access to Healthy Foods & Nutrition	51	5.5%		9
7	Healthcare Transportation	51	5.5%		10
8	Fitness & Exercise Options	50	5.4%		8
9	Care Coordination for SRs with Significant Health Conditions	49	5.3%		6
10	Chronic Disease Management / Services	45	4.8%		7
11	Teen Health / Education	40	4.3%		14
12	Oncology Services (Expansion)	39	4.2%		12
13	Awareness / Access to HC Services	31	3.3%		13
14	Local Access to Primary Care	26	2.8%		11
15	HC Reimbursement / Funding	17	1.8%		16
16	Public Health	15	1.6%		15
17	Health (Apathy)	14	1.5%		17
18	Radon Levels	7	0.8%		18
	Totals	876	94.3%		

II. Methodology

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IRS Requirements Overview (Notice 2011-52)

Notice and Request for Comments Regarding the Community Health Needs Assessment Requirements for Tax-exempt Hospitals

Applicability of CHNA Requirements to “Hospital Organizations”

The CHNA requirements apply to “hospital organizations,” which are defined in Section 501(r) to include (1) organizations that operate one or more state-licensed hospital facilities, and (2) any other organization that the Treasury Secretary determines is providing hospital care as its principal function or basis for exemption.

How and When to Conduct a CHNA

Under Section 501(r), a hospital organization is required to conduct a CHNA for each of its hospital facilities once every three taxable years. ***The CHNA must take into account input from persons representing the community served by the hospital facility and must be made widely available to the public. The CHNA requirements are effective for taxable years beginning after March 23, 2012.*** As a result, a hospital organization with a June 30 fiscal year end must complete a CHNA full report every 3 years for each of its hospital facilities by fiscal June 30th.

Determining the Community Served

A CHNA must identify and assess the health needs of the **community served** by the hospital facility. Although the Notice suggests that geographic location should be the primary basis for defining the community served, it provides that the organization may also take into account the target populations served by the facility (e.g., children, women, or the aged) and/or the facility’s principal functions (e.g., specialty area or targeted disease). *A hospital organization, however, will not be permitted to define the community served in a way that would effectively circumvent the CHNA requirements (e.g., by excluding medically underserved populations, low-income persons, minority groups, or those with chronic disease needs).*

Persons Representing the Community Served

Section 501(r) provides that a CHNA must take into account input from **persons who represent the broad interests of the community** served by the hospital facility, including individuals with special knowledge of or expertise in public health. Under the Notice, the persons consulted must also include: (1) government agencies with current information relevant to the health needs of the community and (2) representatives or members of medically underserved, low-income, and minority populations, and populations with chronic disease needs, in the community. In addition, a hospital organization may seek input from other individuals and organizations located in or serving the hospital facility’s defined community (e.g., health care consumer advocates, academic experts, private businesses, health insurance and managed care organizations, etc.).

Required Documentation

The Notice provides that a hospital organization will be required to separately document the CHNA for each of its hospital facilities in a **written report** that includes the following information: 1) a description of the community served by the facility and how the community was determined; 2) a description of the process and methods used to conduct the CHNA; 3) the identity of any and all organizations with which the organization collaborated and third parties that it engaged to assist with the CHNA; 4) a description of how the organization considered the input of persons representing the community (e.g., through meetings, focus groups, interviews, etc.), who those persons are, and their qualifications; 5) a prioritized

description of all of the community needs identified by the CHNA and an explanation of the process and criteria used in prioritizing such needs; and 6) a description of the existing health care facilities and other resources within the community available to meet the needs identified through the CHNA.

Making a CHNA Widely Available to the Public

The Notice provides that a CHNA will be considered to be **“conducted”** in the taxable year that the written report of the CHNA findings is made widely available to the public. The Notice also indicates that the IRS intends to pattern its rules for making a CHNA “widely available to the public” after the rules currently in effect for Forms 990. *Accordingly, an organization would make a facility’s written report widely available by posting on its website either (1) the report itself, in a readily accessible format, or (2) a link to another organization’s website, along with instructions for accessing the report on that website. The Notice clarifies that an organization must post the CHNA for each facility until the date on which its subsequent CHNA for that facility is posted.*

How and When to Adopt an Implementation Strategy

Section 501(r) requires a hospital organization to adopt an implementation strategy to meet the needs identified through each CHNA. **The Notice defines an “implementation strategy” as a written plan that addresses each of the needs identified in a CHNA by either (1) describing how the facility plans to meet the health need, or (2) identifying the health need as one that the facility does not intend to meet and explaining why the facility does not intend to meet it.** A hospital organization may develop an implementation strategy in collaboration with other organizations, which must be identified in the implementation strategy. As with the CHNA, a hospital organization that operates multiple hospital facilities must have a separate written implementation strategy for each of its facilities.

Under the Notice, an implementation strategy is considered to be “adopted” on the date the strategy is approved by the organization’s board of directors or by a committee of the board or other parties legally authorized by the board to act on its behalf. Further, the formal adoption of the implementation strategy must occur by the end of the same taxable year in which the written report of the CHNA findings was made available to the public. For hospital organizations with a June 30 fiscal year end, that effectively means that the organization must complete and appropriately post its first CHNA no later than its fiscal year ending June 30, 2013, and formally adopt a related implementation strategy by the end of the same tax year. *This final requirement may come as a surprise to many charitable hospitals, considering Section 501(r) contains no deadline for the adoption of the implementation strategy.*

IRS Community Health Needs Assessment for Charitable Hospital Organizations - Section 501(0)(3) Last Reviewed or Updated: 21-Aug-2020

In addition to the general requirements for tax exemption under Section 501(c)(3) and Revenue Ruling 69-545 hospital organizations must meet the requirements imposed by Section 501(r) on a facility-by-facility basis in order to be treated as an organization described in Section 501(c)(3). These additional requirements are:

1. Community Health Needs Assessment (CHNA) - Section 501(r)(3),
2. Financial Assistance Policy and Emergency Medical Care Policy - Section 501(r)(4),
3. Limitation on Charges - Section 501(r)(5), and
4. Billing and Collections - Section 501(r)(6).

Medically underserved populations include populations experiencing health disparities or that are at risk of not receiving adequate medical care because of being uninsured or underinsured, or due to geographic, language, financial, or other barriers. Populations with language barriers include those with limited English proficiency. Medically underserved populations also include those living within a hospital facility’s service area but not receiving adequate medical care from the facility because of cost, transportation difficulties, stigma, or other barriers.

Additionally, in determining its patient populations for purposes of defining its community, a hospital facility must take into account all patients without regard to whether (or how much) they or their insurers pay for the care received or whether they are eligible for assistance under the hospital facility's financial assistance policy. If a hospital facility consists of multiple buildings that operate under a single state license and serve different geographic areas or populations, the community served by the hospital facility is the aggregate of these areas or populations.

Additional Sources of Input

In addition to soliciting input from the three required sources, a hospital facility may solicit and take into account input received from a broad range of persons located in or serving its community. This includes, but is not limited to:

- Health care consumers and consumer advocates
- Nonprofit and community-based organizations
- Academic experts
- Local government officials
- Local school districts
- Health care providers and community health centers
- Health insurance and managed care organizations,
- Private businesses, and
- Labor and workforce representatives.

Although a hospital facility is not required to solicit input from additional persons, it must take into account input received from any person in the form of written comments on the most recently conducted CHNA or most recently adopted implementation strategy.

Collaboration on CHNA Reports

A hospital facility is permitted to conduct its CHNA in collaboration with other organizations and facilities. This includes related and unrelated hospital organizations and facilities, for-profit and government hospitals, governmental departments, and nonprofit organizations.

In general, every hospital facility must document its CHNA in a separate CHNA report unless it adopts a joint CHNA report. However, if a hospital facility is collaborating with other facilities and organizations in conducting its CHNA, or if another organization has conducted a CHNA for all or part of the hospital facility's community, portions of a hospital facility's CHNA report may be substantively identical to portions of the CHNA reports of a collaborating hospital facility or other organization conducting a CHNA, if appropriate under the facts and circumstances.

If two hospital facilities with overlapping, but not identical, communities collaborate in conducting a CHNA, the portions of each hospital facility's CHNA report relevant to the shared areas of their communities might be identical. So, hospital facilities with different communities, including general and specialized hospitals, may collaborate and adopt substantively identical CHNA reports to the extent appropriate. However, the CHNA reports of collaborating hospital facilities should differ to reflect any material differences in the communities served by those hospital facilities. Additionally, if a governmental public health department has conducted a CHNA for all or part of a hospital facility's community, portions of the hospital facility's CHNA report may be substantively identical to those portions of the health department's CHNA report that address the hospital facility's community.

Collaborating hospital facilities may produce a joint CHNA report as long as all of the collaborating hospital facilities define their community to be the same and the joint CHNA report contains all of the same basic information that separate CHNA reports must contain. Additionally, the joint CHNA report must be clearly identified as applying to the hospital facility.

Joint Implementation Strategies

As with the CHNA report, a hospital facility may develop an implementation strategy in collaboration with other hospital facilities or other organizations. This includes but is not limited to related and unrelated

hospital organizations and facilities, for-profit and government hospitals, governmental departments, and nonprofit organizations. In general, a hospital facility that collaborates with other facilities or organizations in developing its implementation strategy must still document its implementation strategy in a separate written plan that is tailored to the particular hospital facility, taking into account its specific resources. However, a hospital facility that adopts a joint CHNA report may also adopt a joint implementation strategy. With respect to each significant health need identified through the joint CHNA, the joint implementation strategy must either describes how one or more of the collaborating facilities or organizations plan to address the health need or identify the health need as one the collaborating facilities or organizations do not intend to address. It must also explain why they do not intend to address the health need.

A joint implementation strategy adopted for the hospital facility must also: Be clearly identified as applying to the hospital facility, Clearly identify the hospital facility's role and responsibilities in taking the actions described in the implementation strategy as well as the resources the hospital facility plans to commit to such actions, and Include a summary or other tool that helps the reader easily locate those portions of the joint implementation strategy that relate to the hospital facility.

Adoption of Implementation Strategy

An authorized body of the hospital facility must adopt the implementation strategy. See the discussion of the Financial Assistance Policy below for the definition of an authorized body. This must be done on or before the 15th day of the fifth month after the end of the taxable year in which the hospital facility finishes conducting the CHNA. This is the same due date (without extensions) of the Form 990.

Acquired Facilities A hospital organization that acquires a hospital facility (through merger or acquisition) must meet the requirements of Section 501(r)(3) with respect to the acquired hospital facility by the last day of the organization's second taxable year beginning after the date on which the hospital facility was acquired. In the case of a merger that results in the liquidation of one organization and survival of another, the hospital facilities formerly operated by the liquidated organization will be considered "acquired," meaning they will have until the last day of the second taxable year beginning after the date of the merger to meet the CHNA requirements. Thus, the final regulations treat mergers equivalently to acquisitions.

New Hospital Organizations

An organization that becomes newly subject to the requirements of Section 501(r) because it is recognized as described in Section 501(c)(3) and is operating a hospital facility must meet the requirements of Section 501(r)(3) with respect to any hospital facility by the last day of the second taxable year beginning after the latter of: The effective date of the determination letter recognizing the organization as described in Section 501(c)(3), or - The first date that a facility operated by the organization was licensed, registered, or similarly recognized by a state as a hospital.

New Hospital Facilities

A hospital organization must meet the requirements of Section 501(r)(3), with respect to a new hospital facility it operates by the last day of the second taxable year beginning after the date the facility was licensed, registered, or similarly recognized by its state as a hospital.

Transferred/Terminated Facilities

A hospital organization is not required to meet the requirements of Section 501(r)(3) with respect to a hospital facility in a taxable year if the hospital organization transfers all ownership of the hospital facility to another organization or otherwise ceases its operation of the hospital facility before the end of the taxable year. The same rule applies if the hospital facility ceases to be licensed, registered, or similarly recognized as a hospital by a state during the taxable year. By extension, a government hospital organization that voluntarily terminates its Section 501(c)(3) recognition as described in Rev. Proc. 2018-5 (updated annually) is no longer considered a hospital organization for purposes of Section 501(r) and therefore is not required to meet the CHNA requirements during the taxable year of its termination.

Public Health Criteria:

Domain 1: Conduct and disseminate assessments focused on population health status and public health issues facing the community.

Domain 1 focuses on the assessment of the health of the population in the jurisdiction served by the health department. The domain includes systematic monitoring of health status; collection, analysis, and dissemination of data; use of data to inform public health policies, processes, and interventions; and participation in a process for the development of a shared, comprehensive health assessment of the community.

DOMAIN 1 includes 4 STANDARDS:

- **Standard 1.1** - Participate in or Conduct a Collaborative Process Resulting in a Comprehensive Community Health Assessment
- **Standard 1.2** - Collect and Maintain Reliable, Comparable, and Valid Data That Provide Information on Conditions of Public Health Importance and on the Health Status of the Population
- **Standard 1.3** - Analyze Public Health Data to Identify Trends in Health Problems, Environmental Public Health Hazards, and Social and Economic Factors That Affect the Public's Health
- **Standard 1.4** - Provide and Use the Results of Health Data Analysis to Develop Recommendations Regarding Public Health Policy, Processes, Programs, or Interventions

Required CHNA Planning Process Requirements:

- a. Participation by a wide range of community partners.
- b. Data / information provided to participants in CHNA planning process.
- c. Evidence of community / stakeholder discussions to identify issues & themes. Community definition of a "healthy community" included along with list of issues.
- d. Community assets & resources identified.
- e. A description of CHNA process used to set priority health issues.

Seven Steps of Public Health Department Accreditation (PHAB):

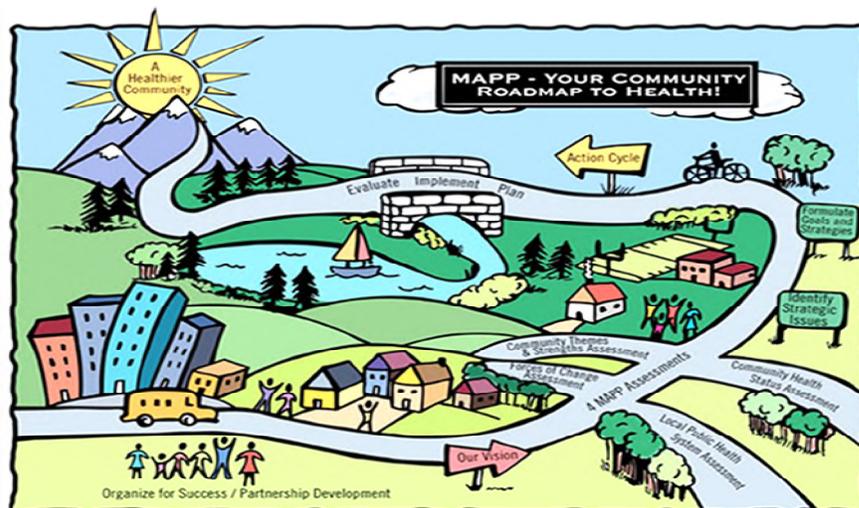
1. Pre-Application
2. Application
3. Document Selection and Submission
4. Site Visit
5. Accreditation Decision
6. Reports
7. Reaccreditation

MAPP Process Overview

Mobilizing for Action through Planning and Partnerships (MAPP) is a flexible strategic planning tool for improving the health and quality of life for the community. Like most strategic planning, MAPP involves organizing partners, creating a vision and shared values, collecting data, identifying areas for improvement, and developing goals and strategies to address them. Through collaboration with partners and the community, MAPP allows us to focus our efforts and work on issues to strengthen the local public health system.

The MAPP process includes the following six phases. It's important to note that MAPP has no set end point and will continue throughout the life cycle of the Community Health Improvement Plan (CHIP).

1. In this first phase, **Organize for Success/Partnership Development**, various sectors of the community with established relationships are reviewed, leading to the identification of areas for partnership development and creation of new relationships to enhance the MAPP process.
2. In the second phase, **Visioning**, a shared community vision and common values for the MAPP process are created.
3. In the third phase, **Four MAPP Assessments**, data is collected from existing and new sources about the health of our community, which results in a Community Health Assessment (CHA).
4. In the fourth phase, **Identify Strategic Issues**, community partners and health professionals select issues based on data collected from the third phase that are critical to the local public health system and align with the vision from the second phase.
5. In the fifth phase, **Formulate Goals and Strategies**, potential ways to address the strategic issues are identified by the community along with the setting of achievable goals. The final result is a Community Health Improvement Plan (CHIP).
6. The sixth and final phase of the MAPP process is the **Action Cycle**, which is where the work happens for meeting the objectives set in the previous phase. Through these collaborative efforts, the health of the community is improved.



Drivers of Health Assessment & Improvement Planning

Different drivers have led health agencies and organizations to institutionalize community health assessment and community health improvement planning in recent years.

National Voluntary Accreditation Requirements

In 2011, the Public Health Accreditation Board (PHAB), in partnership with key public health organizations, launched a new national voluntary accreditation program for state, tribal, local, and territorial health departments. The standards and measures encompass 12 domains of performance and include a comprehensive community health assessment (Domain 1, Standard 1.1) and a community health improvement plan (Domain 5, Standard 5.2). A documented community health assessment and improvement plan are two of the three prerequisites for applying to PHAB. PHAB requires that these processes be conducted collaboratively and that the documents be dated within the last five years. More information is available from [PHABexternal icon](#) and [CDC](#).

CDC Grant Requirements

CDC grants often require or encourage completing a community health assessment or improvement plan. In some cases, these plans provide valuable information for identifying priority health issues or needs. Examples include ; [National Public Health Improvement Initiative \(NPHII\)](#); [Community Transformation Grants or REACH Core](#)

The Public Health Accreditation board defines *community health assessment* as a systematic examination of the health status indicators for a given population that is used to identify key problems and assets in a community. The ultimate goal of a community health assessment is to develop strategies to address the community's health needs and identified issues. A variety of tools and processes may be used to conduct a community health assessment; the essential ingredients are community engagement and collaborative participation. Turnock B. *Public Health: What It Is and How It Works*. Jones and Bartlett, 2009, as adapted in [Public Health Accreditation Board Acronyms and Glossary of Terms Version 1.0 Cdc-pdf\[PDF – 536KB\]External](#), July 2011.

The Catholic Health Association defines a *community health needs assessment* as a systematic process involving the community to identify and analyze community health needs and assets in order to prioritize these needs, and to plan and act upon unmet community health needs.” Catholic Health Association, [Guide to Assessing and Addressing Community Health Needs Cdc-pdf\[PDF-1.5MB\]External](#), June 2013.

Round #5 CHNA focuses on Social Determinants & Health Equity.

Centers for Medicare & Medicaid Services Health Equity Domains

CMS' Hospital Commitment to Health Equity has introduced two equity-focused process measures in 2023: screening for Social Drivers of Health (SDOH-01) and Screen Positive Rate for Social Drivers of Health (SDOH-02). (Although these measures will not be required until 2024, it is highly recommended that hospitals begin tracking them in 2023.)

Domain 1: Equity as a Strategic Priority

The hospital has a strategic plan for advancing health care equity that accomplishes the following:

- Identifies priority populations who currently experience health disparities.
- Establishes health care equity goals and discrete action steps to achieve them.
- Outlines specific resources that are dedicated to achieving equity goals.
- Describes an approach for engaging key stakeholders, such as community partners.

Domain 2: Data Collection

The hospital is engaging in the following three key data collection activities.

- Collecting demographic information, including self-reported race and ethnicity, and SDOH information, on a majority of patients
- Training staff in the culturally sensitive collection of demographics and SDOH information
- Inputting patient demographic and/ or SDOH information into structured interoperable data elements using a certified electronic health record technology.

Domain 3: Data Analysis

The hospital stratifies key performance indicators by demographic and/ or SDOH variables to identify equity gaps and includes this information on hospital performance dashboards.

Domain 4: Quality Improvement

The hospital participates in local, regional and or national quality improvement activities that are focused on reducing health disparities.

Domain 5: Leadership Engagement

The hospital's senior leadership, including the chief executives and the entire hospital board of trustees, demonstrates a commitment to equity through the following two activities.

- Annual reviews of the hospital's strategic plan for achieving health equity
- Annual reviews of key performance indicators stratified by demographic and/ or social factors.

Sources:

The Joint Commission. (2022, June 20). R3 Report: New Requirements to Reduce Health Care Disparities. Retrieved from https://www.jointcommission.org/-/media/tje/documents/standards/r3-reports/r3_disparities_july2022-6-20-2022.pdf

Health Equity Innovation Network. (2022, August 29). Quick Start Guide: Hospital Commitment to Health Equity Measure. Retrieved from <https://hqin.org/wp-content/uploads/2022/08/Quick-Start-Guide-Hospital-Commitment-to-Health-Equity-Measure.pdf>

The Joint Commission (TJC) Elements of Performance - Regulatory and Accreditation Requirements Related to Health Equity and Social Determinants of Health

New and revised TJC requirements to reduce health care disparities went into effect Jan. 1, 2023. Below are the six elements of performance.

Element of Performance 1:

The organization designates an individual to lead activities aimed at reducing healthcare disparities. **(Hospital Responsibility)**

Element of Performance 2:

The organization assesses the patient's health-related social needs and provides information about community resources and support services. **(CHNA full report- Section I and III)**

Examples of health-related social needs may include the following:

- Access to transportation
- Difficulty paying for prescriptions or medical bills.
- Education and literacy
- Food insecurity
- Housing insecurity

Element of Performance 3:

The organization identifies healthcare disparities in its patient population by stratifying quality and safety data. **(CHNA Town Hall)** Examples of sociodemographic characteristics may include but are not limited to the following: Age, Gender, Preferred Language, Race, and ethnicity.

Element of Performance 4:

The organization develops a written action plan that describes how it will address at least one of the healthcare disparities identified. **(CHNA IMPL Development Plan)**

Element of Performance 5:

The organization acts when it does not achieve or sustain goal(s) in its action plan to reduce health care disparities.

Element of Performance 6:

At least annually, the organization informs key stakeholders, identifying leaders, licensed practitioners, and staff, about its progress in reducing identified healthcare disparities. **(Hospital Responsibility)**

Social Determinants of Health

What Are Social Determinants of Health?



[Social determinants of health \(SDOH\)external icon](#) are defined as the conditions in which people are born, grow, live, work, and age. SDOH are shaped by the distribution of money, power, and resources throughout local communities, nations, and the world. Differences in these conditions lead to health inequities or the unfair and avoidable differences in health status seen within and between countries.

[Healthy People 2030external icon](#) includes SDOH among its leading health indicators. One of Healthy People 2030's five overarching goals is specifically related to SDOH: Create social, physical, and economic environments that promote attaining the full potential for health and well-being for all.

Through broader awareness of how to better incorporate SDOH throughout the multiple aspects of public health work and the [10 Essential Public Health Services](#), public health practitioners can transform and strengthen their capacity to advance health equity. Health equity means that everyone has a fair and just opportunity to be as healthy as possible. This requires removing obstacles to health, such as poverty, discrimination, and their consequences, including powerlessness and lack of access to good jobs with fair pay, quality education and housing, safe environments, and health care.

II. Methodology

b) Collaborating CHNA Parties

Working together to improve community health takes collaboration. Listed below is an in-depth profile of the local hospital and health department CHNA partners:

Van Buren County Hospital

304 Franklin St. | Keosauqua, IA 52565

CEO: Garen Carpenter

The VBCH Team will be the leading choice and trusted partner offering to advance healthcare services close to home.

Our services include:

Medical

- Cardiopulmonary Rehab Services
- Dietitian
- Emergency Department
- Infusion Services
- Laboratory
- Pharmacy
- Private Care Unit
- Radiology Department
- Respiratory Therapy
- Skilled Nursing Care
- Surgical Services
- Therapy & Performance Center
- Wound Care

Specialty

- Audiology
- Child Health Specialty Clinics
- Dermatology
- ENT
- ESI – Pain Management
- General Surgery
- OB/Gynecology
- Orthopedic
- Pediatric Dentistry
- Podiatry
- Pulmonology / Sleep
- Rheumatology
- Urology

Van Buren County Public Health Department

404 Dodge Street

Keosauqua, IA 52565

Lindee Thomas, R.N., Nurse Administrator

Contact: lthomas@vbcph.org

Office Hours:8:A.M. Thru 4.30P.M.-Monday Thru Friday

Vision

Contribute to the promotion of healthy lifestyles in collaboration with community partners for disease prevention

Mission

To promote, preserve, protect, and improve the quality of health and wellness of Van Buren County residents

Services Include:

- Certified Home Care Agency
- Skilled Nursing, Physical Therapy, Home Care Aide
- Homemaker Services
- Vaccines for Children Immunizations
- Flu and COVID Vaccination Clinics
- Communicable Disease Follow Ups
- Septic/Well Permits
- Well Filling Assistance
- Well Water Testing
- Equipment Loan Program

II. Methodology

b) Collaborating CHNA Parties Continued

Consultant Qualifications:

VVV Consultants LLC 601 N. Mahaffie, Olathe, KS 66061 (913) 302-7264

VVV Consultants LLC is an Olathe, KS based "boutique" healthcare consulting firm specializing in Strategy, Research and Business Development services. To date we have completed 83 unique community CHNA's in KS, MO, IA, NE and WI (references found on our website VandehaarMarketing.com)

Introduction: Who We Are

Background and Experience



Vince Vandehaar, MBA – Principal

VVV Consultants LLC – *start 1/1/09* *

- Adjunct Full Professor @ Avila & Webster Universities
- 40+ year veteran marketer, strategist and researcher
- Saint Luke's Health System, BCBS of KC,
- Tillinghast Towers Perrin, and Lutheran Mutual Life
- Hometown: Bondurant IA



Olivia G Hewitt BA – Associate Consultant

VVV Consultants LLC – *May 2024*

- > Emporia State University – Communications / Marketing
- > Hometown: Olathe, KS



Cassandra Kahl, BHS MHA – Director, Project Management

VVV Consultants LLC – *Nov 2020*

- > University of Kansas – Health Sciences
- > Park University - MHA
- > Hometown: Maple, WI



VVV Consultants LLC
601 N Mahaffie
Olathe, KS 66061

Core Values

Engaged
Reliable
Skilled ---
Innovative
Accountable

VVV Consultants LLC (EIN 27-0253774) began as "VVV Research & Development INC" in early 2009 and converted to an LLC on 12/24/12. Web: VandehaarMarketing.com

Our Mission: to research, facilitate, train, create processes to improve market performance, champion a turnaround, and uncover strategic "critical success" initiatives.

Our Vision: to meet today's challenges with the voice of the market solutions.

Our Values:

Engaged – we are actively involved in community relations & boards.

Reliable – we do what we say we are going to do.

Skilled – we understand business because we've been there.

Innovative – we are process-driven & think "out of the box."

Accountable – we provide clients with a return on their investment.

II. Methodology

c) CHNA and Town Hall Research Process

Wave #4 Community Health Needs Assessment (CHNA) process began in June of 2023 for Van Buren County Hospital (VBCH) in Keosauqua, IA to meet Federal IRS CHNA requirements.

In early June 2023, a meeting was called amongst the VBCH leaders to review CHNA collaborative options. <Note: VVV Consultants LLC from Olathe, KS was asked to facilitate this discussion with the following agenda: VVV CHNA experience, review CHNA requirements (regulations) and discuss CHNA steps/options to meet IRS requirements and to discuss next steps.> Outcomes from discussion led to the VBCH to request VVV Consultants LLC to complete a CHNA IRS aligned comprehensive report.

VVV CHNA Deliverables:

- Document Hospital Primary Service Area - meets the 80-20 Patient Origin Rule.
- Uncover / document basic secondary research county health data, organized by 10 tabs.
- Conduct / report CHNA Community Check-in Feedback Findings (primary research).
- Conduct a Town Hall meeting to discuss with community secondary & primary data findings leading to determining (prioritizing) county health needs.
- Prepare & publish CHNA report which meets ACA requirements.

To ensure proper PSA Town Hall representation (that meets the 80-20 Patient Origin Rule), a patient origin three-year summary was generated documenting patient draw by zips as seen below:

VBCH- Defined Primary Serv Area				Overall (IP/ER/OP/PC)			Inpatient Disc			Emergency Visits			Outpatient Visits			Clinic Visits (Employ)		
#	ZIP	City	County	Total 3YR	%	ACCUM	2022	2021	2020	2022	2021	2020	2022	2021	2020	2022	2021	2020
		TOTALS		117,867			338	297	238	2,665	2,191	2,063	22,103	18,542	14,165	19,682	18,350	17,233
1	52565	Keosauqua	Van Buren	33,460	28.4%	28.4%	93	100	96	660	590	551	6,712	5,589	4,694	5,191	4,645	4,539
2	52620	Bonaparte	Van Buren	10,373	8.8%	37.2%	34	18	20	318	229	224	2,258	1,677	1,102	1,625	1,472	1,396
3	52626	Farminton	Van Buren	9,175	7.8%	45.0%	23	21	20	234	146	153	1,521	1,377	1,073	1,697	1,503	1,407
4	52535	Birmingham	Van Buren	7,572	6.4%	51.4%	17	22	17	140	120	124	1,482	1,130	945	1,199	1,144	1,232
5	52570	Milton	Van Buren	6,638	5.6%	57.0%	12	10	4	154	132	112	1,110	1,100	760	1,193	1,060	991
6	52551	Douds	Van Buren	5,858	5.0%	62.0%	27	12	10	129	91	77	1,167	842	579	1,075	935	914
7	52542	Cantril	Van Buren	4,774	4.1%	66.0%	9	14	14	87	93	81	956	918	510	776	720	596
8	52651	Stockport	Van Buren	4,543	3.9%	69.9%	4	21	3	128	119	98	920	706	409	740	706	689
9	52573	Mount Sterling	Van Buren	1,614	1.4%	71.3%	5		3	37	27	24	312	249	187	281	220	269
10	52588	Selma	Van Buren	628	0.5%	71.8%	3	2	1	14	13	14	96	126	85	91	108	75
11	52556	Fairfield	Jefferson	8,148	6.9%	78.7%	16	23	11	139	122	107	1,703	1,228	654	1,501	1,552	1,092
12	52537	Bloomfield	Davis	3,243	2.8%	81.5%	7	5	4	71	70	48	423	391	342	661	620	601

Data & Benchmarks Review

Community health assessments typically use both primary and secondary data to characterize the health of the community:

- **Primary data** are collected first-hand through surveys, listening sessions, interviews, and observations.
- **Secondary data** are collected by another entity or for another purpose.
- **Indicators** are secondary data that have been analyzed and can be used to compare rates or trends of priority community health outcomes and determinants.

Data and indicator analyses provide descriptive information on demographic and socioeconomic characteristics; they can be used to monitor progress and determine whether actions have the desired effect. They also characterize important parts of health status and health determinants, such as behavior, social and physical environments, and healthcare use.

Community health assessment indicators should be.

- Methodologically sound (valid, reliable, and collected over time)
- Feasible (available or collectable)
- Meaningful (relevant, actionable, and ideally, linked to evidence-based interventions)
- Important (linked to significant disease burden or disparity in the target community)

Jurisdictions should consider using data and indicators for the smallest geographic locations possible (e.g., county-, census block-, or zip code-level data), to enhance the identification of local assets and gaps.

Local reporting (County specific) sources of community-health level indicators:

CHNA Detail Sources
Quick Facts - Business
Centers for Medicare and Medicaid Services
CMS Hospital Compare
County Health Rankings
Quick Facts - Geography
Kansas Health Matters
Kansas Hospital Association (KHA)
Quick Facts - People
U.S. Department of Agriculture - Food Environment Atlas
U.S. Center for Disease Control and Prevention

Sources of community-health level indicators:

- [County Health Rankings and Roadmaps](#)
The annual Rankings measure vital health factors, including high school graduation rates, obesity, smoking, unemployment, access to healthy foods, the quality of air and water, income inequality, and teen births in nearly every county in America. They provide a snapshot of how health is influenced by where we live, learn, work and play.
- [Prevention Status Reports \(PSRs\)](#)
The PSRs highlight—for all 50 states and the District of Columbia—the status of public health policies and practices designed to prevent or reduce important public health problems.
- [Behavioral Risk Factor Surveillance System](#)
The world's largest, ongoing telephone health survey system, tracking health conditions and risk behaviors in the United States yearly since 1984. Data are collected monthly in all 50 states, the District of Columbia, Puerto Rico, the US Virgin Islands, and Guam.
- The [Selected Metropolitan/ Micropolitan Area Risk Trends](#) project was an outgrowth of BRFSS from the increasing number of respondents who made it possible to produce prevalence estimates for smaller statistical areas.
- [CDC Wonder](#) Databases using a rich ad-hoc query system for the analysis of public health data. Reports and other query systems are also available.
- [Center for Applied Research and Engagement Systems external icon](#)
Create customized interactive maps from a wide range of economic, demographic, physical and cultural data. Access a suite of analysis tools and maps for specialized topics.
- [Community Commons external icon](#)
Interactive mapping, networking, and learning utility for the broad-based healthy, sustainable, and livable communities' movement.
- [Dartmouth Atlas of Health Care external icon](#)
Documented variations in how medical resources are distributed and used in the United States. Medicare data used to provide information and analysis about national, regional, and local markets, as well as hospitals and their affiliated physicians.
- [Disability and Health Data System](#)
Interactive system that quickly helps translate state-level, disability-specific data into valuable public health information.
- [Heart Disease and Stroke Prevention's Data Trends & Maps](#)
View health indicators related to heart disease and stroke prevention by location or health indicator.
- [National Health Indicators Warehouse external icon](#)
Indicators categorized by topic, geography, and initiative.
- [US Census Bureau external icon](#)
Key source for population, housing, economic, and geographic information.
- [US Food Environment Atlas external icon](#)
Assembled statistics on food environment indicators to stimulate research on the determinants of food choices and diet quality, and to provide a spatial overview of a community's ability to access healthy food and its success in doing so.
- [Centers for Medicare & Medicaid Services Research and Data Clearinghouse external icon](#)
Research, statistics, data, and systems.
- [Environmental Public Health Tracking Network](#)
System of integrated health, exposure, and hazard information and data from a variety of national, state, and city sources.
- [Health Research and Services Administration Data Warehouse external icon](#)
Research, statistics, data, and systems.
- [Healthy People 2030 Leading Health Indicators external icon](#)
Twenty-six leading health indicators organized under 12 topics.
- [Kids Count external icon](#)
Profiles the status of children on a national and state-by-state basis and ranks states on 10 measures of well-being; includes a [mobile site external icon](#).
- [National Center for Health Statistics](#)
Statistical information to guide actions and policies.
- [Pregnancy Risk Assessment and Monitoring System](#)
State-specific, population-based data on maternal attitudes and experiences before, during, and shortly after pregnancy.
- [Web-based Injury Statistics Query and Reporting System \(WISQARS\)](#)
Interactive database system with customized reports of injury-related data.
- [Youth Risk Behavior Surveillance System](#)
Monitors six types of health-risk behaviors that contribute to the leading causes of death and disability among youth and adults.

Specific Project CHNA roles, responsibility and timelines are documented by the following calendar.

2023 CHNA Project Calendar - Van Buren County, IA on behalf of Van Buren County Hospital, an affiliate of MercyOne Work Timeline & Roles - Working Draft as of 7/6/23			
Step	Timeframe	Lead	Task
1	12/16/2022	VVV / Hosp	Sent Leadership information regarding CHNA Wave #4 for review.
2	6/4/2023	Hosp	Select CHNA Wave #4 Option B. Approve / Sign VVV CHNA quote
3	6/15/23	VVV	Send out REQCommInvite Excel file. HOSP & HLTH Dept to fill in PSA Stakeholders Names /Address /Email
4	7/6/2023	VVV	Hold Kick-off Meeting Request Hospital Client to send IHA PO reports for FFY 20, 21,22 plus request client to complete 3 year historical PSA IP/OP/ER/Clinic to document patient origin file. (ZipPSA_3yrPOrigin.xls)
5	7/7/2023	VVV	Prepare CHNA Wave#4 Stakeholder Feedback "online link". Send link for hospital review.
6	July-Aug 2023	VVV	Assemble & complete Secondary Research - Find / populate 10 TABS. Create Town Hall ppt for presentation.
7	7/11/2023	VVV	Prepare/send out PR story / E Mail #1 announcing upcoming CHNA work. Ask CEO to review/approve.
8	7/11/2023	Hosp	Place PR #1 story to local media CHNA survey announcing "online CHNA Wave #4 feedback". Request public to participate. Send E Mail request to local stakeholders
9	7/14/2023	VVV	Launch / conduct online survey to stakeholders: Hospital will e-mail invite to participate to all stakeholders. Cut-off 8/11/2023 for Online Survey
10	9/1/2023	Hosp	Prepare/send out Community TOWN HALL request invite Email #2 to Stakeholders
11	9/1/2023	VVV / Hosp	Prepare/send out PR #2 story to local media announcing upcoming Town Hall. VVV will mock-up PR release to media sources.
12	9/26/2023	ALL	Conduct conference call (time TBD) with Hospital / Public HLTH to review Town Hall data / flow
13	Thursday, 9/28/23	VVV	Conduct CHNA Town Hall for Lunch 11:30 am - 1:00 pm at XXX. Review & Discuss Basic health data plus RANK Health Needs.
14	On or Before 10/20/2021	VVV	Complete Analysis - Release Draft 1- seek feedback from Leaders (Hospital & Health Dept.)
15	On or Before 10/31/2021	VVV	Produce & Release final CHNA report. Hospital will post CHNA online (website).
16	TBD	Hosp	Conduct Client Implementation Plan PSA Leadership meeting.
17	TBD	Hosp	Hold Board Meetings discuss CHNA needs, create & adopt an implementation plan. Communicate CHNA plan to community.

Community Health Needs Assessment Van Buren County (IA) Town Hall Meeting - 2023 On behalf of Van Buren County Hospital



VVV Consultants LLC
Olathe, Kansas 66061

VandelaarMarketing.com
913-302-7264

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CHNA Town Hall Team Tables

RSVPs Van Buren County, IA CHNA Town Hall Sept. 28th 11:30-1pm

#	Table	Lead	Last	First	Organization	#	Table	Lead	Last	First	Organization
1	A	##	Carpenter	Saren	Van Buren County Hospital	25	G	##	Thompson	Doug	Van Buren County Hospital
2	A		Dukes	Warren	Amerigroup Iowa Incorporated	26	G		Beck	Nichole	Office of Senator Joni K. Ernst
3	A		Knisley	Ginger	Children First	27	G		Caviness	Betsy	Van Buren County Hospital
4	A		Moore	Lyndsey	Van Buren County Hospital	28	G		Hage	Monte	Van Buren Telephone Co. Inc.
5	B	##	Sandidge	Greg	Keosauqua Healthcare Center	29	H	##	Elmore	Lisa	Van Buren County Hospital / Sr. Life Solutions
6	B		Chilton	Allison	Van Buren County Hospital	30	H		Buckalew	Allison	American Home Finding Association
7	B		Moyer	Ashley	Van Buren County Hospital	31	H		Garcia	Lindsey	Van Buren County Hospital
8	B		Wells	Jayne	Milton Christian Church	32	H		Plowman	Lisa	Douds Community Club - Van Buren Telep
9	C	##	Burnside	Carol	River Hills Community Health CTR	33	I	##	Fellows	Rhonda	Van Buren County Hospital
10	C		Erickson	Jeanne	Van Buren County Hospital	34	I		Madison	Rushing	Van Buren County CSD
11	C		Hranicka	Kevin	Retired - Past Mayor of Keo	35	I		McBride	Ann	VBCH, Board of Trustees member
12	C		Parish	Kara	Van Buren County Hospital	36	I		Nelles	Cathy	Advisory Board
13	D	##	Felleg	William	Van Buren County Hospital	37	J	##	Goldstein	Linda	Retired VBCH Manager
14	D		Davis	Phillip	R & R Counseling Solutions	38	J		Duehn	Jacob	Keosauqua Family Chiropractic
15	D		Probasco	MaLorie	Wells Hometown Drug	39	J		Duehn	Alisha	First Iowa State Bank
16	D		Thornburg	Danny	Van Buren County Hospital	40	J		Perry	Lil	
17	E	##	Kite	Kasha	Van Buren County Hospital	41	K	##	Wasko	Susan	Wasko Hardware, Inc.
18	E		Martin	Debbie	Van Buren County Hospital	42	K		Rogers	Amanda	The SAFE Coalition
19	E		Nichols	Katie	City of Keosauqua	43	K		Bogle	Kitty	Sieda
20	E		Ridenour	Shelby	Domestic Violence Inter Prog	44	K		Miller	Kathleen	Van Buren County Hospital and Clinics
21	F	##	Hissem	Jeremy	Van Buren CSD	45	L	##	Rodgers	Kristina	VBCH & Clinics
22	F		Cline	William	Van Buren County Hospital	46	L		Bird	Dick	
23	F		Daugherty	Melissa	Van Buren Parents as Teachers	47	L		Bird	Shelia	
24	F		Kradht	Lynn	Van Buren County Hospital	48	L		Dicks	Ernie	
						49	L		Warner	Sarah	VBCH

2

Community Health Needs Assessment (CHNA) Onsite Town Hall Discussion Agenda

- I. **Opening Welcome / Introductions** (5 mins)
- II. **Review CHNA Purpose and Process** (5 mins)
- III. **Review Current County "Health Status"**
 - Secondary Data by 10 TAB Categories
 - Review Community Feedback Research (40 mins)
- IV. **Collect Community Health Perspectives**
 - Hold Community Voting Activity
 - Determine Most Important Unmet Needs (40 mins)
- V. **Close / Next Steps** (5 mins)

3

Town Hall Participation

- ALL attendees practice "Safe Engagement", working together in teams by table.
- ALL attendees welcome to share. Engaging conversation (No right or wrong answer)
 - Parking Lot
- ALL Take Notes – Important health indicators
- Please give truthful responses – Serious community conversation.
- Purpose: Discuss / Determine unmet health needs
- Have a little fun along the way

4

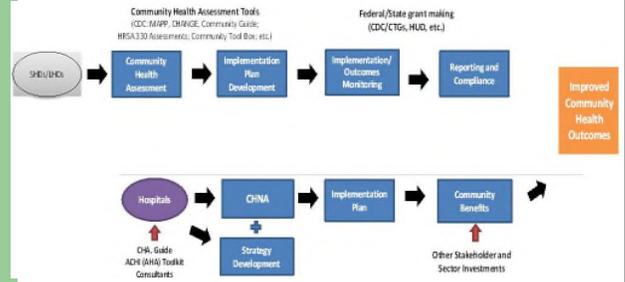
Southeast Iowa Complex Care Network

Grant GOAL: to develop a comprehensive, sustainable complex care delivery system that will provide holistic healthcare and social services primarily to patients ages 65 and older with complex care needs.

- **Van Buren County Hospital and Clinics** – Acting as the lead applicant and fiscal agent for the project. Expertise in medical services and population health, as well as federal grant management.
- **Davis County Hospital and Clinics** – Expertise in medical services and patient complex care. Also operates **Davis County Public Health**, which has specific expertise in patient education, medication management, and home health services.
- **Van Buren County Public Health** – Expertise in patient education, medication management, and home health services. Serves patients in Van Buren County.
- **Wells Hometown Drug Bloomfield** – Expertise in prescription drug management.
- **Wells Hometown Drug Keosauqua** – Expertise in prescription drug management.
- **Senior Life Solutions** – Expertise in mental health services specifically for patients ages 65 and over living in rural communities. Operates locations in both Van Buren and Davis Counties.
- **Lee County Public Health/I-Smile Silver** – Expertise in oral health and oral health education for adults. I-Smile Silver is a pilot project of the Iowa Department of Public Health and is currently active in Van Buren County. The program serving Van Buren County is operated by Lee County Public Health.

5

Community Health Needs Assessment Joint Process: Hospital & Local Health Providers



6

A Conversation with the Community & Stakeholders

Community members and organizations invited to CHNA Town Hall

Consumers: Uninsured/underinsured people, Members of at-risk populations, Parents, caregivers and other consumers of health care in the community, and Consumer advocates.

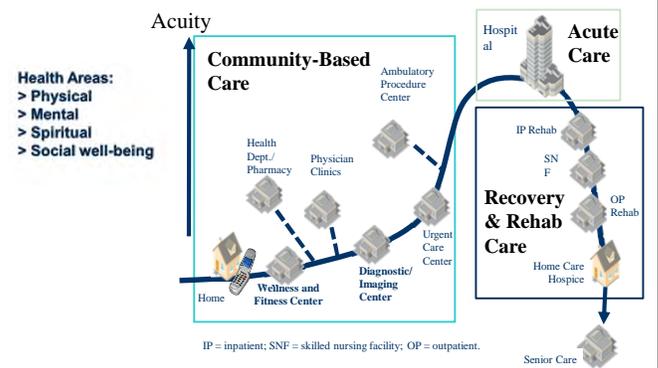
Community leaders and groups: The hospital organization's board members, Local clergy and congregational leaders, Presidents or chairs of civic or service clubs – Chamber of Commerce, veterans' organizations, Lions, Rotary, etc., Representatives from businesses – owners/CEO's of large businesses (local or large corporations with local branches), Business people & merchants (e.g., who sell tobacco, alcohol, or other drugs), Representatives from organized labor, Political, appointed and elected officials., Foundations., United Way organizations. And other "community leaders."

Public and other organizations: Public health officials, Directors or staff of health and human service organizations, City/Community planners and development officials, Individuals with business and economic development experience, Welfare and social service agency staff, Housing advocates - administrators of housing programs: homeless shelters, low-income-family housing and senior housing, Education officials and staff - school superintendents, principals and teachers, Public safety officials, Staff from state and area agencies on aging, Law enforcement agencies - Chiefs of police, Local colleges and universities, Coalitions working on health or other issues.

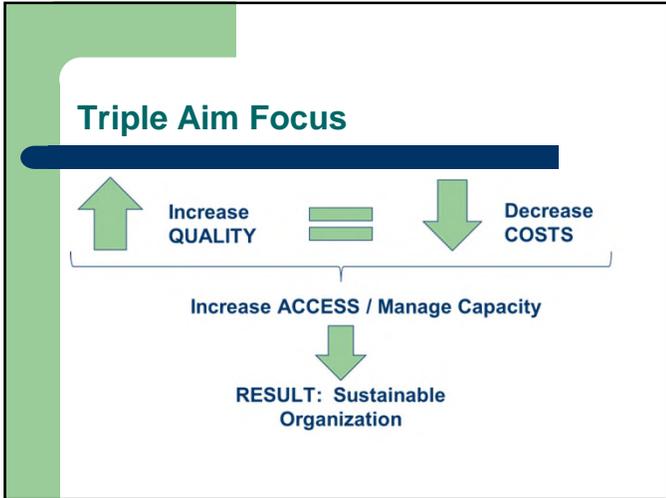
Other providers: Physicians, Leaders in other not-for-profit health care organizations, such as hospitals, clinics, nursing homes and home-based and community-based services, Leaders from Catholic Charities and other faith-based service providers, Mental health providers, Oral health providers, Health insurers, Parish and congregational nursing programs, Other health professionals

7

Future System of Care—Sg2



8



9

- ### CMS Priorities for the 2022-2023 Framework for Health Equity
1. **Priority 1:** Expand the Collection, Reporting, and Analysis of Standardized Data
 2. **Priority 2:** Assess Causes of Disparities within CMS Programs and Address Inequities in Policies and Operations to Close Gaps
 3. **Priority 3:** Build Capacity of Health Care Organizations and the Workforce to Reduce Health and Health Care Disparities
 4. **Priority 4:** Advance Language Access, Health Literacy, and the Provision of Culturally Tailored Services
 5. **Priority 5:** Increase All Forms of Accessibility to Health Care Services and Coverage

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- ## II. Review of a CHNA
- What is a Community Health Needs Assessment (CHNA)..?
 - Systematic collection, assembly, analysis, and dissemination of information about the health of the community.
 - A CHNA's role is to....
 - Identify factors that affect the health of a population and determine the availability of resources to adequately address those factors.
 - Purpose of a CHNA – Why Conduct One?
 - Determine health-related trends and issues of the community
 - Understand / evaluate health delivery programs in place.
 - Meet Federal requirements – both local hospital and health department
 - Develop Implementation Plan strategies to address unmet health needs (4-6 weeks after Town Hall)

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- ## II. CHNA Written Report Documentation – Table of Contents
- A description of the community served
 - A description of the CHNA process
 - The identity of any and all organizations and third parties which collaborated to assist with the CHNA
 - A description of how the organization considered the input of persons representing the community (e.g., through meetings, focus groups, interviews, etc.), who those persons are, and their qualifications
 - A prioritized description of all of the community needs identified by the CHNA.
 - A description of the existing health care facilities and other resources within the community available to meet the needs identified through the CHNA

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III. Review Current County Health Status: Secondary Data by 10 Tab Categories & State Rankings

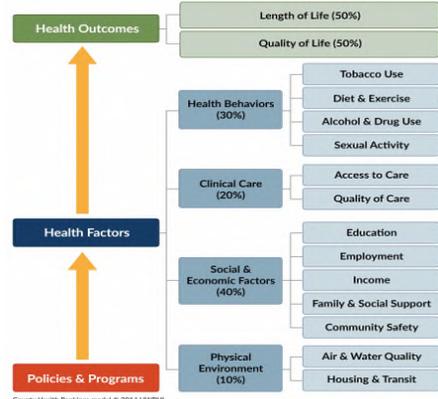
Trends: **Good** **Same** **Poor**

Health Indicators - Secondary Research

- TAB 1. Demographic Profile
- TAB 2. Economic Profile
- TAB 3. Educational Profile
- TAB 4. Maternal and Infant Health Profile
- TAB 5. Hospital / Provider Profile
- TAB 6. Behavioral / Mental Health Profile
- TAB 7. High-Risk Indicators & Factors
- TAB 8. Uninsured Profile
- TAB 9. Mortality Profile
- TAB 10. Preventative Quality Measures

13

County Health Rankings - Robert Wood Johnson Foundation and University of WI Health Institute



County Health Rankings model © 2014 UWPRB

14

1	Focus Area	Measure	Description	2b	Focus Area	Measure	Description					
1a	Air and water quality (5%)	Air pollution - particulate matter	The average daily measure of fine particulate matter in micrograms per cubic meter (PM2.5) in a county	2b	Social and Economic Environment (40%)	High school graduation	Percent of ninth grade cohort that graduates in 4 years					
		Drinking water violation	Percent of population potentially exposed to water exceeding a violation limit during the past year				2c	Quality of life (50%)	Poor or fair health	Percent of adults reporting fair or poor health (age-adjusted)		
		Severe housing problems	Percent of households with at least 1 of 4 housing problems: overcrowding, high housing costs, or lack of kitchen or plumbing facilities							2d	Poor physical health days	Average number of physically unhealthy days reported in past 30 days (age-adjusted)
1b	Housing and transit (5%)	Driving alone to work	Percent of workers who commute in their car alone, the second that commutes more than 30 minutes	2c	Poor mental health days	Poor mental health days	Average number of mentally unhealthy days reported in past 30 days (age-adjusted)					
		Long commute - driving alone	Percent of the workforce that drives alone to work				2e	Low birthweight	Percent of live births with low birthweight (< 2500 grams)			
2a	Focus Area	Measure	Description	3	Health Outcomes (30%)							
2a	Access to care (10%)	Uninsured	Percent of population under age 65 without health insurance	3a	Health Behaviors	Tobacco use	Adult smoking	Percent of adults that report smoking >= 100				
		Primary care physicians	Ratio of population to primary care physicians				3b / 3c	Morbidity / Mortality	Premature death	Years of potential life lost before age 75 per 100,000 population (age-adjusted)		
		Dentists	Ratio of population to dentists							3b / 3c	Morbidity / Mortality	Premature death
2a	Quality of care (10%)	Mental health providers	Ratio of population to mental health providers	3b / 3c	Morbidity / Mortality	Premature death	Years of potential life lost before age 75 per 100,000 population (age-adjusted)					
		Preventable hospital stays	Hospitalization rate for ambulatory care sensitive conditions per 1,000 Medicare enrollees				3b / 3c	Morbidity / Mortality	Premature death	Years of potential life lost before age 75 per 100,000 population (age-adjusted)		
		Diabetic screening	Percent of diabetic Medicare enrollees that receive diabetic screening							3b / 3c	Morbidity / Mortality	Premature death
2b	Social and Economic Environment (40%)	Mammography screening	Percent of female Medicare enrollees that receive mammography screening	3b / 3c	Morbidity / Mortality	Premature death	Years of potential life lost before age 75 per 100,000 population (age-adjusted)					
		2b	Focus Area				Measure	Description	3b / 3c	Morbidity / Mortality	Premature death	Years of potential life lost before age 75 per 100,000 population (age-adjusted)
		2b	Education (10%)				Some college	Percent of adults aged 25-44 years with some post-secondary education				3b / 3c
2b	Income (10%)			Children in poverty	Percent of children under age 18 in poverty	3b / 3c		Morbidity / Mortality				
		2b	Family and social support (5%)		Children in single-parent households		Percent of children that live in household headed by single parent		3b / 3c	Morbidity / Mortality	Premature death	Years of potential life lost before age 75 per 100,000 population (age-adjusted)

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Community Health Needs Assessment Wave #4



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Thank You
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II. Methodology

d) Community Profile (A Description of Community Served)

Van Buren County (IA) Community Profile



Van Buren County is a county located in the U.S. state of Iowa. As of the 2020 census the population was 7,203, making it the state's tenth-least populous county.[1] The county seat is Keosauqua,[2] which contains the oldest continuously operational courthouse in the state of Iowa, and second oldest in the United States.

Van Buren County was formed on December 7, 1836, as a part of Wisconsin Territory, and was split off from Des Moines County. It was named for President Martin Van Buren. It became a part of Iowa Territory (later the state of Iowa) when that territory was organized on July 4, 1838.[3]

Geography

According to the U.S. Census Bureau, the county has a total area of 491 square miles (1,270 km²), of which 485 square miles (1,260 km²) is land and 5.7 square miles (15 km²) (1.2%) is water.[8]

Major highways

- Iowa Highway 1
- Iowa Highway 2
- Iowa Highway 16
- Iowa Highway 98

Population of Van Buren County

The 2020 census recorded a population of 7,203 in the county, with a population density of 14.6895/sq mi (5.6717/km²). 97.24% of the population reported being of one race. 94.53% were non-Hispanic White, 0.39% were Black, 1.58% were Hispanic, 0.10% were Native American, 0.33% were Asian, 0.00% were Native Hawaiian or Pacific Islander and 3.07% were some other races or more than one race. There were 3,500 housing units, of which 2,984 were occupied.[1]

Campgrounds: Lake Sugema Campgrounds is next to Lake Sugema with 575 acres for fishing or kayaking. Reservable, paved sites with 20, 30, and 50 amps consisting of full hookup- sites 2-12 and modern- sites 13-22. 7 gravel sites 23-29 that have new 20, 30, 50 amps and are on a first come basis.

If you love history and shopping, Bentonsport Campgrounds are next to the Bentonsport Historic District with working artisans, shops, and Indian Artifact Museum. The sites are graveled, and shady spots and along the river. Shower house, 30/50 amps, water hydrants located throughout campgrounds.

To really get away from others, go to Morris Park Campgrounds. Shady, graveled sites, shower house, 30/50 amps, water hydrants located throughout campgrounds and dump station. The campground is next to several historic buildings, a fishing pond and hiking trails.

Austin Park Campgrounds have primitive sites, non-reservable. Graveled sites and fire rings. Located along the Des Moines River, it is a popular site to launch kayaks.

Douds Riverside Park. 2 campsites, non-reservable. Gravel with 30 and 50amps. Shelter and boat ramp.

Van Buren County Iowa Public Schools

Name	Level
<u>Harmony Elementary School</u>	Elementary
<u>Van Buren County Community School Douds Center</u>	Elementary
<u>Van Buren County Community School Middle & High School</u>	High

Van Buren County is also home to Iowa's oldest community theater group still in operation, the "Van Buren Players," founded in 1963.[7]

Van Buren County, IA - Detail Demographic Profile

	ZIP	NAME	ST	Population			Change	Households		HH	Per Capita
				County	Year 2020	Year 2025		YR 2020	YR 2025	Avg Size 2020	Income 2020
1	52535	Birmingham	IA	VAN BUREN	871	851	-2.3%	368	360	2.4	\$26,353
2	52542	Cantril	IA	VAN BUREN	459	444	-3.3%	192	185	2.4	\$34,824
3	52551	Douds	IA	VAN BUREN	688	688	0.0%	290	290	2.4	\$32,997
4	52565	Keosauqua	IA	VAN BUREN	1,846	1,822	-1.3%	818	808	2.2	\$28,965
5	52570	Milton	IA	VAN BUREN	843	810	-3.9%	278	266	3.0	\$20,579
6	52573	Mount Sterling	IA	VAN BUREN	146	141	-3.4%	60	58	2.4	\$34,891
7	52588	Selma	IA	VAN BUREN	209	209	0.0%	88	89	2.4	\$32,856
8	52620	Bonaparte	IA	VAN BUREN	945	922	-2.4%	373	363	2.5	\$21,720
9	52626	Farmington	IA	VAN BUREN	1,236	1,203	-2.7%	525	511	2.4	\$25,053
10	52651	Stockport	IA	VAN BUREN	696	689	-1.0%	280	277	2.5	\$25,170
Totals					7,939	7,779	-2.0%	3,272	3,207	2.5	\$28,341

	ZIP	NAME	ST	County	Population			Year 2020		Females	
					Year 2020	Pop. 65+	Kids<18	Gen Y	Males	Females	Age 20-35
1	52535	Birmingham	IA	VAN BUREN	871	190	227	101	444	427	81
2	52542	Cantril	IA	VAN BUREN	459	107	126	45	232	227	44
3	52551	Douds	IA	VAN BUREN	688	150	171	86	347	341	77
4	52565	Keosauqua	IA	VAN BUREN	1,846	501	450	218	925	921	202
5	52570	Milton	IA	VAN BUREN	843	142	335	93	440	403	90
6	52573	Mount Sterling	IA	VAN BUREN	146	36	39	14	74	72	14
7	52588	Selma	IA	VAN BUREN	209	46	54	23	107	102	19
8	52620	Bonaparte	IA	VAN BUREN	945	196	290	123	469	476	105
9	52626	Farmington	IA	VAN BUREN	1,236	309	322	148	632	604	120
10	52651	Stockport	IA	VAN BUREN	696	131	222	74	351	345	72
Totals					7,939	1,808	2,236	925	4,021	3,918	824

	ZIP	NAME	ST	County	Population 2020				Average Households 2020		
					Caucasian	African Amer	Amer Ind.	Hispanic	HH 2020	HH Avg Income	HH \$50K+
1	52535	Birmingham	IA	VAN BUREN	98.0%	0.6%	0.1%	1.8%	368	\$46,978	180
2	52542	Cantril	IA	VAN BUREN	96.3%	0.2%	0.0%	2.0%	192	\$53,125	106
3	52551	Douds	IA	VAN BUREN	99.1%	0.0%	0.1%	0.3%	290	\$53,639	170
4	52565	Keosauqua	IA	VAN BUREN	97.4%	0.4%	0.0%	1.2%	818	\$46,622	375
5	52570	Milton	IA	VAN BUREN	98.6%	0.1%	0.0%	4.0%	278	\$48,311	136
6	52573	Mount Sterling	IA	VAN BUREN	95.9%	0.0%	0.0%	1.4%	60	\$53,205	34
7	52588	Selma	IA	VAN BUREN	98.6%	0.0%	0.5%	0.0%	88	\$50,000	48
8	52620	Bonaparte	IA	VAN BUREN	98.9%	0.1%	0.1%	1.9%	373	\$41,525	164
9	52626	Farmington	IA	VAN BUREN	97.7%	0.6%	0.4%	1.5%	525	\$45,927	250
10	52651	Stockport	IA	VAN BUREN	97.8%	0.1%	0.1%	0.9%	280	\$53,895	163
Totals					97.8%	0.2%	0.1%	1.5%	3,272	\$49,323	1,626

Source: ERSI Demographics

III. Community Health Status

[VVV Consultants LLC]

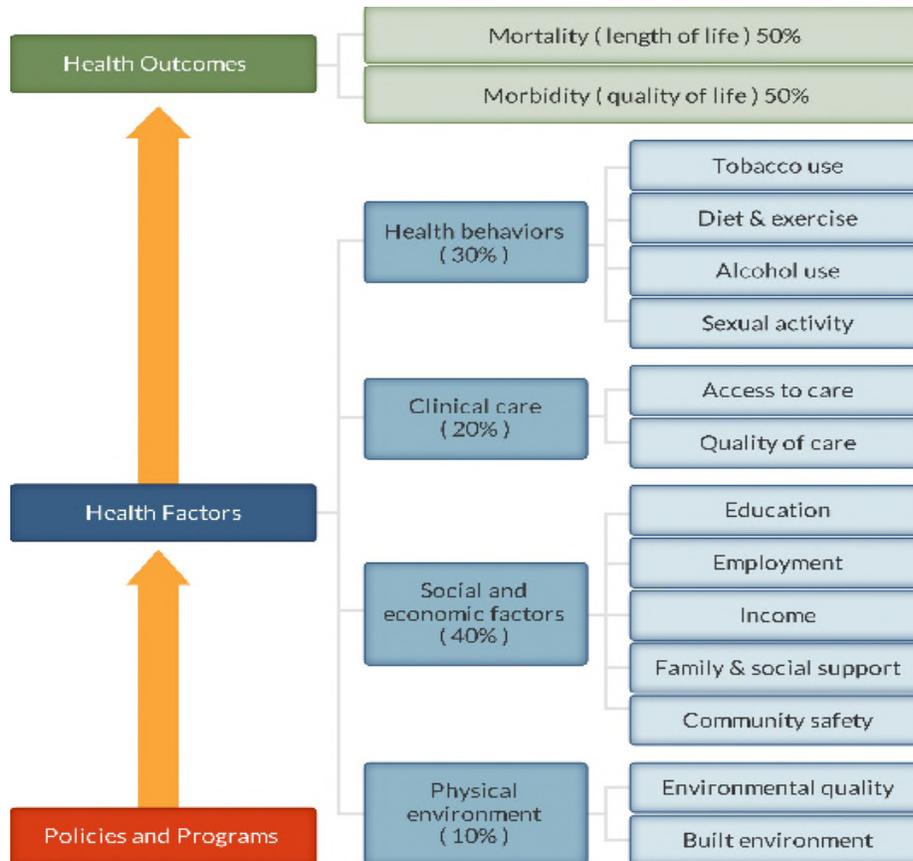
III. Community Health Status

a) Historical Health Statistics- Secondary Research

Health Status Profile

This section of the CHNA reviews published quantitative community health indicators from public health sources and results of community primary research. To produce this profile, VVV Consultants LLC staff analyzed & trended data from multiple sources. This analysis focuses on a set of published health indicators organized by ten areas of focus (10 TABS), results from the 2020 RWJ County Health Rankings and conversations from Town Hall participants. Each table published reflects a Trend column, with GREEN denoting growing/high performance indicators, YELLOW denoting minimal change/average performance indicators and RED denoting declining/low performance indicators.

Note: The Robert Wood Johnson Foundation collaborates with the University of Wisconsin Population Health Institute to release annual *County Health Rankings*. As seen below, RWJ's model uses a number of health factors to rank each county.



County Health Rankings model ©2012 UWPHI

National Research – Year 2023 RWJ Health Rankings:

#	2023 IA Rankings - 99 Counties	Definitions	Van Buren County	Trend	Davis County	Trend	Rural SE IA Norm N=15
1	Health Outcomes		50	Yellow	76	Red	68
	Mortality	Length of Life	64	Yellow	72	Red	65
	Morbidity	Quality of Life	31	Green	74	Red	69
2	Health Factors		89	Red	75	Red	77
	Health Behaviors	Tobacco Use, Diet/Exercise, Alcohol Use, Sexual Activity	82	Red	68	Red	70
	Clinical Care	Access to care / Quality of Care	87	Red	94	Red	74
	Social & Economic Factors	Education, Employment, Income, Family/Social Support, Community Safety	92	Red	65	Yellow	74
3	Physical Environment	Environmental quality	20	Green	30	Green	61

Rural SE IA Norm (N=15) includes the following counties: Appanoose, Davis, Des Moines, Henry, Jefferson, Keokuk, Lee, Louisa, Lucas, Monroe, Taylor, Van Buren, Wapello, Washington, Wayne

PSA Secondary Research:

When studying community health, it is important to document health data by topical areas for primary service area (PSA). Below is a summary of key findings organized by subject area.

Note: Each Tab has been trended to reflect County trends to NORM.

Health Indicators - Secondary Research
TAB 1. Demographic Profile
TAB 2. Economic Profile
TAB 3. Educational Profile
TAB 4. Maternal and Infant Health Profile
TAB 5. Hospital / Provider Profile
TAB 6. Behavioral / Mental Health Profile
TAB 7. High-Risk Indicators & Factors
TAB 8. Uninsured Profile
TAB 9. Mortality Profile
TAB 10. Preventative Quality Measures

Tab 1: Demographic Profile

Understanding population and household make-up is vital to start CHNA evaluation.

Tab	Health Indicators	Van Buren Co IA	Trend	Davis Co IA	Trend	State of IA	Rural SE IA Norm N=15	Source
1	a Population Estimates, July 1, 2022, (V2022)	7,256		9,130		3,200,517	16,151	People Quick Facts
	b Population, percent change - 2020-2022, (V2022)	0.7%		0.2%		0.3%	-0.7%	
	c Persons under 5 years, percent, 2022	6.8%		8.4%		5.8%	5.9%	People Quick Facts
	d Persons 65 years and over, percent, 2022	23.3%		18.6%		18.3%	21.8%	People Quick Facts
	e Female persons, percent, 2022	49.1%		49.1%		49.8%	49.2%	People Quick Facts
	f White alone, percent, 2022	97.5%		97.8%		89.8%	94.3%	People Quick Facts
	g Black or African American alone, percent, 2022	0.3%		0.2%		4.4%	1.8%	People Quick Facts
	h Hispanic or Latino, percent, 2022	1.8%		2.0%		6.9%	5.3%	People Quick Facts
	i Living in same house 1 year ago, percent of persons age 1 year+, 2017-2021	90.7%		93.1%		86.0%	88.9%	People Quick Facts
	j Language other than English spoken at home, percent of persons age 5 years+, 2017-2021	9.9%		25.2%		8.6%	8.4%	People Quick Facts
	k Children in single-parent households, %, 2017-2021	8.1%		7.7%		20.7%	17.9%	County Health Rankings
	l Total Veterans, 2017-2021	495		318		174,514	1,018	People Quick Facts

Tab 2: Economic Profile

Monetary resources will (at times) drive health “access” and self-care.

Tab	Health Indicators	Van Buren Co IA	Trend	Davis Co IA	Trend	State of IA	Rural SE IA Norm N=15	Source
2	a Per capita income in past 12 months (in 2021 dollars), 2017-2021	\$30,307		\$31,784		\$30,063	\$30,161	People Quick Facts
	b Persons in poverty, percent, 2022	12.7%		10.1%		11.1%	12.6%	People Quick Facts
	c Total Housing units, 2022	3,500		3,633		1,438,565	7,509	People Quick Facts
	d Total Persons per household, 2017-2021	2.5		2.9		2.4	2.5	People Quick Facts
	e Severe housing problems, percent, 2015-2019	13.1%		12.0%		11.7%	11.2%	County Health Rankings
	f Total employer establishments, 2021	137		171		82,997	407	People Quick Facts
	g Unemployment, percent, 2021	3.8%		3.3%		4.2%	4.2%	County Health Rankings
	h Food insecurity, percent, 2020	9.4%		6.8%		7.3%	9.3%	County Health Rankings
	i Limited access to healthy foods, percent, 2019	8.4%		3.3%		5.7%	7.9%	County Health Rankings
	j Long commute - driving alone, percent, 2017-2021	24.2%		34.6%		21.1%	26.3%	County Health Rankings

Tab 3: Educational Profile

Currently, school districts are providing on-site primary health screenings and basic care.

Tab	Health Indicators	Van Buren Co IA	Trend	Davis Co IA	Trend	State of IA	Rural SE IA Norm N=15	Source
3	a Children eligible for free or reduced price lunch, percent, 2020-2021 (ALL Schools)	53.2%		50.0%		41.2%	45.7%	County Health Rankings
	b High school graduate or higher, percent of persons age 25 years+, 2015-2019	87.8%		79.5%		92.8%	90.2%	People Quick Facts
	c Bachelor's degree or higher, percent of persons age 25 years+, 2015-2019	16.3%		19.1%		29.7%	19.8%	People Quick Facts

#	School Health Indicators	VBCSD
1	Total Public School Nurses	2
2	School Nurse Part of IEP Team	yes
3	Active School Wellness Plan	yes
4	VISION: # Screened / Referred to Prof / Seen by Professional	82/2/4
5	HEARING: # Screened / Referred to Prof / Seen by Professional	0250/11/2
6	ORAL HEALTH: # Screened / Referred to Prof / Seen by Professional	0100/7/1
7	SCOLIOSIS: # Screened / Referred to Prof / Seen by Professional	n/a
8	Students Served with No Identified Chronic Health Concerns	813
9	School has Suicide Prevention Program	yes
10	Compliance on Required Vaccinations *	89%

* Vaccination Average of all three schools, Douds 95.2, Harmony 93.6, MS/HS 78.8

Tab 4: Maternal / Infant Profile

Tracking maternal / infant care patterns are vital in understanding the foundation of family health.

Tab	Health Indicators	Van Buren Co IA	Trend	Davis Co IA	Trend	State of IA	Rural SE IA Norm N=15	Source
4	a Number of Births Where Prenatal Care began in First Trimester, 2020-2021, Rate per 1,000	525.3		545.2		787.2	743.4	Iowa Health Fact Book
	b Percent Premature Births by County, 2021	6.2%		6.5%		8.1%	8.3%	idph.iowa.gov
	c 2 Year Old Immunizations rate by IRIS Population, 2022	50.0%		40.3%		72.4%	59.0%	idph.iowa.gov
	d Number of Births with Low Birth Weight, 2020-2021, Rate per 1k	35.4		41.9		68.4	63.3	Iowa Health Fact Book
	e Number of all Births Occurring to Teens (15-19), 2020-2021, Rate per 1k	55.6		NA		40.8	47.1	Iowa Health Fact Book
	f Number of births Where Mother Smoked During Pregnancy, 2020-2021, Rate per 1,000	116.2		61.3		112.6	127.8	Iowa Health Fact Book

Total Number of Births - Iowa (Per 1,000)						
County / State	2017	2018	2019	2020	2021	Trend
Van Buren Co	11.5	14.5	12.5	13.6	14.0	
Davis Co	16.4	18.1	17.4	16.6	17.3	
Iowa	12.2	11.9	11.9	11.3	11.6	

Tab 5: Hospitalization and Provider Profile

Understanding provider access and disease patterns are fundamental in healthcare delivery. Listed below are several vital county statistics.

Tab	Health Indicators	Van Buren Co IA	Trend	Davis Co IA	Trend	State of IA	Rural SE IA Norm N=15	Source
5	a Primary Care Ratio of Population to primary care physicians (MDs / DOs only), 2020	1010:1		3017:1		1357:1	2222:1	County Health Rankings
	b Rate of preventable hospital stays for ambulatory-care sensitive conditions per 100k Medicare enrollees (lower the better), 2020	2,095		1,342		2,400	2,499	County Health Rankings
	c Patients Who Gave Their Hospital a Rating of 9 or 10 on a Scale from 0 (Lowest) to 10 (Highest)	N Too Small		N Too Small		73.0%	70.8%	CMS Hospital Compare
	d Patients Who Reported Yes, They Would Definitely Recommend the Hospital	N Too Small		N Too Small		72.0%	64.0%	CMS Hospital Compare
	e Average Time Patients Spent in the Emergency Dept. Before Seen by a Healthcare Professional (Mins)	84		108		122	123	CMS Hospital Compare

Tab 6: Behavioral / Mental Profile

Behavioral healthcare provides another important indicator of community health status.

Tab	Health Indicators	Van Buren Co IA	Trend	Davis Co IA	Trend	State of IA	Rural SE IA Norm N=15	Source
6	a Depression: Medicare Population, percent, 2018	13.2%		19.2%		19.3%	17.6%	Centers for Medicare and Medicaid Services
	b Age-adjusted Suicide Mortality Rate per 100,000 population, 2017-2021 (lower is better)	NA		13.3		14.6	20.4	Iowa Health Fact Book
	c Poor mental health days, 2020	4.3		4.5		4.4	4.4	County Health Rankings

Tab 7a: Risk Indicators & Factors Profile

Knowing community health risk factors and disease patterns can aid in the understanding next steps to improve health.

Tab	Health Indicators	Van Buren Co IA	Trend	Davis Co IA	Trend	State of IA	Rural SE IA Norm N=15	Source
7a	a Adult obesity, percent, 2020	37.6%		37.7%		37.2%	37.7%	County Health Rankings
	b Adult smoking, percent, 2020	20.6%		20.1%		16.8%	19.5%	County Health Rankings
	c Excessive drinking, percent, 2020	22.7%		24.3%		24.7%	23.6%	County Health Rankings
	d Physical inactivity, percent, 2020	26.3%		25.7%		22.7%	25.3%	County Health Rankings
	e Poor physical health days, 2020	3.3		3.1		2.8	3.1	County Health Rankings
	f Sexually transmitted infections (chlamydia), rate per 100,000, 2020	198.8		166.7		479	353.1	County Health Rankings

Tab 7b: Chronic Risk Profile

Tab	Health Indicators	Van Buren Co IA	Trend	Davis Co IA	Trend	State of IA	Rural SE IA Norm N=15	Source
7b	a Hypertension: Medicare Population, 2018	43.3%		51.7%		54.2%	54.0%	Centers for Medicare and Medicaid Services
	b Hyperlipidemia: Medicare Population, 2018	26.1%		38.4%		44.6%	39.8%	Centers for Medicare and Medicaid Services
	c Heart Failure: Medicare Population, 2018	11.3%		16.0%		13.0%	13.1%	Centers for Medicare and Medicaid Services
	d Chronic Kidney Disease: Medicare Pop, 2018	22.9%		20.5%		21.6%	20.7%	Centers for Medicare and Medicaid Services
	e COPD: Medicare Population, 2018	9.0%		10.0%		10.9%	11.6%	Centers for Medicare and Medicaid Services
	f Atrial Fibrillation: Medicare Population, 2018	7.2%		8.5%		9.1%	8.4%	Centers for Medicare and Medicaid Services
	g Cancer: Medicare Population, 2018	5.5%		6.5%		7.7%	6.7%	Centers for Medicare and Medicaid Services
	h Osteoporosis: Medicare Population, 2018	2.3%		4.7%		6.3%	4.7%	Centers for Medicare and Medicaid Services
	i Asthma: Medicare Population, 2018	2.5%		2.9%		3.9%	3.2%	Centers for Medicare and Medicaid Services
	j Stroke: Medicare Population, 2018	2.8%		2.9%		2.8%	2.9%	Centers for Medicare and Medicaid Services
	k Alzheimer's Disease/Dementia: Medical Pop, 2018	9.0%		11.3%		9.6%	11.5%	Centers for Medicare and Medicaid Services

Tab 8: Uninsured Profile and Community Benefit

Based on state estimations, the number of insured is documented below. Also, the amount of charity care (last three years of free care) from area providers is trended below.

Tab	Health Indicators	Van Buren Co IA	Trend	Davis Co IA	Trend	State of IA	Rural SE IA Norm N=15	Source
8	a Uninsured, percent, 2020	7.5%		10.2%		5.7%	6.8%	County Health Rankings

Source: Internal Hospital Records, P&L				
	Van Buren County Hospital	YR 2020	YR 2021	YR 2022
1	Charity Care (Free Care Given)	\$198,652	\$96,720	\$150,324
2	Bad Debt Writeoffs	\$388,971	\$353,557	\$341,225

Van Buren County IA Public Health Benefits				
	Public Health Community Resources	Fiscal YR 2022	Fiscal YR 2021	Fiscal YR 2020
1	Disease Investigations (Hours)	22	452	303
2	Public Health Preparedness (Revenue)	\$55,005	\$37,838	\$13,983
3	Immunizations/Vaccine (Hours)	1,147	1,380	247
4	Immunizations/Vaccine (Doses given)	1,669	3,156	363
	# People Immunized	1,172	1,610	241
5	Sanitarian (Septic/Wells) - Hours	1,312	1,245	1,357
6	Home Care (Revenue \$)	\$337,666	\$309,860	\$270,923
	# Home Care Clients Served	59	63	72
Home Care Services include: In home skilled nursing, home care aide, homemaker, and physical therapy. Our agency also participates in the Vaccines for Children program, conducts seasonal flu clinics, and continues to offer COVID Vaccination clinics. Nurses conduct school/daycare vaccination audits.				

Tab 9: Mortality Profile

The leading causes of county deaths from Vital Statistics are listed below.

Tab	Health Indicators	Van Buren Co IA	Trend	Davis Co IA	Trend	State of IA	Rural SE IA Norm N=15	Source
9	a Life Expectancy (Male and Females), 2018-2020	76.8		78.1		78.7	77.7	County Health Rankings
	b Age-adjusted Cancer Mortality Rate per 100,000 population, 2016-2020 (lower is better)	349.1		189.4		160.7	252.0	Iowa Health Fact Book
	c Age-adjusted Heart Disease Mortality Rate per 100,000 population, 2016-2020 (lower is better)	315.3		209.4		162.3	305.3	Iowa Health Fact Book
	d Age-adjusted Chronic Obstructive Pulmonary Disease Mortality Rate per 100,000 population, 2011-2015 (lower is better)	84.5		78.0		47.3	78.8	Iowa Health Fact Book
	e Alcohol-impaired driving deaths, percent, 2016-2020	28.6%		NA		26.8%	26.5%	County Health Rankings

Total IOWA by Selected Causes of Death - 2016-2020 (per 100k)	Van Buren Co	Trend	Davis Co	Trend	State of IA
Total Deaths	886.9		763.3		752.3
Cancer	221.5		144.2		154.2
Diseases of the Heart	193.0		143.4		167.9
Chronic Obstructive Pulmonary Disease	52.4		54.4		44.5
Accidents and Adverse Effects	62.2		51.8		43.4
Stroke	37.5		40.2		32.4
Diabetes Mellitus	43.3		29.1		22.1
Alzheimer's Disease	32.1		28.6		31.8

Tab 10: Preventive Quality Measures Profile

The following table reflects future health of the county. This information also is an indicator of community awareness of preventative measures.

Tab	Health Indicators	Van Buren Co IA	Trend	Davis Co IA	Trend	State of IA	Rural SE IA Norm N=15	Source
10	a Access to exercise opportunities, percent, 2022	43.0%		41.3%		79.3%	58.6%	County Health Rankings
	b Diabetes prevalence, percent, 2020, adults aged 20+ with diagnosed diabetes	9.4%		8.7%		8.9%	9.2%	County Health Rankings
	c Mammography screening, percent, 2020	32.0%		39.0%		47.0%	38.6%	County Health Rankings

PSA Primary Research:

For each CHNA Wave # 4 evaluation, a community stakeholder survey has been created and administered to collect current healthcare information for Van Buren County, IA

Chart #1 – Van Buren County, IA PSA Online Feedback Response (N=298)

Van Buren Co IA - CHNA YR 2023			
For reporting purposes, are you involved in or are you a ...? (Check all that apply)	Van Buren Co IA N=298	Trend	Wave 4 Norms N=10,612
Business / Merchant	9.8%		8.8%
Community Board Member	9.1%		7.7%
Case Manager / Discharge Planner	0.4%		0.8%
Clergy	1.2%		1.3%
College / University	1.2%		2.7%
Consumer Advocate	0.4%		1.4%
Dentist / Eye Doctor / Chiropractor	0.0%		0.7%
Elected Official - City/County	2.8%		1.7%
EMS / Emergency	6.7%		2.3%
Farmer / Rancher	4.7%		5.8%
Hospital / Health Dept	20.1%		15.4%
Housing / Builder	0.8%		0.8%
Insurance	0.4%		1.0%
Labor	2.8%		2.6%
Law Enforcement	0.0%		1.0%
Mental Health	1.2%		1.9%
Other Health Professional	9.8%		9.4%
Parent / Caregiver	11.0%		13.9%
Pharmacy / Clinic	1.2%		2.3%
Media (Paper/TV/Radio)	0.0%		0.6%
Senior Care	2.0%		3.0%
Teacher / School Admin	5.9%		5.6%
Veteran	3.1%		2.7%
Other (please specify)	5.5%		6.7%
TOTAL	298		9802
<small>Norms: KS Counties: Atchinson, Brown, Cheyenne, Dickinson, Jackson, Marion, Marshall, Montgomery, Cowley, Russell, Trego, Harper, Miami, Johnson, Nemaha, Ellis, Pawnee, Gove, Sheridan, Kiowa, Pratt, Ellsworth, Republic, Seward; MO Counties: Bates, Benton, Carroll, Caldwell, Cedar, Clinton, Daviess, DeKalb, Lewis, Marion, Monroe, Pike, Ralls, Ray, Shelby Co; IA Counties: Cass, Cherokee, Decatur, Fremont, Page, Appanoose, Carroll, Jasper, Clayton, Van Buren; NE Counties: Custer, Gage, Furnis; OH County: Holmes; WI County: Rock</small>			

Chart #2 - Quality of Healthcare Delivery Community Rating

Van Buren Co IA - CHNA YR 2023			
How would you rate the "Overall Quality" of healthcare delivery in our community?	Van Buren Co IA N=298	Trend	Wave 4 Norms N=10,612
Top Box %	14.5%		24.2%
Top 2 Boxes %	64.3%		66.1%
Very Good	14.5%		24.2%
Good	49.8%		41.9%
Average	31.3%		26.0%
Poor	4.0%		6.1%
Very Poor	0.3%		1.7%
Valid N	298		10,539
<small>Norms: KS Counties: Atchinson, Brown, Cheyenne, Dickinson, Jackson, Marion, Marshall, Montgomery, Cowley, Russell, Trego, Harper, Miami, Johnson, Nemaha, Ellis, Pawnee, Gove, Sheridan, Kiowa, Pratt, Ellsworth, Republic, Seward; MO Counties: Bates, Benton, Carroll, Caldwell, Cedar, Clinton, Daviess, DeKalb, Lewis, Marion, Monroe, Pike, Ralls, Ray, Shelby Co; IA Counties: Cass, Cherokee, Decatur, Fremont, Page, Appanoose, Carroll, Jasper, Clayton, Van Buren; NE Counties: Custer, Gage, Furnis; OH County: Holmes; WI County: Rock</small>			

Chart #3 – Overall Community Health Quality Trend

Van Buren Co IA - CHNA YR 2023			
When considering "overall community health quality", is it...	Van Buren Co IA N=298	Trend	Wave 4 Norms N=10,612
Increasing - moving up	47.1%		41.6%
Not really changing much	42.9%		45.8%
Decreasing - slipping	10.0%		12.6%
Valid N	298		9,506
<small>Norms: KS Counties: Atchinson, Brown, Cheyenne, Dickinson, Jackson, Marion, Marshall, Montgomery, Cowley, Russell, Trego, Harper, Miami, Johnson, Nemaha, Ellis, Pawnee, Gove, Sheridan, Kiowa, Pratt, Ellsworth, Republic, Seward; MO Counties: Bates, Benton, Carroll, Caldwell, Cedar, Clinton, Daviess, DeKalb, Lewis, Marion, Monroe, Pike, Ralls, Ray, Shelby Co; IA Counties: Cass, Cherokee, Decatur, Fremont, Page, Appanoose, Carroll, Jasper, Clayton, Van Buren; NE Counties: Custer, Gage, Furnis; OH County: Holmes; WI County: Rock</small>			

Chart #4 – Re-evaluate Past Community Health Needs Assessment Needs

Van Buren Co IA - CHNA YR 2023 N=298					
Past CHNA Unmet Needs Identified		Ongoing Problem			Pressing
Rank	Ongoing Problem	Votes	%	Trend	Rank
1	Mental Health (Provider, Treatment, Aftercare)	149	16.0%		1
2	Senior Care (Aging / Dementia Support)	83	8.9%		2
3	Alcohol / Substance Abuse	74	8.0%		4
4	Child Care (Options / Access)	71	7.6%		3
5	Local Access to Specialty Care	64	6.9%		5
6	Access to Healthy Foods & Nutrition	51	5.5%		9
7	Healthcare Transportation	51	5.5%		10
8	Fitness & Exercise Options	50	5.4%		8
9	Care Coordination for SRs with Significant Health Conditions	49	5.3%		6
10	Chronic Disease Management / Services	45	4.8%		7
11	Teen Health / Education	40	4.3%		14
12	Oncology Services (Expansion)	39	4.2%		12
13	Awareness / Access to HC Services	31	3.3%		13
14	Local Access to Primary Care	26	2.8%		11
15	HC Reimbursement / Funding	17	1.8%		16
16	Public Health	15	1.6%		15
17	Health (Apathy)	14	1.5%		17
18	Radon Levels	7	0.8%		18
Totals		876	94.3%		

Chart #5 - Community Health Needs Assessment “Causes of Poor Health”

Van Buren Co IA - CHNA YR 2023			
In your opinion, what are the root causes of "poor health" in our community?	Van Buren Co IA N=298	Trend	Wave 4 Norms N=10,612
Chronic disease prevention	13.7%	Red	11.3%
Lack of health & Wellness Education	13.5%	Red	13.8%
Lack of Nutrition / Exercise Services	10.9%	Yellow	10.7%
Limited Access to Primary Care	6.4%	Yellow	7.3%
Limited Access to Specialty Care	12.1%	Red	8.8%
Limited Access to Mental Health Assistance	19.1%	Red	17.6%
Family assistance programs	4.9%	Yellow	5.6%
Lack of health insurance	9.4%	Yellow	13.9%
Neglect	10.0%	Yellow	11.0%
Total Votes	488		17,481
<small>Norms: KS Counties: Atchinson, Brown, Cheyenne, Dickinson, Jackson, Marion, Marshall, Montgomery, Cowley, Russell, Trego, Harper, Miami, Johnson, Nemaha, Ellis, Pawnee, Gove, Sheridan, Kiowa, Pratt, Ellsworth, Republic, Seward; MO Counties: Bates, Benton, Carroll, Caldwell, Cedar, Clinton, Daviess, DeKalb, Lewis, Marion, Monroe, Pike, Ralls, Ray, Shelby Co; IA Counties: Cass, Cherokee, Decatur, Fremont, Page, Appanoose, Carroll, Jasper, Clayton, Van Buren; NE Counties: Custer, Gage, Furnis; OH County: Holmes; WI County: Rock</small>			

Chart #6 – Community Rating of HC Delivery Services (Perceptions)

Van Buren County IA - CHNA YR 2023	Van Buren Co IA N=298		Trend	Wave 4 Norms N=10,612	
	Top 2 boxes	Bottom 2 boxes		Top 2 boxes	Bottom 2 boxes
How would our community rate each of the following?					
Ambulance Services	86.1%	1.1%	Green	79.8%	5.4%
Child Care	53.9%	9.6%	Yellow	40.2%	17.7%
Chiropractors	72.7%	2.8%	Green	68.6%	6.4%
Dentists	71.3%	8.4%	Yellow	66.1%	11.3%
Emergency Room	74.3%	5.6%	Yellow	68.6%	11.1%
Eye Doctor/Optometrist	19.4%	52.9%	Red	69.6%	9.5%
Family Planning Services	25.6%	36.6%	Red	36.2%	20.0%
Home Health	41.9%	14.5%	Red	52.0%	12.0%
Hospice	56.7%	9.4%	Yellow	62.4%	9.0%
Telehealth	35.0%	21.3%	Red	45.8%	14.4%
Inpatient Services	73.1%	2.9%	Green	72.1%	8.0%
Mental Health	17.5%	46.8%	Red	25.2%	36.9%
Nursing Home/Senior Living	24.0%	28.7%	Red	47.9%	16.2%
Outpatient Services	66.9%	5.9%	Yellow	70.7%	5.8%
Pharmacy	84.7%	1.2%	Green	82.8%	3.2%
Primary Care	73.7%	2.3%	Green	72.3%	7.1%
Public Health	63.3%	4.7%	Green	55.5%	10.1%
School Health	59.1%	7.3%	Yellow	56.5%	9.2%
Visiting Specialists	58.8%	12.4%	Yellow	61.1%	11.0%

Chart #7 – Community Health Readiness

Van Buren Co IA - CHNA YR 2023		Bottom 2 boxes	
Community Health Readiness is vital. How would you rate each of the following? (% Poor / Very Poor)	Van Buren Co IA N=298	Trend	Wave 4 Norms N=10,612
Behavioral / Mental Health	48.2%		36.5%
Emergency Preparedness	7.7%		10.5%
Food and Nutrition Services/Education	23.5%		18.0%
Health Screenings (asthma, hearing, vision, scoliosis)	12.5%		12.6%
Prenatal/Child Health Programs	20.1%		14.1%
Substance Use/Prevention	37.8%		37.1%
Suicide Prevention	40.7%		38.6%
Violence Prevention	42.6%		36.6%
Women's Wellness Programs	26.8%		19.9%
Norms: KS Counties: Atchinson, Brown, Cheyenne, Dickinson, Jackson, Marion, Marshall, Montgomery, Cowley, Russell, Trego, Harper, Miami, Johnson, Nemaha, Ellis, Pawnee, Gove, Sheridan, Kiowa, Pratt, Ellsworth, Republic, Seward; MO Counties: Bates, Benton, Carroll, Caldwell, Cedar, Clinton, Daviess, DeKalb, Lewis, Marion, Monroe, Pike, Ralls, Ray, Shelby Co; IA Counties: Cass, Cherokee, Decatur, Fremont, Page, Appanoose, Carroll, Jasper, Clayton, Van Buren; NE Counties: Custer, Gage, Furnis; OH County: Holmes; WI County: Rock			

Chart #8a – Healthcare Delivery “Outside our Community”

Van Buren Co IA - CHNA YR 2023			
In the past 2 years, did you or someone you know receive HC outside of our community?	Van Buren Co IA N=298	Trend	Wave 4 Norms N=10,612
Yes	78.7%		69.7%
No	21.3%		30.3%
Norms: KS Counties: Atchinson, Brown, Cheyenne, Dickinson, Jackson, Marion, Marshall, Montgomery, Cowley, Russell, Trego, Harper, Miami, Johnson, Nemaha, Ellis, Pawnee, Gove, Sheridan, Kiowa, Pratt, Ellsworth, Republic, Seward; MO Counties: Bates, Benton, Carroll, Caldwell, Cedar, Clinton, Daviess, DeKalb, Lewis, Marion, Monroe, Pike, Ralls, Ray, Shelby Co; IA Counties: Cass, Cherokee, Decatur, Fremont, Page, Appanoose, Carroll, Jasper, Clayton, Van Buren; NE Counties: Custer, Gage, Furnis; OH County: Holmes; WI County: Rock			

Specialties:

Specialty	Counts
ORTH	10
OPHTH	10
CARD	9
PRIM	6
OBG	4
CLIN	4

Chart #8b – Healthcare Delivery “Outside our Community”

Van Buren Co IA - CHNA YR 2023			
Access to care is vital. Are there enough providers / staff available at the right times to care for you and our community?	Van Buren Co IA N=298	Trend	Wave 4 Norms N=10,612
Yes	35.1%		53.9%
No	64.9%		46.1%
Norms: KS Counties: Atchinson, Brown, Cheyenne, Dickinson, Jackson, Marion, Marshall, Montgomery, Cowley, Russell, Trego, Harper, Miami, Johnson, Nemaha, Ellis, Pawnee, Gove, Sheridan, Kiowa, Pratt, Ellsworth, Republic, Seward; MO Counties: Bates, Benton, Carroll, Caldwell, Cedar, Clinton, Daviess, DeKalb, Lewis, Marion, Monroe, Pike, Ralls, Ray, Shelby Co; IA Counties: Cass, Cherokee, Decatur, Fremont, Page, Appanoose, Carroll, Jasper, Clayton, Van Buren; NE Counties: Custer, Gage, Furnis; OH County: Holmes; WI County: Rock			

Chart #9 – What HC topics need to be discussed in future Town Hall Meeting

Van Buren Co IA - CHNA YR 2023			
What needs to be discussed further at our CHNA Town Hall meeting? Top 3	Van Buren Co IA N=298	Trend	Wave 4 Norms N=10,612
Abuse/Violence	3.8%		4.1%
Access to Health Education	3.8%		
Alcohol	3.2%		3.6%
Alternative Medicine	4.0%		3.1%
Breast Feeding Friendly Workplace	0.4%		2.0%
Cancer	2.8%		5.3%
Care Coordination	4.0%		2.1%
Diabetes	2.8%		2.6%
Drugs/Substance Abuse	5.3%		4.7%
Family Planning	2.4%		2.5%
Heart Disease	1.0%		4.0%
Lack of Providers/Qualified Staff	6.4%		3.3%
Lead Exposure	0.1%		1.6%
Behavioral/ Mental Health	10.0%		5.6%
Neglect	1.9%		3.1%
Nutrition	4.0%		4.7%
Obesity	6.1%		3.1%
Occupational Medicine	0.4%		1.2%
Ozone (Air)	0.0%		2.0%
Physical Exercise	4.5%		4.5%
Poverty	4.5%		2.8%
Preventative Health / Wellness	5.9%		2.8%
Respiratory Disease	0.0%		2.0%
Sexually Transmitted Diseases	1.0%		2.9%
Smoke-Free Workplace	0.0%		2.3%
Suicide	4.8%		4.0%
Teen Pregnancy	2.0%		3.8%
Telehealth	1.4%		2.4%
Tobacco Use	2.5%		2.2%
Transporation	4.6%		2.4%
Vaccinations	1.3%		3.1%
Water Quality	0.7%		2.0%
Health Literacy	3.1%		2.7%
Other (please specify)	1.1%		1.4%
TOTAL Votes	916		33,998

IV. Inventory of Community Health Resources

[VVV Consultants LLC]

Inventory of Healthcare Services - Van Buren County, IA

Cat	Healthcare Services Offered in County	Hospital	Health Dept.	Other
Clinic	Primary Care	Yes		
Hosp	Alzheimer Center	No		
Hosp	Ambulatory Surgery Centers	Yes		
Hosp	Arthritis Treatment Center	Yes		
Hosp	Bariatric / Weight Control Services	Yes		
Hosp	Birthing / LDR / LDRP Room	No		
Hosp	Breast Cancer Services	No		
Hosp	Burn Care	No		
Hosp	Cardiac Rehabilitation	Yes		
Hosp	Cardiac Surgery	No		
Hosp	Cardiology Services	No		
Hosp	Case Management	Yes		
Hosp	Chaplaincy / Pastoral Care	No		
Hosp	Chemotherapy	No		
Hosp	Colonoscopy	Yes		
Hosp	Crisis Prevention	No		
Hosp	CT Scanner	Yes		
Hosp	Diagnostic Radioisotope Facility	Yes		
Hosp	Diagnostic / Invasive Catheterization	No		
Hosp	Electron Beam Computed Tomography (EBCT)	No		
Hosp	Enrollment Assistance	Yes		
Hosp	Extracorporeal Shock Wave Lithotripter (ESWL)	No		
Hosp	Fertility Clinic	No		
Hosp	Full Field Digital Mammography (FFDM)	Yes		
Hosp	Genetic Testing / Counseling	No		
Hosp	Geriatric Services	Yes	Yes	
Hosp	Heart Services	No		
Hosp	Hemodialysis	No		
Hosp	HIV / AIDS Services	No		
Hosp	Image-Guided Radiation Therapy (IGRT)	No		
Hosp	Inpatient Acute Care Services	Yes		
Hosp	Intensity-Modulated Radiation Therapy (IMRT) 161	No		
Hosp	Intensive Care Unit	No		
Hosp	Intermediate Care Unit	Yes		
Hosp	Interventional Cardiac Catheterization	No		
Hosp	Isolation Room	Yes		
Hosp	Kidney Services	Yes		
Hosp	Liver Services	No		
Hosp	Lung Services	Yes		
Hosp	Magnetic Resonance Imaging (MRI)	Yes		
Hosp	Mammograms	Yes		
Hosp	Mobile Health Services	No	Yes	
Hosp	Multi-slice Spiral Computed Tomography (<64 Slice CT)	No		
Hosp	Multi-slice Spiral Computed Tomography (64+ Slice CT)	Yes		
Hosp	Neonatal Services	No		
Hosp	Neurological services	Yes		
Hosp	Obstetrics Services	Yes		

Inventory of Healthcare Services - Van Buren County, IA

Cat	Healthcare Services Offered in County	Hospital	Health Dept.	Other
Hosp	Occupational Health Services	Yes		
Hosp	Oncology Services	No		
Hosp	Orthopedic Services	Yes		
Hosp	Outpatient Surgery	Yes		
Hosp	Pain Management	Yes		
Hosp	Palliative Care Program	Yes		
Hosp	Pediatric Services	Yes		
Hosp	Physical Rehabilitation	Yes		
Hosp	Positron Emission Tomography (PET)	No		
Hosp	Positron Emission Tomography / CT (PET / CT)	No		
Hosp	Psychiatric Services	No		
Hosp	Radiology, Diagnostic	Yes		
Hosp	Radiology, Therapeutic	No		
Hosp	Reproductive Health	Yes		
Hosp	Robotic Surgery	No		
Hosp	Shaped Beam Radiation System 161	No		
Hosp	Single Photon Emission Computerized Tomography	No		
Hosp	Sleep Center	No		
Hosp	Social Work	No	Yes	
Hosp	Sports Medicine	Yes		
Hosp	Stereotactic Radiosurgery	No		
Hosp	Swing Bed Services	Yes		
Hosp	Transplant Services	No		
Hosp	Trauma Center -Level IV	Yes		
Hosp	Ultrasound	Yes		
Hosp	Women's Health Services	Yes		
Hosp	Wound Care	Yes		
SR	Adult Day Care Program	No		
SR	Assisted Living	No		
SR	Home Health	No	Yes	Yes
SR	Hospice	Yes		
SR	Long-term Care	No		Yes
SR	Nursing Home	No		Yes
SR	Retirement Housing	No		
SR	Skilled Nursing Care	Yes		Yes
ER	Emergency Services	Yes		
ER	Urgent Care Center	No		
ER	Ambulance Services	Yes		
SERV	Alcoholism-Drug Abuse Services	No		
SERV	Blood Donor Center	No		
SERV	Chiropractic Services	No		Yes
SERV	Complementary Medicine Services	No		
SERV	Dental Services	No	Yes	Yes
SERV	Fitness Center	No		Yes
SERV	Health Education Classes	Yes	Yes	
SERV	Health Fair	Yes	Yes	

Inventory of Healthcare Services - Van Buren County, IA

Cat	Healthcare Services Offered in County	Hospital	Health Dept.	Other
SERV	Health Information Center	No	Yes	
SERV	Health Screenings	Yes	Yes	Yes
SERV	Meals on Wheels	No		Yes
SERV	Nutrition Program	No	Yes	
SERV	Patient Education Center	No	Yes	
SERV	Support Groups	No		
SERV	Teen Outreach Services	No		
SERV	Tobacco Treatment / Cessation Program	No	Yes	
SERV	Transportation to Health Facilities	No		Yes
SERV	Wellness Program	Yes		

Community Health Needs Assessment YR 2023			
Providers Delivering Care in Van Buren County, IA			
Providers Working in PSA	County based offices		Visiting Spec
	FTE MD / DO	FTE NP / PA	FTE Provides*
Primary Care:			
Family Practice	1.80	2.72	
Internal Medicine / Geriatrics	0.65		
Obstetrics / Gynecology			
Pediatrics			
Medicine Specialists:			
Allergy / Immunology			
Cardiology			
Dermatology			0.10
Endocrinology			
Gastroenterology			
Oncology / Radiology			
Infectious Disease			
Nephrology	0.10		
Neurology			0.05
Podiatry			0.10
Psychiatry			
Pulmonary			0.10
Rheumatology			0.10
Surgery Specialists:			
General Surgery / Colon / Oral			0.20
Neurosurgery			
Ophthalmology			
Orthopedics			0.05
Otolaryngology (ENT)			0.10
Plastic / Reconstructive Surgery			
Podiatry			0.10
Thoracic / Cardiovascular / Vascular			
Urology			0.10
Hospital Based:			
Anesthesia / Pain Management			0.05
Emergency Medicine	1.2	2.01	1.40
Radiology			
Pathology			
Hospitalist	0.25	0.96	
Neonatology / Perinatology			
Physical Medicine / Rehabilitation			0.15
Occupational Medicine			0.30
Audiologist			0.05
Wound		0.25	
Others:			
Chiropractic			
Optometry			
Dental			0.10
TOTALS	4.0	5.9	3.05

*FTE Specialists serving the community who office outside the PSA

2023 Visiting Specialists Coming to Van Buren County Hospital

Specialty	Physician Name / Group Name	Office Location	Schedule	Days per MM	FTE
Dermatology	Mitchell Gibbons, MD	University of Iowa Hospital and Clincis, Iowa City, IA	Second Saturday (tentative start 2024)	1	0.05
Dermatology	Blake Vest, MD	University of Iowa Hospital and Clincis, Iowa City, IA	Second Saturday	1	0.05
Neurology	Iqbal Khan, MD	Premier Specialty Network/Columbia, MO	Third Thursday	1	0.05
Pulmonologist	Mohammad Jarbou, MD	Premier Specialty Network/Columbia, MO	Thursday - Week Varies	1	0.05
Rheumatology	Robert Jackson, DO	Premier Specialty Network/Columbia, MO	First Tuesday	1	0.05
Rheumatology	Elizabeth Dassow, PA	Premier Specialty Network/Columbia, MO	Third Tuesday	1	0.05
ENT	Jennifer Berg, MD	Burlington ENT/ Burlington, IA	Second and Fourth Wednesday	2	0.10
General Surgery	Ryan Roe, DO	Independent Contractor/ Des Moines, IA	Every Thursday	4	0.20
Orthopedics	Derek Breder, MD, Steindler	Steindler Orthopedics, Iowa City, IA	Third Monday	1	0.05
Urology	Robert Remis, MD	Premier Specialty Network/Columbia, MO	Second and Fourth Tuesday	2	0.10
Audiologist	Greg Moore, AU, AID	Moore Hearing Clinic/ Ottumwa, IA	First Friday	1	0.05
Child Health Specialty	Cheryll Jones, ARNP, CPNP, FAANP	University of Iowa Hospital and Clincis, Iowa City, IA	First Tuesday	1	0.05
Pain Management	Tim Miller, MD	Independent Contractor/ Dubuque, IA	Friday-Every 4 weeks	1	0.05
Podiatrist	Deborah Holte, DMP	Premier Specialty Network/Columbia, MO	First Friday & Fourth Wednesday	2	0.10

Van Buren County, Iowa Healthcare Resource Directory

Emergency Numbers

Police/Sheriff	911
Fire	911
Ambulance	911

Non-Emergency Numbers

County Sheriff	319-293-3426
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Fire - First Response

Birmingham.....	911
Bonaparte	319-592-3456
Cantril.....	911
Douds.....	911
Farmington.....	319-878-3367
Keosauqua.....	911
Milton.....	319-293-3426
Mt. Sterling	911
Stockport.....	911

Van Buren County Area Healthcare Directory

POISON INFORMATION
CENTER (Iowa City)
800-222-1222

CHILD ABUSE &
NEGLECT
800-362-2178

FOUNDATION 2 CRISIS
LINE
Full Service Crisis Line
for Abuse, Rape, Suicide,
etc.
855-800-1239

ALCOHOLISM (See Substance Abuse)

CHILDREN, JUVENILE & FAMILIES

American Red Cross
2116 Grand Ave
Des Moines, IA 50312
515-243-7681

Boy Scouts of America
6123 Scout Trail
Des Moines, IA 50321
515-266-2135

Girl Scouts-Eastern Iowa and Western Illinois
319-752-3639
1308 Broadway,
West Burlington, IA 52655
800-798-0833

Iowa Domestic and Sexual Abuse Hotline
Family Crisis Center
Ottumwa, IA 52501
641-683-3122
Within 641 area code
800-464-8340

Teen Line
800-443-8336

Van Buren Parents as Teachers (VBPAT)
Located in the VBCH Community Services Center
308 Mulberry St.
Keosauqua, IA 52565
Parents as Teachers
319-293-6276

HAWK-I
800-257-8563

Iowa Department of Human Services
304 South Maple Ave. Suite 100
Fairfield IA 52556
641-472-5011

Cooperative Extension
Extension Office, 200 Dodge St. PO Box 456
Keosauqua, IA 52565
319-293-3039

Extension Helplines:

Answer Line (questions relating to home & family)
800-262-3804

Extended & Cont. Education
800-262-0015

Iowa Concern (match beginning & retiring farmers)
800-447-1985

Healthy Families (24 hrs. prenatal health care)
800-369-2229

Iowa Concern (financial, legal, family transitions)
800-447-1985

Iowa Pork Producers Association
800-372-7675

Teen Line
800-443-8336

Poison Line
800-222-1222

Juvenile Court Services
406 Dodge St.
Keosauqua, IA 52565
319-293-3426

304 South Maple
Fairfield, IA 52556
641-472-3012

Lee County Health Department
#3 John Bennett Drive, PO
Box 1426
Fort Madison, IA 52627
319-372-5225

I-Smile Extension 3526

Van Buren County Area Healthcare Directory

Child Health Program
Extension 3524

1st Five HMDI Extension
3519

Optimae Life Solutions
301 W. Burlington
Fairfield, IA 52556
641-472-5771

605 E. Winfield
Mt. Pleasant, IA 52641
319-385-2830

308 Mulberry St.
Keosauqua, IA 52565
641-472-5771

Neighborhood Resource Centers

Van Buren County:
902 Fourth St.
Keosauqua, IA 52565
319-293-3722

Davis County:
203 South Madison St.
Bloomfield, IA 52537
641-664-1911

Wapello County:
725 West Second St.
Ottumwa, IA 52501
641-682-8741

Jefferson County:
2200 West Jefferson Ave
Fairfield, Iowa 52556
641-472-6140

Domestic Violence Intervention Program
1105 S. Gilbert Court
Iowa City, IA, 52240
800-373-1043

Rape Victim Advocacy Program
Van Buren and Lee County
319-541-0963

101 South Cherry St, Suite 2
Mt. Pleasant, IA
319-541-9809

24/7 Crisis Line
800-228-1625

Iowa Domestic Abuse Program
1014 N. Elm St.
Ottumwa, IA
52501
641-683-1750

24/7 Crisis Line
800-464-8340

Department of Correctional Services
Jefferson County Office:
1805 West Jefferson
Fairfield, IA 52555
641-472-4242

Van Buren County Community Services – General
Assistance
404 Dodge St.
Keosauqua, IA 52565
319-293-3793

WIC – (Women, Infants, Children)
333 Church St., Ottumwa, IA, 52501
641- 682-8784

CHURCHES

Birmingham
United Methodist
150 W. Cheshire St.
Birmingham, IA
319-498-4585

Bonaparte
Baptist Church
409 Washington St.
Bonaparte, IA
319-592-3613

Bonaparte United
412 5th St.
Bonaparte, IA
319-592-3123

Cantril
United Methodist
111 E. North St.
Cantril, IA
319-397-2392

Cantril Christian Church
216 Brown Street
Cantril, IA

Lebanon Church

Van Buren County Area Healthcare Directory

21918 Rte. V64
Cantril, IA
319-397-2272

Douds
Bethel Bible Church
14063 Walnut
St.Douds, IA
641-936-7173

Zion Bible Church,
15918 Hwy. 16
Douds, IA
641-936-4416

United Methodist
14491 Hwy 98
Douds, IA
641-936-4361

Farmington
First Baptist
603 Tremont St.
Farmington, IA
319-878-3735

United Methodist
407 S. 4th St.
Farmington, IA
319-878-4140

St. Boniface,
609 Washington St.
Farmington, IA
319-878-3736

Keosauqua
Center Chapel
24057 Osage Ave
Keosauqua, IA
319-293-3377

Christian Church
210 Main St.
Keosauqua, IA
319-293-3645

Congregational UCC
401 Van Buren St.
Keosauqua, IA
319-293-2538

Heritage Baptist Church
22401 Rte. J40
Keosauqua, IA
319-293-8164

Our Saviour's Lutheran
Church
1593 Broad St.
Keosauqua, IA
319-293-3405

United Methodist
406 Cass St.
Keosauqua, IA
319-293-3447 or 3131

Milton
Christian Church
301 E. Oak St.
Milton, IA
641-656-4647

United Methodist
109 E. Oak St.
Milton, IA
641-656-4280

Stockport
Christian Church
217 S. Main St.
Stockport, IA
319-796-2293

Methodist Church
214 N. Main St.
Stockport, IA
319-796-4602

**COUNSELING SERVICES (See Mental Health,
Women's Health, Substance Abuse, and Support
Groups)**

CHILD CARE

Iowa Child Care Resource and Referral
Davenport Office that
covers Van Buren
County
866-324-3236

Iowa Department of Human Services
800-972-2017

Van Buren County Hospital Child Care Center
Located in the Community Services Center
North of Van Buren County Hospital
308 Mulberry St.
Keosauqua, IA 52565
319-293-3300

Van Buren County Area Healthcare Directory

DRUG ABUSE (See Substance Abuse)

15229 Truman St
Ottumwa, IA 52501
641-682-2000

EDUCATION/JOB TRAINING

Boy Scouts of America
Des Moines
515-266-2135

Girl Scouts-Eastern Iowa and Western Illinois

319-752-3639

1308 Broadway

West Burlington, IA 52655

800-798-0833

Sieda Community Action FaDSS Program
902 Fourth St.
Keosauqua, IA 52565
319-293-3722

725 West 2nd St.
Ottumwa IA, 52501
641-682-8741

Indian Hills Community College
Ottumwa Campus:
525 Grandview
Ottumwa, IA
52501-1398
641-683-5111

Centerville Campus:
721 N 1st St.
Centerville, IA 52445
641-856-2143

Adult Literacy Coordinator
800-726-2585

Volunteer tutors for
reading, one-on-one
ABE/GED Coordinator
800-726-2585

Iowa State University
Cooperative Extension
Extension Office
1313 1st Street P.O. Box
456
Keosauqua, IA 52565
319-293-3039

Job Corps
800-733-5627

Workforce Innovation and Opportunity Act
15260 Truman St
Ottumwa, IA 52501
641-684-5401

Indian Hills Workforce Development Center
15260 Truman St
Ottumwa, IA 52601
641-682-8577

Great Prairie AEA
2000 West Jackson
Fairfield, IA 52556
641-472-3414

2814 N. Court Street
Ottumwa, IA 52501
800-622-0027

Vocational Rehabilitation
15260 Truman St
Ottumwa, IA 52501
641-682-7569 550

S. Gear Ave Ste 35
West Burlington, IA 52601
319-753-2231

EMPLOYMENT/JOB PLACEMENT

Center Village Vocational Service
19248 Maple Avenue
Keosauqua, IA 52565
319-293-3107

Iowa Workforce Development Center
15260 Truman Street
Ottumwa, IA 52501
641-684-5401

Van Buren Job Opportunities
Located in the VBCH Community Services Center
308 Mulberry St.
Keosauqua, IA 52565
319-293-6276

FOOD, CLOTHING & FINANCIAL

Bonaparte
Job's Closet Food
Pantry
409 Washington St.

Van Buren County Area Healthcare Directory

Bonaparte, IA 52620
641-919-0882

Farmington
203 Elm St.
Farmington, IA
52626

Keosauqua
Community Food
Bank
405 Dodge St
Keosauqua, IA 52565

American Red Cross
2116 Grand Ave Des
Moines, IA 50312
515-243-7681

Southern Prairie Chapter
408 E. Main St
Ottumwa, IA 52501
641-682-4571

Iowa Department of Human Services
304 South Maple Ave. Suite 100
Fairfield, IA 52556
641-472-5011

The Well Resource Center
1700 S. Main Street
Fairfield, IA 52556
641-819-4044

Rural Families Financial Counseling
Van Buren County Extension Office
1313 1st Street P.O. Box
456
Keosauqua, IA 52565
319-293-3039

Van Buren County Community Services
404 Dodge St
Keosauqua, IA 52565
319-293-3793

HEALTH CARE (See also Substance Abuse, Women's Health)

Ambulance
Keosauqua
911
Serves Birmingham,
Bonaparte, Cantril, Douds,
Keosauqua, Milton, Mt.

Sterling & Stockport
Farmington
319-878-3367

American Red Cross
Southern Prairie Chapter
224 E. 2nd St.
Ottumwa, IA 52501
641-682-4571

HAWK-I
800-257-8563

Van Buren County Public Health Nursing Service
404 Dodge St.
Keosauqua, IA 52501
319-293-3431

Van Buren County Hospital & Rural Health Clinics
304 Franklin St.
Keosauqua, IA 52565
319-293-3171

WIC – (Women, Infants, Children)
333 Church St.
Ottumwa, IA, 52501
641- 682-8784

Van Buren County Hospital Rural Health Clinics
Clinic Scheduling
319-293-8732 Clinic
Locations:
Birmingham Medical Clinic
735 N HWY 1
Birmingham, IA 52535

Fox River Medical Clinic
14983 275th St
Cantril, IA 52542

Farmington Medical Clinic
206 S. 4th St.
Farmington, IA 52626

Keosauqua Medical Clinic, VBCH
304 Franklin St.
Keosauqua, IA 52565

Clinic Providers Emergency Department Providers
Dr. David Parsons, D.O.
Dr. William Felegi, D.O.
Dr. Dana Brecount, D.O.
David Lane, PA-C
Tiffany Rhoades, FNP
Mindy Danielson, ARNP
Ross Hurd, ARNP,

Van Buren County Area Healthcare Directory

DNP Kyla Yates, FNP
Seaira Drish, FNP
Dr. Keenan Laraway, M.D.
Dr. Matthew Abendroth, D.O.
Jessica Oranika, AGACNP

Specialty Providers

Dr. Ralph Boling OB/GYN
Dr. Blake Vest, MD, Dermatology
Dr. Michael Gibbons, M.D., Dermatology
Dr. Ryan Roe, General Surgery
Liz Wilson, Nutrition Therapy
Dr. Deborah Holte, Podiatry
Dr. Robert Jackson D.O., Rheumatology
Elizabeth Dassow, PA, Rheumatology
Dr. Jennifer Berge, ENT
Dr. Derek Breder, Orthopedics
Dr. Robert Remis, Urology

Dr. Tim Miller, M.D., Pain Management
Gregory Moore, AU, AID, Audiologists
Cheryll A. Jones, ARNP, CPNP, FAANP, Child Health
Specialty Services t
Physical, Occupational, Speech Therapy

Other Community Physicians:

Lantern Family Medicine – Dr. Amanda Gerber
602 8th Street,
Bonaparte, IA 52620
319-677-0219

Christy Clinic, D.O.
(Family Practice)
202 South 2nd St, Farmington, IA 52626
319-878-3524

Dental Care

Roth Dental Care
205 Franklin St.
Keosauqua, IA
319-293-3844

River Hills Community
Health Center Dental
Clinic
100 W. Main Street,
Richland, IA 52585
319-456-2045

Eye Care - Ophthalmologists M.D.

Wolfe Eye Clinic
1005 Pennsylvania Ave.
#110
Ottumwa, IA 52501
641-682-8571

Eye Care - Optometrists O.D.

Wolfe Eye Clinic,
100 S. 23rd St., Fairfield,
IA 52556
800-232-4123

Axis Vision Care, 122 N
Court
Fairfield, IA 52556
641-472-6694

Other Hospitals and Care Facilities

Iowa Veterans Home
1301 Summit St.
Marshalltown, IA 50158
641-752-1501

University of Iowa Hospital & Clinics
Iowa City, 200 Hawkins
Dr. 52240
319-356-1616

Physician Referral &
Health Information
800-777-8442

Veterans Administration Hospital
3600 30th & Euclid
Des Moines, IA 50310
800-294-8387

601 Hwy 6 West
Iowa City, IA 52246
866-687-7382

Medical Information

Medicare - Social Security Administration
2429 Northgate Street
Ottumwa, Iowa 52501
800-772-1213

Veterans Affairs (Van
Buren County)
319-293-3793

Veterans Affairs (Des
Moines Regional Office)
210 Walnut St., Room
1063
Des Moines, IA 50309
800-827-1000

Pharmacies
Wells Hometown Drug
1547 Broad St.
Keosauqua, IA 52565

Van Buren County Area Healthcare Directory

319-293-7757

HOSPICE

Southeast Iowa Regional
Hospice
319-768-1000
1221 S. Gear Ave.
West Burlington, IA
52655

Hospice (Wapello and
Davis County)
641-682-0684
927 E. Pennsylvania
Ottumwa, IA 52501

EveryStep Hospice
118 N Main St,
Mt. Pleasant, IA 52641
319-385-4472

HOUSING

Area XV Multi-County Housing Agency
417 North College, PO Box 276
Agency, Iowa 52530
641-937-5222

Center Village, Inc.
19248 Maple Avenue
Keosauqua, IA 52565
319-293-3107

Keosauqua Health Care Center
819 Country Lane Rd
Keosauqua, IA 52565
319-293-3761

Emergency/Disaster Assistance

American Red Cross
Southern Prairie Chapter
224 E 2nd St.
Ottumwa, IA 52501
641-682-4571

Iowa Department of Human Services
Courthouse- 404 Dodge St.
Keosauqua, IA 52565
800-642-6249

Sieda Community Action Neighborhood Center
902 Fourth St.
Keosauqua, IA 52565
319-293-3722

USDA Rural Development
Jefferson County – 605 S. 23rd St.
Fairfield, IA 52556
641-472-6556

Miller, H. Craig (Van Buren County Attorney)
903 4th St
Keosauqua, IA 52565
319-293-3755

Westercamp, Steven
107 Elm St
Farmington, IA 52626
319-878-3800

Legal Services Corporation of Iowa
Southeast Regional Office
112 E. 3rd St.

Ottumwa, IA
641-683-3166
Attorney Referral Service
of the Iowa Bar
Association
800-532-1108

LIBRARIES

Birmingham Public
Library
310 E. Main St
319-498-4423

Bonaparte Public Library
602 8th St
319-592-3677

Cantril Public Library
104 3rd St W
319-397-2366

Farmington Public
Library
203 Elm St
319-878-3702

Keosauqua Public
Library
608 First St
319-293-3766

Milton Public Library
422 N. Main St
641-656-4611

Van Buren County Area Healthcare Directory

Stockport Public Library
113 Beswick St
319-796-4681

Ottumwa, IA 52501
641-682-8772

MENTAL HEALTH COUNSELING

Optimae Behavioral Health
301 W. Burlington
Fairfield, IA 52556
641-472-5771

605 E. Winfield
Mt. Pleasant, IA 52641
319-385-2830
308 Mulberry St
Keosauqua, IA 52565
641-472-5771

R&R Counseling Solutions
709 1st St
Keosauqua, IA 52565
319-293-3635

103 East Adams Street
Fairfield, IA 52556

American Home Finding Association
217 E. 5th Street
Ottumwa IA 52501
641-682-3449

Crisis Center and Women's Shelter
PO Box 446
Ottumwa IA 52501
641-683-3122

First Resources Corporation
102 N. Hancock
Ottumwa, IA 52501
641-683-1302

Coordination of Disability Services
Van Buren County
Courthouse
Keosauqua, IA 52565
319-293-3793

River Hills Community Health Center Jefferson
County Behavioral Health Clinic
2000 S. Main St
Fairfield, IA 52556
641-451-6380

Southern Iowa Mental Health
1527 Albia Rd

PERSONS WITH DISABILITIES

Center Village, Inc.
19248 Maple Avenue
Keosauqua, IA 52565
319-293-3107

Great Prairie AEA
2000 West Jackson,
Fairfield, IA 52556
641-472-3414

2814 N. Court Rd.,
Ottumwa, IA 52501
641-682-8591

Van Buren County Community Services
404 Dodge St
Keosauqua, IA 52565
319-293-3793

Van Buren County Public Health Nursing Services
404 Dodge St., PO Box 514
Keosauqua, IA 52565
319-293-3431

Van Buren Job Opportunities
Located in the VBCH Community Services Center
308 Mulberry St.
Keosauqua, IA 52565
319-293-6276

Vocational Rehabilitation Services
15260 Truman St. Suite 4
Ottumwa, IA 52501
641- 682-7569

SCHOOLS

Van Buren County Community School District
Harmony Center
33727 Route J40
Farmington, IA 52626
319-592-3235

Douds Center
14574 Jefferson Street
IA 52551
319-293-3334

Van Buren Jr. / Sr. High
School
405 4th Street

Van Buren County Area Healthcare Directory

Keosauqua, IA 52565
319-293-3334

VBCH Child Care/Preschool
Located in the VBCH Community Services Center
308 Mulberry St. Keosauqua, IA 52565
319-293-3300

Head Start
Sieda Community Action
725 W. 2nd Street
Ottumwa IA 52504
641-682-8741

Douds Elementary-3-
year-old preschool
641-936-4321 ext 2009

Harmony Elementary-3-
year-old preschool
319-592-3235 ext 4026

SENIOR CITIZENS

SENECA Area Agency on Aging
117 N Cooper Ave. #2
Ottumwa, IA 52501
641-682-2270

Senior Life Solutions-Van Buren County Hospital
304 Franklin Street
Keosauqua, IA 52565
319-293-8740

Douds Community Center
14159 Hwy 98
Douds, IA
641-936-4711

Farmington Senior Center/Community Center
201 N. 4th
Farmington, IA 52626
319-878-4105

Keosauqua Senior Center
801 Front St.
Keosauqua, IA 52565
319-293-3789

Milton Senior Center/American Legion
320 N Main
Milton, IA 52570
641-656-4979

Milestones Area Agency

623 E. Pennsylvania Ave
Ottumwa, IA 52501
641-682-2270

Nursing Homes/Assisted Living

Keosauqua Health Care Center
819 Country Lane Rd
Keosauqua, IA 52565
319-293-3761

Home Care Agencies

Van Buren County Public Health
404 Dodge St.
Keosauqua, 52565
319-293-3431

FMCH Home Health Care
5445 Ave O, Suite 114
Ft. Madison, IA 52627
319-376-2166

705 Avenue G
Ft. Madison, IA 52627
319-752-3626

Regional Home Health Care, Inc.
418 Main St.
Donnellson, IA 52625
319-835-9035

Blessing Health Keokuk
1600 Morgan St
Keokuk, IA 52632
319-524-7150

Social Security Administration
2429 Northgate Street
Ottumwa, IA 52501
866-964-7394

Veterans Administration
Veterans Affairs-
Keosauqua Courthouse
319-293-3793

Veteran's Regional
Office-210 Walnut St.
Des Moines, IA 50318
800-827-1000

Iowa Veterans Home
1301 Summit St
Marshalltown, IA 50158
641-752-1501

Van Buren County Area Healthcare Directory

SUBSTANCE ABUSE

Alcoholics Anonymous
107 Market St.,
Keosauqua, IA 52565
319-293-9191

Quit Line – Nicotine
800-784-8669

First Resources Oak Meadow Residential Treatment
Center
2942 Oak Meadow Drive
Ottumwa, IA 52501
641-954-8925

Sieda Community Action Behavioral Health and
Treatment Services
201 S 23rd St.
Fairfield, IA 52556
641-472-5834

Medication Assisted Treatment Clinic
330 W. Main St
Ottumwa, IA 52501
641-683-6747

Child Abuse Prevention Council & Van Buren County
SAFE Coalition
807 1st Street PO Box 220
Keosauqua, IA 52565
319-293-2579

SUPPORT GROUPS

Alcoholics Anonymous
107 Market St.
Keosauqua, IA 52565
319-293-9191

Heartland Pathways Inc.
1626 Morgan St Suite 4
Keokuk, IA 52632
319-249-5777

Senior Life Solutions-Van Buren County Hospital
304 Franklin Street
Keosauqua, IA 52565
319-293-8740

1105 S. Gilbert Court
Iowa City, IA, 52240 (Main Office)

24 Hour Hotline TTY& Interpretation services
800-373-1043 24

Rape Victim Advocacy Program
Van Buren and Lee County

319-541-0963

101 South Cherry St, Suite 2,
Mt. Pleasant, IA
319-541-9809

24/7 Crisis Line
800-228-1625

VBC YLC (Van Buren County Youth Leadership
Council)
308 Mulberry St.
Keosauqua, IA 52565
319-293-8701

Van Buren Parents as Teachers (VBPAT)
Located in the VBCH Community Services
Center
308 Mulberry St.
Keosauqua, IA 52565
319-293-6276

TRANSPORTATION

10-15 Transit Administration
612 S Madison Ave
Ottumwa, IA 52501
641-683-2024

WOMEN'S HEALTH/SEXUAL HEALTH

River Hills Community Health Center
For PrEP
641-455-5431

For STI/HIV testing and treatment
641-455-5431

For assistance with insurance
application (not including Medicare)
201 S. Market St., PO Box 458
Ottumwa, IA 52501
641-683-5773 ext 1108

WIC – (Women, Infants, Children)
333 Church St.
Ottumwa, IA, 52501
641- 682-8784

308 Mulberry St.
Keosauqua, IA 52565 on day of clinic only.

UTILITIES

Iowa One-Call
800-292-8989

Electric & Natural Gas

Van Buren County Area Healthcare Directory

Alliant Energy, Cedar Rapids
800-822-4348

Access Energy
Mt. Pleasant IA 52641
319-385-1577

Keosauqua Light &
Power
1301 Broad St.
Keosauqua, IA 52565
319-293-3406

Southern Iowa Electric Co-op (REC)
22458 Hwy 2
Bloomfield, IA 52537
641-664-2277

Phone Service

Van Buren Telephone Co.
(Serves Birmingham,
Bonaparte, Cantril,
Keosauqua, Mt. Sterling
& Stockport)
617 1st St.
Keosauqua, IA 52565
319-293-3187

Windstream
Customer Service Number
877-901-4692

Propane Gas

B & B Gas Corporation
101 N 2nd St
Pulaski, IA 52584
641-675-3354 515

Main St
Houghton, IA 52631
319-469-4511

Ferrellgas
20680 Hwy 1 N.
Keosauqua, IA 52565
888-337-7355

Farmer's Co-op
Home office
110 S Keokuk
Washington Rd
Keota, IA 52248
641-636-3748 201

Mills St Libertyville, IA
52567 (propane and
fuel)
641-693-3111

GOVERNMENT

City Offices
Birmingham City Hall
511 E. Cedar St.
Birmingham, IA 52535
319-498-4296

Bonaparte City Hall
103 Main St.
Bonaparte, IA 52620
319-592-3400

Opera House Community
Room
616 First St..
Bonaparte, IA 52620
319-592-3656

Cantril City Hall
104 W. 3rd St.
Cantril, IA 52542
319-397-2295

Farmington Town Hall
203 Elm
Farmington, IA 52626
319-878-3711

Keosauqua Town Hall
804 1st St.
Keosauqua, IA 52565
319-293-3536

Milton City Hall
319 N. Main St.
Milton, IA 52570
641-656-4454

Stockport City Hall
212 S. Main St.
Stockport, IA 52651
319-796-2135

County Offices
Conservation Board
319-293-3589

Assessor
319-293-3001

Van Buren County Area Healthcare Directory

Attorney
319-293-3755

Auditor
319-293-3129

Board of Supervisors
319-293-3129

Clerk of Court
319-293-3108

Extension Service
319-293-3039

CPC
641-472-8637

General Assistance
319-293-3793

Judicial Magistrate
319-293-3413

Public Health-Nurses
319-293-3431

Recorder
319-293-3240

Recycling Center
319-796-4499

County Sanitarian
641-919-6639

Sheriff
319-293-3426

Natural Resources
Conservation Service
319-293-3523

Treasurer
319-293-3110

Treasurer/Auto Dept
319-293-3450

Veteran Affairs
319-293-3793

STATE
Iowa Department of
Veterans Affairs
515-242-5331 7105

NW 70th Ave.
Camp Dodge Bldg.
Johnston, IA 50131
800-838-4692

FEDERAL
Citizenship and
Immigration Service
800-375-5283

Internal Revenue Service
800-829-3676

Social Security
Administration
2429 Northgate Street
Ottumwa IA 52501
641-682-8501

INFORMATION HELPLINES AND WEBSITES

AIDS Hotline (Iowa)
888-338-2135

Alcoholics Anonymous/Al
Alateen (meetings in your
area)
515-233-6312

Alcohol-Drug Treatment
Referral Network:
National
800-996-3784

Alzheimer's Association
(Mississippi Valley
Chapter-Iowa)
515-440-2722

American Cancer Society
(Des Moines)
800-688-0147

American Kidney Fund
800-638-8299

American Lung
Association of Iowa
800-586-4872

Center for Substance
Abuse Prevention -
Workplace Helpline
800-967-5752

Child Abuse Hotline, Iowa
800-362-2178

Van Buren County Area Healthcare Directory

Child Abuse National
800-422-4453

COMPASS, Iowa (for
disabled & their families)
800-779-2001

Crank Hotline (report
suspected meth labs)
800-532-0052

Cyber Tipline (report
exploitation of children on
Internet)
800-843-5678

Domestic Violence
Hotline, National
800-799-7233

Domestic Abuse Hotline
(Iowa)
800-284-7821

Families Answer Line
(Iowa)
800-262-3804

Foundation II Crisis Line -
24 hrs a day (Full Service
Crisis Line)
800-332-4224

Gambling Hotline (Iowa)
800-238-7633

Girls & Boys Town
National Hotline
800-448-3000

HAWK-I
800-257-8563

Healthy Families (Iowa:
prenatal health care)
800-369-2229

IDPH, Your Life Iowa
(alcohol/drug/gambling
problems and suicide
prevention)
855-581-8111

Iowa State Patrol
800-525-5555

National Center for
Missing & Exploited
Children
800-843-5678

National Runaway
Switchboard
800-786-2929

Poison Control Center
(Iowa)
800-222-1221

National Poison Control
800-222-1222

Rape, Abuse, & Incest
National Network (RAINN)
800-656-4673

Sexual Abuse Hotline
(Iowa)
800-284-7821

Shriners Hospital Referral
Line
800-237-5055

Social Security
Administration
800-772-1213

Substance Abuse
Information Center, Iowa
866-242-4111

National Substance
Abuse Hotline
800-662-4357

Teen Line
800-852-8336

Quitline Iowa
800-784-8669

Viet Nam Veterans of
America
800-882-1316

Weather & Road
Information, Iowa
800-288-1047

Youth Crisis Hotline
800-448-4663

Van Buren County Area Healthcare Directory

Iowa Coalition Against
Sexual Assault

www.iowacasa.org

Iowa Sex Offender
Registry

www.iowasexoffender.com

National Center for
Missing & Exploited
Children

www.missingkids.com

Safe Kids (Assistance
with internet usage and
children)

www.connectsafely.org

Prevent Child Abuse Iowa

www.pcaiowa.org

General Online Healthcare Resources

Doctors and Dentists--General

[AMA Physician Select: Online Doctor Finder](#) (American Medical Association) [DocFinder](#) (Administrators in Medicine) [Find a Dentist](#) (Academy of General Dentistry) [Find a Dentist: ADA Member Directory](#) (American Dental Association) [Physician Compare](#) (Centers for Medicare & Medicaid Services)

Hospitals and Clinics--General

[Find a Health Center](#) (Health Resources and Services Administration) [Find a Provider: TRICARE Provider Directories](#) (TRICARE Management Activity) [Hospital Quality Compare](#) (Centers for Medicare & Medicaid Services)

Doctors and Dentists--Specialists

[ACOG's Physician Directory](#) (American College of Obstetricians and Gynecologists) [ACR: Geographic Membership Directory](#) (American College of Rheumatology) [American College of Surgeons Membership Directory](#) (American College of Surgeons) [American Osteopathic Association D.O. Database](#) (American Osteopathic Association) [ASGE: Find a Doctor](#) (American Society for Gastrointestinal Endoscopy) [Cancer Genetics Services Directory](#) (National Cancer Institute) [Child and Adolescent Psychiatrist Finder](#) (American Academy of Child and Adolescent Psychiatry) [Dystonia: Find a Health Care Professional](#) (Dystonia Medical Research Foundation) [Expert Locator: Immunologists](#) (Jeffrey Modell Foundation) [Find a Dermatologic Surgeon](#) (American Society for Dermatologic Surgery) [Find a Dermatologist](#) (American Academy of Dermatology) [Find a Gastroenterologist](#) (American College of Gastroenterology) [Find a Gynecologic Oncologist](#) (Society of Gynecologic Oncologists) [Find a Hand Surgeon](#) (American Society for Surgery of the Hand) [Find a Hematologist](#) (American Society of Hematology) [Find a Neurologist](#) (American Academy of Neurology) [Find a Pediatric Dentist](#) (American Academy of Pediatric Dentistry) [Find a Pediatrician or Pediatric Specialist](#) (American Academy of Pediatrics) [Find a Periodontist](#) (American Academy of Periodontology) [Find a Physical Medicine & Rehabilitation Physician](#) (American Academy of Physical Medicine and Rehabilitation) [Find a Plastic Surgeon](#) (American Society of Plastic Surgeons) [Find a Podiatrist](#) (American Podiatric Medical Association) [Find a Thyroid Specialist](#) (American Thyroid Association) [Find a Urologist](#) (American Urological Association) [Find an ACFAS Physician](#) (American College of Foot and Ankle Surgeons) [Find an Allergist/Immunologist: Search](#) (American Academy of Allergy, Asthma, and Immunology) [Find an Endocrinologist](#) (Hormone Health Network) [Find an Eye M.D.](#) (American Academy of Ophthalmology) [Find an Interventional Radiologist](#) (Society of Interventional Radiology) [Find an Oncologist](#) (American Society of Clinical Oncology) [Find an Oral and Maxillofacial Surgeon](#) (American Association of Oral and Maxillofacial Surgeons) [Find an Orthopaedic Foot and Ankle MD](#) (American Orthopaedic Foot and Ankle Society) [Find an Otolaryngologist \(ENT\)](#) (American Academy of Otolaryngology--Head and Neck Surgery) [Finding an Eye Care Professional](#) (National Eye Institute) [GI Locator Service](#) (American Gastroenterological Association)

Other Healthcare Providers

[AMTA's Find a Massage Therapist](#) (American Massage Therapy Association) [Cancer Genetics Services Directory](#) (National Cancer Institute) [Find a Diabetes Educator](#) (American Association of Diabetes Educators) [Find a Genetic Counselor](#) (National Society of Genetic Counselors) [Find a Midwife](#) (American College of Nurse-Midwives) [Find a Nurse Practitioner](#) (American Academy of Nurse Practitioners) [Find a Physical Therapist](#) (American Physical Therapy Association) [Find a Professional: Online Directory of Audiology and Speech-Language Pathology Programs](#) (American Speech-Language-Hearing Association) [Find a Registered Dietitian](#) (Academy of Nutrition and Dietetics) [Find a Therapist](#) (Anxiety Disorders Association of America) [Find an Audiologist](#) (American Academy of Audiology) [Manual Lymphatic Drainage Therapists](#) (National Lymphedema Network) [National Register of Health Service Providers in Psychology](#) (National Register of Health Service Providers in Psychology) [NCCAOM: Find Nationally Certified Practitioners](#) (National Certification Commission for Acupuncture and Oriental Medicine) [Search for an Emergency Contraception Provider in the United States](#) (Princeton University, Office of Population Research)

Hospitals and Clinics--Specialized

[Accredited Birth Centers](#) (Commission for the Accreditation of Birth Centers) [Alzheimer's Disease Research Centers](#) (National Institute on Aging) [Cystic Fibrosis Foundation: Find a Chapter](#) (Cystic Fibrosis Foundation) [Cystic Fibrosis Foundation: Find an Accredited Care Center](#) (Cystic Fibrosis Foundation) [Dialysis Facility Compare](#) (Centers for Medicare & Medicaid Services) [FDA Certified Mammography Facilities](#) (Food and Drug Administration) [Find a Free Clinic](#) (National Association of Free Clinics) [Find an Indian Health Service Facility](#) (Indian Health Service) [Find Treatment Centers](#) (American Cancer Society) [Genetics Clinic Directory Search](#) (University of Washington) [Locate a Sleep Center in the United States by Zip Code](#) (American Academy of Sleep Medicine) [MDA ALS Centers](#) (Muscular Dystrophy Association) [Mental Health Services Locator](#) (Substance Abuse and Mental Health Services Administration) [NCI Designated Cancer Centers](#) (National Cancer Institute) [Neurofibromatosis Specialists](#) (Children's Tumor Foundation) [Post-Polio Directory 2011: Post-Polio Clinics, Health Professionals, Support Groups](#) (Post-Polio Health International including International Ventilator Users Network) [Spina Bifida Clinic Directory](#) (Spina Bifida Association of America) [Substance Abuse Treatment Facility Locator](#) (Substance Abuse and Mental Health Services Administration) [Transplant Center Search Form](#) (BMT InfoNet) [U.S. NMDP Transplant Centers](#) (National Marrow Donor Program) [VA Health Care Facilities Locator & Directory](#) (Veterans Health Administration) [Where to Donate Blood](#) (AABB) [Where to Donate Cord Blood](#) (National Marrow Donor Program)

Other Healthcare Facilities and Services

[Alzheimer's Disease Resource Locator](#) (Fisher Center for Alzheimer's Research Foundation) [American College of Radiology Accredited Facility Search](#) (American College of Radiology) [APA District Branch / State Association Directory](#) (American Psychiatric Association) [Directory of Organizations \(Deafness and Communication Disorders\)](#) (National Institute on Deafness and Other Communication Disorders) [Dog Guide Schools in the United States](#) (American Foundation for the Blind) [Eldercare Locator](#) (Dept. of Health and Human Services) [Find a Hospice or Palliative Care Program](#) (National Hospice and Palliative Care Organization) [Find Services \(for People with Vision Loss\)](#) (American Foundation for the Blind) [Find Urgent Care Centers by State](#) (Urgent Care Association of America) [Genetic Testing Laboratory Directory](#) (University of Washington) [Home Health Compare](#) (Centers for Medicare & Medicaid Services) [Medicare: Helpful Contacts](#) (Centers for Medicare & Medicaid Services) [Muscular Dystrophy Association Clinics and Services](#) (Muscular Dystrophy Association) [National Foster Care and Adoption Directory Search](#) (Children's Bureau) [Nursing Home Compare](#) (Centers for Medicare & Medicaid Services) [Organizations That Offer Support Services](#) (National Cancer Institute) [Poison Control Centers](#) (American Association of Poison Control Centers) [Resources and Information for Parents about Braille](#) (American Foundation for the Blind) [State-Based Physical Activity Program Directory](#) (Centers for Disease Control and Prevention) [TSA Chapters in the USA](#) (Tourette Syndrome Association) [Violence against Women: Resources by State](#) (Dept. of Health and Human Services, Office on Women's Health) [Where to Find Hair Loss Accessories and Breast Cancer Products](#) (American Cancer Society)

SOURCE: MedlinePlus provides links to directories to help you find libraries, health professionals, services and facilities. National Library of Medicine (NLM) does not endorse or recommend the organizations that produce these directories, nor the individuals or organizations that are included in the directories.

DRAFT
COMPLEX CARE
RESOURCE GUIDE
FOR:

Davis County

Jefferson County

Lee County

Van Buren County

	SERVICE NUMBER				
SERVICE	Davis Co	Jefferson Co	Lee Co	Van Buren Co	State/Region wide
Meals	1	2	6	9	
		3	7		
		4	8		
		5			
Food Banks	10	12	16	23	
	11	13	17	24	
		14	18	25	
		15	19		
			20		
			21		
			22		
Snap Benefits (Food Stamps)	26	27	28	29	30
Rent		34	36	43	31
		35	37	44	32
			38		33
			39		
			40		
			41		

SERVICE	Davis Co	Jefferson Co	Lee Co	Van Buren Co	State/Region Wide
Rent Continued			42		
Transportation	45	45	46	45	
Home Health and Homemaking Services	47	50	52	60	
	48	51	53	61	
	49		54	62	
			55		
			56		
			57		
			58		
			59		
Mental Health Services	63	64	68	72	
		65	69	73	
		66	70		
		67	71		
Assistive Devices					74
Weatherization Service	75	76	77	79	
			78	80	

SERVICE	Davis Co	Jefferson Co	Lee Co	Van Buren Co	State/Region wide
Home Modification and Home Repair		81	84		87
		82	85		
		83	86		
Utility Payment Assistance	88	89	91	94	
		90	92	95	
			93		
Budget Classes		96	97		
			98		
Veterans Resources	99	100	101	102	
Iowa State Extension Services	103	104	105	106	

MEAL SITES

DAVIS COUNTY

1

Senior Center

109 East Franklin St.

Bloomfield, IA

(641) 664-1167

Monday - Friday, Hours: 11:30 am - Noon

Best to call ahead 1-2 days before, if possible, so that the staff knows how many to plan for. Prices are between \$5-\$8 for seniors, spouses and caregivers, up to \$11 for others. Be prepared to bring an ID, proof of income like a social security check, and ask about any other items that you need to bring.

JEFFERSON COUNTY

2

Fairfield Community Center

209 S. Court St.

Fairfield, IA

(641) 472-4403

Monday - Friday

3

Come to Supper

First Lutheran Church,

201 W. Briggs

Fairfield, IA

(515) 729-7339

Free meal every Tuesday of each month, 6:00 pm - 7:00 pm

4

Optimae Resource and Recovery Center

301 1/2 West Burlington Ave. (The Cottage)

Fairfield, IA

(641) 209-687

Monday - Friday, Noon - 1:00 pm

JEFFERSON COUNTY MEAL SITES (Continued)

5

Golden Magnolia-Stone Soup Kitchen

200 South Main St., enter on Washington Ave., north side of the building
(No forms or ID required)

Thursday, Friday and Saturday nights, 5:30 pm - 8:00 pm

It is best to call ahead to make sure about bringing ID and proof of income
(except where it is noted that meals are free or no ID is required).

LEE COUNTY

6

Lee County Drop-in Center

605 7th St.

Ft. Madison, IA

Monday – Friday, noon - 7:00pm

7

Montrose Church of the Nazarene

102 N. 5th St.

Montrose, IA

(319) 463-5837

Last Thursday of the month, 5:00 pm - 7:00 pm

8

St. John's United Church of Christ

501 10th St.

Ft. Madison, IA

(319) 372-1688

Mondays - Fridays, the last week of the month, 5:30 pm - 6:30 pm

VAN BUREN COUNTY

9

Senior Center

801 Front St.

Keosauqua, IA

(319)293-3789

Monday – Friday, 11:30 am - Noon

Best to call ahead 1-2 days so the staff knows how much to prepare. Be prepared to bring ID and proof of income. Ask if there are any other requirements. Meals cost between \$5-\$8 and \$11 for non-seniors. Ask if there are any changes to the prices when you call.

FOOD BANKS

DAVIS COUNTY

10

Bloomfield United Methodist Church

401 East North St.
Bloomfield, IA
(641) 664-3206
Wednesday, 5:00 pm – 5:45 pm

11

BLOOMFIELD MOBILE PANTRY

Bloomfield United Methodist Church
Bloomfield Mobile Pantry
Apostolic Christian Church
19420 Lilac Ave.
Bloomfield, IA
First Thursday of each month, 4:00 pm – 5:30 p.m.

JEFFERSON COUNTY

12

Fairfield First United Methodist Church

201 N. Court St.
Fairfield, IA
(641) 472-4303
Call (641) 919-6046 for details on the delivery program

13

Lord's Cupboard-Jefferson County

303 N. 4th St.
Fairfield, IA
(641) 472-8457
Mondays, Wednesdays and Fridays, 1:00 pm - 3:30 pm

14

FAIRFIELD MOBILE PANTRY

Nazarene Family Center
North 6th St. and West Briggs Ave.
Fairfield, IA
(515) 564-0330
First Tuesday of each month, 4:00 pm - 5:30 pm

JEFFERSON COUNTY FOOD BANKS (Continued)

15

JEFFERSON COUNTY LITTLE FREE PANTRIES

(“Take what you need. . . Give what you can”)

These are small wooden boxes that have free food and some personal supplies at the following locations. The boxes are free and open for anyone. No staff or restrictions involved.

Contact information:

Deb Pogel, dpogel@gmail.com

Divine Star Charities

200 West Washington

Fairfield, IA 52556

Fairfield, Iowa pantry locations

- 1112 Granville Ave/MIU Campus
- 605 East Madison Ave.
- 410 West Lowe
- 1300 South Second Street
- 500 East Burlington Avenue
- 2200 West Jefferson/ SIEDA
- Gear Avenue between 10th and 12th streets
- 501 North Second Street/Everybody’s
- 2601 West Briggs/Foursquare Church
- 302 West Jefferson/The Gathering Place
- 205 West Broadway/1st Baptist Church
- 201 North Court Street/First United Methodist Church

Lockridge, Iowa location

- Near the Post Office

Libertyville, Iowa location

- Libertyville City Hall/108 North Main Street

Locations are also available on Facebook: Jefferson County Little Free Pantries

LEE COUNTY FOOD BANKS (Continued)

16

Food Madison Food Pantry

3421 Ave. L

Ft. Madison, IA

(319) 372-8071

Monday, Wednesday and Friday, 9:00 am - 3:30 pm (closed from Noon - 1:00 pm)

17

Community Action North Lee

3433 Avenue

Ft. Madison, IA

(319) 372-4471

Monday - Friday, 8:00 am - 4:30 pm

18

Community Action Tallarico

220 S. 22nd St.

Keokuk, IA

(319) 524-6383

Monday – Friday, 8:00 am - 4:30 pm

19

New Testament Christian Church

1578 Hilton Road

Keokuk, IA

(319) 524-8727

Tuesday 10:00 am - 3:30 pm

20

Salvation Army-Ft. Madison

1415 Ave. M

Ft. Madison, IA

(319) 372-2770

Monday - Friday (appointment by phone)

Will provide delivery to seniors as needed

21

Salvation Army-Keokuk

31 South 30th St.

Keokuk, IA

(319) 524-1144

Monday – Friday, 10:00 am - 4:00 pm (appointments by phone)

Will provide delivery to seniors as needed

LEE COUNTY FOOD BANKS (Continued)

22

Keokuk Mobile Pantry New Testament Christian Church

1578 Hilton Rd.

Keokuk, IA

(515) 564-0330

Fourth Tuesday on even numbered months, 4:00 pm - 5:30 pm

VAN BUREN COUNTY

23

Farmington Food Pantry

203 Elm St.

Farmington, IA

(319) 878-3978

First and Third Thursday of each month, 1:00 pm – 4:00 pm

Will provide delivery to seniors as needed.

24

Job's Closet Food Pantry

602 8th St.

Bonaparte, IA

(641) 919-0882

Second and Fourth Friday of each month, 10:00 am – 4:00 pm

Will provide delivery to seniors as needed.

25

Keosauqua Community Food Pantry

405 Dodge St.

Keosauqua, IA

(217) 357-5852

Tuesday, 3:30 pm – 6 pm and Wednesday 10:00 am - 1:15 pm

SNAP BENEFITS (Food Stamps)

DAVIS COUNTY

26

Davis County Department of Human Services

(by appointment only-served by the Wapello County DHS office)

203 South Madison

Bloomfield, IA 52537

(641) 684-3900 or (888) 338-6067

JEFFERSON COUNTY

27

Jefferson County Department of Human Services

304 South Maple, Suite 100

Fairfield, IA 52556

e-mail CJeffe01@dhs.state.ia.us

(641) 472-5011 or (800) 642-6249

LEE COUNTY

28

Lee County Department of Human Services-North

933 Avenue H

Fort Madison, IA 52627

e-mail CLEEN01@dhs.state.ia.us

(319) 372-3651

VAN BUREN COUNTY

29

Van Buren County Office

(by appointment only)

406 Dodge St. Keosauqua, IA 52565

administered by Jefferson County Department of Human Services

304 South Maple, Suite 100

Fairfield, IA 52556

CJeffe01@dhs.state.ia.us

(641) 472-5011 or (800) 642-6249

30

Wapello County office Wapello County DHS

120 East Main St.

Ottumwa, IA 52501

RENT

STATE RENT REIMBURSEMENT

Below is contact information about having part of rent reimbursed to the person(s) renting a home or apartment for those who do not have internet access to the information. Persons must be 60 years old and above.

31

State of Iowa phone number for rent reimbursement information and application:

(515) 281-3861

Contact Person: Melanie Raffallo, or her replacement if she is no longer in the position.

Applications may be found and made online.

Other contacts on the internet for Iowa rent reimbursement are:

- Lifelong Links
- Iowa's Aging and Disability Resources

REGIONAL – DAVIS COUNTY, JEFFERSON COUNTY, VAN BUREN COUNTIES

32

Area XV Multi-County Housing Agency

417 N. College St.

Agency, IA 52530

hours: not listed, phone for details

phone: (641)937-5222

online: houseiowa.org/affordablehsgonline.com

33

Sieda Community Action

203 South Madison St.

Bloomfield, IA

phone: (641) 664-1911

Summer hours: May 1-Sept. 30, Friday, 8:00am-4:30pm

Winter hours: Oct. 1-April 30, Monday and Friday, 8:00am-4:30pm

RENT (Continued)

JEFFERSON COUNTY

34

Jefferson County General Assistance
County Courthouse
51 East Briggs Ave
Fairfield, IA 52556
phone: (641) 472-3013
hours: Monday-Thursday 9:00am-4:30pm
e-mail: va51@jeffersoncountya.com
website: <http://jeffersoncounty.iwoa.gov/gen-assist/>

35

Sieda Community Action
2200 West Jefferson Ave.
Fairfield, IA 51556
phone (641) 472-6140
hours: M-F, 8:00am-4:30pm

LEE COUNTY

36

Lee County General Assistance
933 Avenue H
Fort Madison, IA 52627
phone: (319) 376-0042
website: <http://www.leecounty.org>

37

Lee County General Assistance
307 Banks St.
Keokuk, IA 52632
phone: (319) 524-1052

38

Southeast Iowa Regional Housing Authority
211 N. 5th St., Ste. 100
Burlington, IA 52601
(319) 753-5109
call for hours and details

LEE COUNTY RENT (Continued)

39

Fort Madison Housing Authority

1102 48th St. #1

Fort Madison, IA 52627

phone: (319) 372-6083

hours: M,T,Th, F 8:00am-4:30pm Wed. 8:00am-noon

40

Keokuk Housing Authority

111 South 2nd St.

Keokuk, IA 52632

phone: (319) 524-4386

hours: "normal business hours", call for details

41

Low-rent Housing Agency of Burlington

2830 Winograd Dr.

Burlington, IA 52601

phone: (319) 753-2142

hours: call for details

lrheburl@mchsi.com

42

Community Action Agency of Southeast Iowa

220 South 22nd St.

Keokuk, IA

(319)524-6383

houseiowa.org

VAN BUREN COUNTY

43

Sieda Neighborhood Resource Center (Community Action Agency)

902 4th St.

Keosauqua, IA

phone: (641)-640-9773

Summer hours: May 1-Sept. 30, Monday, 8:45am-3:45pm

Winter hours: Oct. 1-April 30, Tuesday and Wednesday, 8:45am-3:45pm

VAN BUREN COUNTY RENT (Continued)

44

Van Buren County Office (General Assistance)

(by appointment only)

406 Dodge St.

Keosauqua, IA 52565

administered by Jefferson County Department of Human Services

304 South Maple, Ste. 100

Fairfield, IA 52556

phone: (641) 472-5011 or (800) 642-6249

CJeffe01@dhs.state.ia.us

TRANSPORTATION

DAVIS, JEFFERSON AND VAN BUREN COUNTIES

45

10:15 public transportation including those with disabilities

For almost any purpose including medical, dental, grocery shopping, and more.

Make a reservation 72 hours ahead of trip, 24 hours if transportation in your town.

Phone: (641)-683-2024

(800) 227-6390

Hours: M-F 8:00am-5:00pm

Prices: \$2.00 for local within your town

\$4.00 within your county

\$50.00 round trip from one county to another within the service area.

\$1.65 per mile if out of the service area

Correct fare required at time of ride, cash and checks accepted.

Service area includes Appanoose, Davis, Jefferson, Keokuk, Lucas,

Mahaska, Monroe, Van Buren, Wapello, Wayne counties.

www.1015transit.com

LEE COUNTY

46

SEIBUS (Southeast Iowa Bus)

211 North Gear Ave.

West Burlington, IA 52655

Days: Mondays- Fridays

Specific hours see below

Phone: (319)753-5107

Services are provided throughout Des Moines, Henry, Lee and Louisa counties.

Services include rides to all hospitals in Iowa City, IA.

Schedule for General Public:

From and in FortMadison, Lee County: M-W-F 11:00am to 3:00pm

Keokuk, Lee County: M-W-F 11:00am - 3:00pm

Step 1: Call SEIBUS Scheduler at 1-866-753-5107

Step 2: Select Option 1 for Bus Availability

Appointments should be made 24-48 hours before taking the ride.

Rides to Iowa City hospitals:

Days:

From Keokuk, T-TH

Hours: pickup at your home 5:30am-6:00pm, arrival in Iowa City, 9:00am

From Fort Madison, T-TH

Hours: pickup at your home: 6:15am-6:30am, arrival in Iowa City, 9:00am

Hours: departure from Iowa City, 2:30pm, arrival at your home, approx.
5:00pm

Rides to and from Cedar Rapids, IA airport

Call for details

Rides arrive at the airport at approximately 9:30am

Departures from the airport are 1:30pm T-TH

12:30pm, Wed.

Have money or pass available before boarding the bus.

Masks are requested to be worn by all to continue to help prevent COVID.

Prices vary depending on location, so best to call the SEIBUS phone number to find out specific price for your need.

HOME HEALTH AND HOMEMAKING SERVICES

DAVIS COUNTY

47

Bloomfield Behavioral Health

Medication Management
Counseling/Psychotherapy
Recovery and Resource Center

712 S. West St.

Bloomfield, IA 52537

Phone: 641-919-8367

Contact person: Tracy Liptak

tlptak@optimaeliveservices.com

Phone: 641-472-5771

Call to find out about their services, hours and to make an appointment.

48

Davis County Public Health

509 N. Madison St.

Bloomfield, IA

Phone: (641) 664-3622

Call for hours and days of operation

49

Optimae Life Services

712 S. West St., Suite 3

Bloomfield, IA 52537

Phone:(641) 472-4464

Hours: M-F, 8:00am-4:30pm

Call for an appointment.

Holly Gegogine, administrater

hgegogine@optimae-liveservices.com

JEFFERSON COUNTY

50

Optimae Life Services

206 W. Burlington
Fairfield, IA 52556
Joann Smith, director
jsmith@optimaeliveservices.com
Phone: (641)-684-6441
Mondays-Fridays 8:00am-4:30pm

51

Jefferson County Public Health Nursing, Home Health Care and Homemaking

200 West Briggs
Fairfield, IA 52556
Phone: (641) 472-5929
Mondays-Fridays 9:00am-5:00pm

LEE COUNTY

52

Optimae Community Services

509 Ave. F
Fort Madison, IA 52627
Phone:(319) 372-3566
Angie Torres, director
atorres1@optimaeliveservices.com
Mondays-Fridays 8:00am-4:30pm

53

Optimae Home Health and Homemaking Services

509 Ave. F
Fort Madison, IA 52627
Holly Gegogine, director
Phone: 641-233-8531
Mondays-Fridays 8:00am-4:30pm

HOME HEALTH AND HOMEMAKER SERVICES (Continued)

LEE COUNTY

54

Optimae Community Services

208 Bank St.

Keokuk, IA 52632

Phone: 319-542-5106

Angie Torres, director

atorres1@optimaelifeservices.com

Phone: (319)372-3566

Mondays-Fridays 8:00am-4:30pm

55

Optimae Home Health and Homemaking Services

208 Bank St.

Keokuk, IA 52632

Holly Gegogine, home health administrator

Phone:(641) 233-8531

hgegogine@optimaelifeservices.com

Mondays-Fridays

8:00am-4:30pm

56

Lee County Health Department

#3 John Bennett Drive, PO BOX 1426

Ft. Madison, IA 52627

800-458-6672 ext. 3524

<https://leecountyhd.org>

57

Counseling Associates, Inc.

Provides Integrated Health Home services for adults on Medicaid who have a serious mental illness. Call for information about the program.

1522 Morgan St.

Keokuk, IA 52632

Phone: (315)524-0510

Mondays-Fridays 8:00am-noon, 1:00pm-5:00pm

HOME HEALTH AND HOMEMAKER SERVICES (Continued)

LEE COUNTY (Continued)

58

Counseling Associates, Inc.

1014 Ave. H

Fort Madison, IA 52627

Phone:(319) 372-7689

Call for information about the program

Mondays-Fridays 8:00am-noon, 1:00pm-5:00pm

59

Disabilities and Community Services Office

307 Bank St.

Keokuk, IA 52632

Coordinates services for people with mental illness and/or disabilities.

Phone: 855-581-8111 or text 855-895-8398

VAN BUREN COUNTY

60

Optimae Life Services for home care and homemaking

Served out of the Fairfield Optimae office.

206 West Burlington

Fairfield, IA 52556

Holly Gegogaine, director

phone (641) 233-8531

61

Van Buren Public Health Department

411 1st St.

Bonaparte, IA 52620

Phone: (319) 293-3431

Lindee Thomas, RN, Nurse administrator

lthomas@vbcph.org

Hours: M-F 8:00am-4:30pm

Can provide information about home health care and homemaking services.

**VAN BUREN COUNTY HOME HEALTH AND HOMEMAKER SERVICES
(Continued)**

62

Van Buren Public Health Department

404 Dodge St.

Keosauqua, IA 52565

Phone: (319)-293-3431

Lindee Thomas, RN, Nurse administrator

lthomas@vbcph.org

Hours: M-F 8:00am-4:30pm

Can provide information about home health care and homemaking services.

MENTAL HEALTH SERVICES

DAVIS COUNTY

63

Bloomfield Behavioral Health

Medication Management

Counseling/Psychotherapy

Recovery and Resource Center

712 S. West St.

Bloomfield, IA 52537

Phone: 641-919-8367

Contact person: Tracy Liptak

liptak@optimaeliveservices.com

Phone: 641-472-5771

Call to find out about their services, hours and to make an appointment.

JEFFERSON COUNTY

64

R and R Counseling Services

103 Adams St.

Fairfield, IA 52556

Phone: 319-293-3635

Hours: M-F, 8:00am-5:00pm

Office hours: M, T, W, 8:00am-5:00pm (you may leave a message)

www. racs@mentalhealth.com

65

Optimae Life Services

301 West Burlington

Fairfield, IA 52556

Phone: (641)472-1684

Tracy Liptak, director

liptak@optimaeliveservices.com

Hours: M-F, 9:00am-6:00pm

Provide counseling, medication management, Recovery and Resource Center

JEFFERSON COUNTY MENTAL HEALTH SERVICES (Continued)

66

River Hills Community Health Center

2000 South Main St.

Fairfield, IA 52556

Phone:(641) 451-6380

www.riverhillshealth.org

Hours: M-TH 8:00am-5:00pm F 8:00am-noon

A triage nurse is available 24 hours per day, every day for help getting to services. Provide counseling, medication management.

67

Compassionate Counseling

402 North B St., Suite 104

Fairfield, IA 52556

Phone: (641) 454-5054

iowa-counseling.com

kristin@iowa-counseling.com

Hours: M-F, 8:00am-5:30pm

LEE COUNTY

68

Optimae Life Services

509 Avenue F

Fort Madison, IA 52627

Phone: 319-372-3566

www.optimaelifeservices.com

Offer counseling, psychiatric evaluation and medication management, respite services, community support services, day program, intensive services and waiver home services.

69

Southeast Iowa Regional Medical Center Great River Health

5409 Ave O, Ste 125

Ft. Madison Iowa 52627

Phone: (319) 376-1130

www.greatriverhealth.org/health-services/mental-health

Call for specific days and hours

LEE COUNTY MENTAL HEALTH SERVICES (Continued)

70

New Life Link Counseling Services

1578 Hilton Road

Keokuk, IA 52632

Phone: 319-931-9013

www.newlifelink.org/services

By appointment only. Faith-based counseling, telehealth options, insurance and self-pay options.

71

Southeast Iowa Regional Medical Center Great River Health

1221 South Gear Ave.

West Burlington, IA 52655

Phone: (319) 768-1000

For days and hours please call for specifics

sss.greatriverhealth.org/health-services/mental-health

Offer counseling, psychiatric evaluate and medication management and in-patient mental health care.

VAN BUREN COUNTY

72

R and R Counseling Services

709 1st St, PO BOX 433

Keosauqua, IA 52565

Phone: 319-293-3635

Hours: M-F 8:00am-5:00pm

Office hours: M, T, W 8:00am-4:00pm

73

Optimae Life Services also serves counties around Van Buren County.

301 West Burlington

Fairfield, IA 52556

Phone: (319) 293-3635, Phone: 641-472-1684

Provide counseling, medication management, psychiatric services, Recovery and Resource Center, jail diversion, crisis assistance.

liptak@optimaeliveservices.com

Phone: (641) 472-5771

ASSISTIVE DEVICES THAT HELP WITH DAILY LIVING

74

The Wright Stuff

www.thewrightstuff.com

Online shopping

Catalog can be ordered for \$3.00 at: (877) 750-0376

111 Harris

Crystal Springs, MS 39059

Devices may include things that help you get dressed, eat, drink and cook comfortably and safely, garden, bathe and shower and do other daily tasks to help you stay independent.

**WEATHERIZATION SERVICE
TO MAKE HOME MORE ENERGY EFFICIENT**

SIEDA PROGRAM

DAVIS COUNTY

75

Sieda Neighborhood Resource Center

203 South Madison St.

Bloomfield, IA 52537

(641) 640-9773

Summer Hours - May 1 – Sept. 30, Friday, 8:00 a.m. – 4:30 p.m.

Winter Hours – Oct. 1 – April 30, Monday and Friday, 8:00 a.m. – 4:30 p.m.

JEFFERSON COUNTY

76

Sieda Neighborhood Resource Center

2200 West Jefferson Ave.

Fairfield, IA 52556

(641) 472-6140

Monday – Friday, 8:00 a.m. – 4:30 p.m.

VAN BUREN COUNTY

77

Sieda Neighborhood Resource Center

902 4th St.

Keosauqua, IA

(641) 640-9773

Summer Hours - May 1 – Sept. 30, Monday, 8:45 a.m. – 3:45 p.m.

Winter Hours – Oct. 1 – April 30, Tuesday and Wednesday
8:45 a.m.–3:45 p.m.

78

Sieda Administrative Offices

725 North 2nd St.

Ottumwa, IA 52501-0658

(641) 682-8741

Online information at Sieda.org

Click Economic Support

Click Weatherization

**WEATHERIZATION SERVICE
TO MAKE HOME MORE ENERGY EFFICIENT**

NON-SIEDA PROGRAMS

LEE COUNTY

79

Community Action of Southeast Iowa

3433 Avenue O
Fort Madison, IA
(319) 372-4471

80

Community Action of Southeast Iowa

220 S. 22nd St.
Keokuk, IA
(319) 524-6383

Furnace Repair and Replacement Program

Steps:

First Apply for Low Income Assistance Program (LIHEAP)

You will need:

1. Documentation of Home Owner
2. Age 60 and over or disabled
3. Number in the household in the home
4. Type of dwelling
5. Type of heating fuel
6. Amount of income – guidelines on the website or call the phone number

Warning: Funds for this service are limited, so those who meet the guidelines and are most in need will be served first.

Sieda Neighborhood Resource Center
902 4th St. Keosauqua, IA 52565
(641) 640-9773

Summer hours May 1-Sept. 30 open 8:45am-3:45pm Mondays

Winter hours Oct. 1-April 30 8:45am-3:45pm Tuesdays and Wednesdays

HOME MODIFICATION AND HOME REPAIR

JEFFERSON COUNTY

81

Greater Fairfield Habitat for Humanity

1903 Highway 34

Fairfield, IA 52556

phone: (641) 209-9450

“Provides building materials and renovation of homes, financial education, makes available affordable mortgage financing, completes home-owner-occupied repairs.”

82

Habitat for Humanity Social Services

1903 Business 34

Fairfield, IA 52556-8401

phone: (641) 209-9450

83

Habitat for Humanity Social Services

203 N. Jefferson St.

Mt. Pleasant, IA 52641-2018

phone: (319) 931-0656

LEE COUNTY

84

Greater Keokuk Area Habitat for Humanity

PO BOX 314 Keokuk, IA 51632

phone: (319) 382-5351 (319) 524-8541

hours: Monday through Friday

“Provides building and renovation of homes, financial education, make available mortgage financing completes homeowner occupied repairs.”

85

Southeast Iowa Regional Planning Commission

211 N. Gear Ave. , Ste. 100

West Burlington, IA 52655

phone: (319) 753-5107

Provides home repair, new construction, lending.

86

Community Action of Southeast Iowa

2850 Mt. Pleasant St., Ste. 108

Burlington, IA 52601

phone: (651) 753-0193

hours: M - F 8:30am - 4:30pm

Provides Senior Home Repair program and housing assistance.

REGION-WIDE – Davis, Jefferson, Lee and Van Buren Counties

87

Milestones Area Agency on Aging

Central office is:

623 Pennsylvania Ave.

Ottumwa, IA 52501

Phone: (855) 410-6222

www.milestonesaaa.org

Home modification may include such things as fixing a hole in the floor, installing bars in the bathroom, and building a ramp. Services depend on an application, home visit from an employee of Milestones and approval for the repairs.

ASSISTANCE WITH UTILITY PAYMENTS

DAVIS COUNTY

88

Sieda Community Action

203 South Madison St.

Bloomfield, IA

phone: (641) 664-1911

Summer hours: May 1-Sept.30, Friday, 8:00am-4:30pm

Winter hours: Oct. 1-April 30, Monday and Friday, 8:00am-4:30pm

JEFFERSON COUNTY

89

Jefferson County General Assistance

County Courthouse

51 East Briggs Ave.

Fairfield, IA 52556

phone:(641)472-3013

hours: Monday - Thursday 9:00am-4:30pm

e-mail: va51@jeffersoncountyia.com

website: <http://jeffersoncounty.iowa.gov/gen-assist/>

90

Sieda Community Action

2200 West Jefferson Ave.

Fairfield, IA 52556

phone:(641) 472-6140

hours: M-F, 8:00am - 4:30pm

LEE COUNTY

91

Lee County General Assistance

933 Avenue H

Fort Madison, IA 52627

phone: (319) 376-0042

Website: <http://www.leecounty.org>

92

Lee County General Assistance

307 Banks St.

Keokuk, IA 52632

phone: (319) 524-1052

LEE COUNTY ASSISTANCE WITH UTILITY PAYMENTS (Continued)

93

Community Action of Southeast Iowa - Marie Tallarico Community Action Center
220 South 22nd St.
Keokuk, IA 52632
phone: (319) 524-6383

VAN BUREN COUNTY

94

Sieda Neighborhood Resource Center
902 4th St.
Keosauqua, IA 52565
hours: Summer hours: May 1-Sept. 30, Monday 8:45am-3:45pm
Winter hours: Oct. 1-April 30, Tuesday and Wednesday 8:45am-3:45pm
phone: (641) 640-9773

95

Sieda Administrative Offices
725 North 2nd St.
Ottumwa, IA 52501-0658
phone: (641) 682-8741
Online information at sieda.org Click on Economic Support

BUDGET CLASSES

JEFFERSON COUNTY

96

Greater Fairfield Area Habitat for Humanity

1903 Business 34
Fairfield, IA 52556-8401
Phone: (641) 209 9450

LEE COUNTY

97

Eichacker Community Action Center

3433 Ave. O
Fort Madison, IA
Phone: 319-372-4471
Hours: 8:00am-4:30pm
You can call to learn about the budget counseling classes.

98

Mari Tallarico Community Action Center

220 South 22nd St.
Keokuk, IA 52632
Phone: 319-524-6383
Hours: 8:00am-4:30pm
You can call to learn about the budget counseling classes.

VETERANS' RESOURCES

99

DAVIS COUNTY, IOWA VETERANS AFFAIRS OFFICE

Veterans Affairs Office
203 South Madison Street
Bloomfield, IA 52537 Days:
Monday through Friday
Hours: 8:00am-4:30pm
Phone: (641) 664-2170
e-mail: veterans@daviscountyiowa.org

100

JEFFERSON COUNTY, IOWA VETERANS AFFAIRS OFFICE

Veterans Affairs Office
County Courthouse (Main floor opposite the elevator)
51 East Briggs Ave.
Fairfield, IA 52556
Phone: (641) 472-3013
Days: Monday-Friday
Hours: 8:00am-4:30pm
e-mail: va51@jeffersoncountyia.com

101

LEE COUNTY, IOWA VETERANS AFFAIRS OFFICE VETERANS AFFAIRS OFFICE

701 Avenue F
Fort Madison, IA 52627
Days: Mondays, Wednesdays, Thursdays
Hours: 9:00am-3:00pm
Phone: (319) 372-5853

Veterans Affairs Office
727 Main Street
Keokuk, IA 52632
Days: Mondays, Tuesdays, Fridays
Hours: 9:00am-3:00pm

VETERANS' RESOURCES (Continued)

102

VAN BUREN COUNTY IOWA VETERANS SERVICE (OFFICE OF VETERANS AFFAIRS)

406 Dodge Street PO Box 475

Keosauqua, IA 52565

Contact person: Karen Riggle

Days: Monday through Friday, 8:00am-4:30pm

Phone: 319-293-3793

Ms. Riggle advises phoning ahead. There are many different services including rental and housing assistance, help connecting with resources, utility assistance and more.

IOWA EXTENSION SERVICE IN EACH COUNTY

Provides a large variety of farm management information, summer programs and classes in gardening, sewing, food preservation, crafting, and other subjects differing in each county.

103

DAVIS COUNTY IOWA EXTENSION SERVICE

402 East North St.

Bloomfield, IA 52537

hours: Monday, Wednesday, Thursday 8:00am-4:30pm

phone: 641-664-2730 contact:

xdavis@iastate.edu

104

JEFFERSON COUNTY IOWA EXTENSION SERVICE

2606 West Burlington Ave.

Fairfield, IA 52556

hours: Monday, Tuesday, Thursday 8:00am-4:30pm

phone: 641-472-4166

contact: xjefferson@iastate.edu

105

LEE COUNTY IOWA EXTENSION SERVICE

PO BOX 70

414 North Main St.

Donnellson,, IA 52625

phone: (319) 835-5116

contact: xlee@iastate.edu

Call for hours and days

106

VAN BUREN COUNTY IOWA EXTENSION SERVICE

PO BOX 456

20493 Highway 1

Keosauqua, IA 52565

(located at the fairgrounds)

hours: Monday-Thursday 8:00am-4:30pm, Friday 8:00am-2:00pm

phone: (319) 293-3039 (319) 293-3919

contact: xvznburen@iastate.edu

V. Detail Exhibits

[VVV Consultants LLC]

a.) Patient Origin Source Files

[VVV Consultants LLC]

Patient Origin History - Van Buren County IP Only (YR 2020-2022)

VAN BUREN COUNTY, IOWA RESIDENTS					
#	Hospital IP Destination - IHA Dimensions	2020CY	2021 CY	2022 CY	Total
	Total	826	844	760	2,430
1	Iowa City - Univ. Of Iowa Hospitals & Clinics	243	212	185	640
2	Keosauqua - Van Buren County Hospital	191	207	236	634
3	West Burlington - Southeast Iowa Regional Medical Center	92	109	74	275
4	Fairfield - Jefferson County Health Center	58	91	61	210
5	Ottumwa - Ottumwa Regional Health Center	74	61	45	180
6	Iowa City - Mercy Iowa City	41	60	55	156
7	Fort Madison - SE Iowa Regional Medical Center, Fort Ma	38	41	22	101
8	Des Moines - MercyOne Des Moines Medical Center	26	11	19	56
9	Cedar Rapids - UnityPoint Health - St. Luke's Hospital	6	5	8	19
10	Davenport - Genesis Medical Center	10	5	4	19
11	Mount Pleasant - Henry County Health Center	13	4	1	18
12	Bloomfield - Davis County Hospital and Clinics	6	3	6	15
13	Pella - Pella Regional Health Center	4	5	6	15
	Others	24	30	38	92

Patient Origin History – Van Buren County OP Only (YR 2020-2022)

VAN BUREN COUNTY, IOWA RESIDENTS					
#	Hospital OP Destination - IHA Dimensions	2020CY	2021 CY	2022 CY	Total
	Total	22,699	26,742	26,010	75,451
1	Keosauqua - Van Buren County Hospital	9,751	12,019	11,578	33,348
2	Fairfield - Jefferson County Health Center	5,110	5,857	5,697	16,664
3	Iowa City - Univ. Of Iowa Hospitals & Clinics	3,299	3,666	3,584	10,549
4	Fort Madison - Southeast Iowa Regional Medical Center	1,133	1,255	1,247	3,635
5	West Burlington - Southeast Iowa Regional Medical Center	1,219	1,211	968	3,398
6	Bloomfield - Davis County Hospital and Clinics	418	723	830	1,971
7	Mount Pleasant - Henry County Health Center	587	642	688	1,917
8	Ottumwa - Ottumwa Regional Health Center	484	609	589	1,682
9	Iowa City - Mercy Iowa City	206	277	228	711
10	Pella - Pella Regional Health Center	105	111	128	344
11	Washington - Washington County Hospital & Clinics	51	63	94	208
12	Oskaloosa - Mahaska Health	67	37	68	172
	Others	269	272	311	852

Patient Origin History – Van Buren County ER Only

VAN BUREN COUNTY, IOWA RESIDENTS					
#	Hospital ER Destination - IHA Dimensions	2020CY	2021 CY	2022 CY	Total
	Total	2,789	3,259	3,353	9,401
1	Keosauqua - Van Buren County Hospital	1,530	1,871	2,012	5,413
2	Fairfield - Jefferson County Health Center	586	643	648	1,877
3	Fort Madison - Southeast Iowa Regional Medical Center	254	222	185	661
4	Bloomfield - Davis County Hospital and Clinics	69	98	126	293
5	West Burlington - Southeast Iowa Reg Medical Center	89	110	91	290
6	Iowa City - Univ. Of Iowa Hospitals & Clinics	77	86	86	249
7	Mount Pleasant - Henry County Health Center	75	67	69	211
8	Ottumwa - Ottumwa Regional Health Center	58	79	56	193
9	Iowa City - Mercy Iowa City	12	20	17	49
	Others	39	63	63	165

Patient Origin History – Van Buren County Ambulatory Only

VAN BUREN COUNTY, IOWA RESIDENTS					
#	Hospital Amb Surgery Destination - IHA Dimensions	2020CY	2021 CY	2022 CY	Total
	Total	1,638	1,820	1,922	5,380
1	Iowa City - Univ. Of Iowa Hospitals & Clinics	535	589	600	1,724
2	Keosauqua - Van Buren County Hospital	287	324	365	976
3	Fairfield - Jefferson County Health Center	201	228	217	646
4	West Burlington - Southeast Iowa Regional Medical Center	222	187	174	583
5	Ottumwa - Ottumwa Regional Health Center	146	192	210	548
6	Fort Madison - Southeast Iowa Regional Medical Center, Fort Ma	51	103	107	261
7	Iowa City - Mercy Iowa City	38	68	65	171
8	Mount Pleasant - Henry County Health Center	57	42	64	163
9	Des Moines - MercyOne Des Moines Medical Center	26	11	26	63
10	Oskaloosa - Mahaska Health	24	11	23	58
11	Bloomfield - Davis County Hospital and Clinics	21	17	19	57
12	Cedar Rapids - Mercy Medical Center	12	6	11	29
	Others	18	42	41	101

b.) Town Hall Attendees, Notes, & Feedback

[VVV Consultants LLC]

Attendance Van Buren Co, IA CHNA Town Hall Sept. 28th (N=44)						
#	Table	Lead	Attend	Last	First	Organization
1	A	##	X	Carpenter	Garen	Van Buren County Hospital
2	A		X	Knisley	Ginger	Children First
3	A		X	Moore	Lynnndsey	Van Buren County Hospital
4	A		X	Nichol	Liz	VBCH
5	B	##	X	Sandidge	Greg	Keosauqua Healthcare Center
6	B		X	Chilton	Allison	Van Buren County Hospital
7	B		X	Moyer	Ashley	Van Buren County Hospital
8	B		X	Wells	Jayne	Milton Christian Church
9	C		X	Erickson	Jeanne	Van Buren County Hospital
10	C		X	Hranicka	Kevin	Retired – Past Mayor of Keo
11	C		X	Parish	Kara	Van Buren County Hospital
12	D	##	X	Felegi	William	Van Buren County Hospital
13	D		X	Davis	Phillip	R & R Counseling Solutions
14	D		X	Linn	Marissa	Van Buren County Hospital
15	D		X	Probasco	Malorie	Wells Hometown Drug
16	D		X	Thornburg	Danny	Van Buren County Hospital
17	E		X	Daugherty	Dixie	Retired
18	E		X	Tucker	Pat	
19	F	##	X	Hissem	Jeremy	Van Buren CSD
20	F		X	Cline	William	Van Buren County Hospital
21	F		X	Daugherty	Melissa	Van Buren Parents as Teachers
22	F		X	Kracht	Lynn	Van Buren County Hospital
23	G	##	X	Thompson	Doug	Van Buren County Hospital
24	G		X	Beck	Michele	Office of Senator Joni K. Ernst
25	G		X	Caviness	Betsy	Van Buren County Hospital
26	H		X	Garcia	Lindsey	Van Buren County Hospital
27	H		X	Kaufmann	John	
28	H		X	Plowman	Lisa	Douds Community Club - Van Buren Tele
29	I	##	X	Fellows	Rhonda	Van Buren County Hospital
30	I		X	Harneb	Tanya	VBCH
31	I		X	Madison	Rushing	Van Buren County CSD
32	I		X	McBride	Ann	VBCH, Board of Trustees member
33	I		X	Nelles	Cathy	Advisory Board
34	I		X	Weston	Eric	
35	J	##	X	Goldstein	Linda	Retired VBCH Manager
36	J		X	Duehn	Jacob	Keosauqua Family Chiropractic
37	J		X	Perry	Lil	
38	J		X	Thomas	Lindee	Van Buren Public Health
39	J		X	Kite	Brad	Van Buren County Hospital
40	K		X	Cormier	Mindy	VBCH
41	K		X	Dicks	Ernie	
42	K		X	Mellinger	Amber	KHCC
43	K		X	Moore	Gladiola	
44	K		X	Warner	Sarah	VBCH

Van Buren County IA PSA Town Hall Event Notes

Date: 9/28/2023 – 11:30 p.m. to 1:00 p.m. Attendance: N=44

Drugs/Substances Occurring in Van Buren Co: Opioid use (non-prescribed), heroin, marijuana (can get in MO), **Meth**, fentanyl. **Alcoholism** – needs to be treated separately from other substance abuse patients. Drinking & driving is a problem in Van Buren County.

Languages: Dutch (Amish German), Spanish

Strengths

Healthy food in schools (857 students)
86.67% Overall Sat Hospital rate
85.71% Would Recommend.
Ambulance services
Supporting and caring community
Physical environment
Not Vaccinated Amish
Quality of delivery of care
Young and economically strong county

Chiropractic care
Inpatient services
Pharmacy
Primary care
Public & School health
Excellent work ethic
Hospice
Strong faith-based community
String network of social services
Personal responsibility (for Amish)
Affordable healthcare

Needs

- High Deductibles
- Access to Providers
- Senior Care (High # of elderly)
- Child Care (High # of kids)
- Provider Resources
- Veterans Care
- Smoking
- Chronic Diseases / Management
- Cancer
- Heart Disease
- Funding for Health Dept.
- Preventative Health / Wellness
- Transportation
- Cash Payments (Amish)

Wave #4 CHNA - Van Buren Co IA PSA

Town Hall Conversation - Strengths (White Cards) N=44

Card #	What are the strengths of our community that contribute to health?	Card #	What are the strengths of our community that contribute to health?
1	Ambulance services	24	Few Single parents
1	Emergency room care	23	Growing county
1	Critical access hospital in county	23	Steady housing
1	Competent staff	24	hospital/ ambulance
2	Public Health	24	Chiropractor
2	Hospital is motivated to improve	25	Ambulance
2	Emergency care/ Ambulatory	25	Good Inpatient care
3	Hospital in County	25	Good ER
3	Ambulance services	25	Chiropractor Care
3	ER Services	25	Quality of life
4	CAPC- Kids Fair	26	Good Neighbors/ Community
4	Continuously trying to improve prevention care	26	Ability to grow food/ Hunt animals for food
4	PCP Care	26	Caring providers
4	Free exercise	26	Education support
4	Local hospital with ER	27	School District
4	Support System	27	Hospital/ER
5	Primary care providers/ Proximity of clinics	27	Health care
5	Environment- Nature- Exercise	27	Public Health
5	Hospital	27	Food Pantry
6	Informal supports	28	Caring
6	Sense of community	28	Growing county
6	local civic participation	28	Effort
6	Have a Hospital	28	ER
6	Partnerships outside county	28	Providers for health care
7	Small community = Close= Involvement/ Support	29	People focused
8	Tightness/ support community	29	Environment
8	Hospital	29	Growing Population
8	Grant writer	29	ER availability
8	High quality staff	30	ER waiting
9	Community support	30	Environment
9	Quality staff	30	Suicide assistance at school
9	Emergency services	30	Growing Population
9	Grant writer	30	VA program
9	Pharmacy demands	31	ER wait times
9	Multiple care providers and locations	31	Suicide prevention at school
9	Collaboration and providers	31	Growing Population
10	Community support	31	Living environment
10	Emergency services	31	VA program
10	Grant writer	32	Providers
10	Pharmacy services	32	Public Health
10	Qualified staff	32	Grant to address needed services
11	Tightness/ Community support	32	Air quality
11	Staff	32	School Nurse
11	Emergency services	33	Emergency care
11	Grant writer	33	Hospital access
12	Speed at getting appointments for provider labs	33	Environment
12	Great communication by providers	33	Equipment for tests is up to date
12	Programs for diabetes education	34	VBCH- excellent facilities
12	close cooperation between hospital with other hospitals	34	Involved partners
13	Ambulance services	34	Healthy environment/ Safe
13	Access to care	34	Motivated individuals
13	Few leaving community for primary care	34	Reasonably good legislators in the states
13	Air quality	35	Specialty Access
14	Physical space	35	School

Wave #4 CHNA - Van Buren Co IA PSA

Town Hall Conversation - Strengths (White Cards) N=44

Card #	What are the strengths of our community that contribute to health?	Card #	What are the strengths of our community that contribute to health?
14	Relatively low crime rates	35	Community support
14	Healthcare scores trending up/ trust in local services	35	Nursing home availability
14	Quick response rate for rural emergency	36	Vet based community based clinic care
14	School District	36	Critical access hospital in county
15	Emergency services	36	ER wait times
15	Specialty clinics	36	Primary care
15	Staff	36	Air quality
15	Therapy Department	37	Air quality
15	SL Solution	37	Inpatient services
16	Primary care providers	37	ER wait times
16	Quality of life	37	School has mental health programs in place
16	Good Schools	37	Primary care
16	Ambulance services	38	Hospital does best with what they have
16	Multiple locations	38	Community supports their vet clinics
17	Quality of life	38	The physical environment
17	Caring Community	38	Air quality
17	Air quality	38	Continued Growth
17	Specialty clinics	38	School
17	Therapy Department	39	Family Doctor
18	Primary care	39	Good pharmacy
18	Emergency room	39	Dentistry
18	Ambulance services	39	Emergency services
18	Caring Community	40	Access to providers
18	Air/Water quality	40	Staff Attitude
19	ER/ Ambulance	40	Facility
19	Air quality	40	Specialty Access
19	Hospitals PCP	40	Pharmacy
19	Quality of life	40	Rapid response
19	Life expectancy	40	Dentist
20	Ambulance services	41	Have local hospital
20	Care close to home	41	Available dentist
20	Pharmacy	41	School suicide prevention
20	School	41	Occasional specialist
20	Free exercise rooms in each town	41	Free senior exercise class
21	Primary care	41	Pharmacy
21	Emergency room	41	EMS
21	Life expectancy	42	Recreational originality
21	Pharmacy	42	Potential food bounty
21	School	42	Cohesive community
22	EMS	42	Proximity to world class health care
22	Homing Health services	43	Outdoors
22	Emergency department	43	Innovation to Improve
22	Quality of primary care	43	Primary care
22	How self pay / bad debit for hospital	43	Ambulance
22	Pharmacy	43	Hospital
23	Primary care	44	Primary care providers
23	Air quality	44	Network provider available
23	ER/ Ambulance	44	EMS
23	Quality of life	44	Response time
23	Exercise equipment	44	Plenty of outdoor space
23	Life expectancy	44	Working together to serve our community

Wave #4 CHNA - Van Buren Co IA PSA

Town Hall Conversation - Weaknesses (Color Cards) N= 44

Card #	What are the weaknesses of our community that contribute to health?	Card #	What are the weaknesses of our community that contribute to health?
1	Communication	22	OB access
1	Coordinating food to hungry	22	Prenatal care
1	Promulgating better diet	22	Child Care
1	Promulgating movement	23	Transportation
1	Primary care	23	More access to primary care
1	Mental Health	23	Mental Health
2	Mental Health care	23	Specialties
2	Communication with at home care	23	Multidisciplinary care coordination
2	Communication among provider	23	Prenatal care
3	Mental Health (live not telehealth)	23	Child Care
3	Home care	24	Housing
3	Cardiologist	24	Transportation
3	Skilled beds NSF	24	Alcohol use norms
3	Chronic Disease Management	24	Prenatal prevention care
3	Community Tele-Communications systems	24	Nutrition/ Exercise
3	Economic development	25	Transportation
4	Ratio to public Adversity	25	Chronic Disease
4	Mental Health	25	Specialty provider access
4	Senior Care	25	Prenatal care
4	Substance abuse Program	25	Obesity
4	Dietary education	25	Access to food
5	Health and wellness education	26	Chronic Disease prevention
5	Specialist	26	Availability/ Affordability for Healthy food
5	Public Education	26	Nutrition education to all ages
5	Chronic Disease prevention education	26	Mental Health care for all ages
5	Eye doctor	26	Transportation
6	Information on available services	27	Mental Health programs
6	Eye doctor	27	Health and wellness
6	OB Delivery	27	Food / Exercise
6	Transportation	27	Specialty care
6	Health	27	Care coordination/ chronic
6	Depression	27	Transportation
6	Mental Health	27	Poverty
7	Keeping good staff	28	Poverty
7	Communication	28	Teen Pregnancy
7	Behavioral Health services	28	Mental Health
7	Family planning for teens	28	Substance abuse
7	Obesity	28	Specialty providers
7	Economic development	29	Mental Health services
7	Housing	29	Senior Health care
7	Transportation	29	Alcoholism
8	Behavioral Health services	29	Coordination of mental care
8	Keeping staff	29	Exercise opportunities
8	Communication	29	VA program
8	Family planning services	29	Economic development
8	Child Care	29	Wellness prevention
9	Community Health education	29	Transportation
9	Staff retention	29	Smoking
9	Cell phone communication	29	Family planning services
9	Behavioral Health	30	Obesity and risks
9	We need a mental health nurse practitioner	30	Drug abuse
10	Poverty	30	Mental Health services
10	Transportation	30	Smoking rates
10	Keeping good standpoint	30	Poverty
10	Behavioral Health services	30	Immunizations

Wave #4 CHNA - Van Buren Co IA PSA

Town Hall Conversation - Weaknesses (Color Cards) N= 44

Card #	What are the weaknesses of our community that contribute to health?	Card #	What are the weaknesses of our community that contribute to health?
10	Family planning for teens	30	Coordination of care
10	Retention of staff	31	Cancer Treatment
11	Transportation	31	Heart disease
11	Specialty care	31	Housing
11	Obesity	31	Food
11	Poverty rate	31	Basic Healthcare
11	Mental Health Aftercare	32	Substance/ Alcohol abuse
11	SUD	32	Mental Health
11	Mental Health services	32	Specialty care
11	Child Care (Affordability/ Access)	32	Transportation
12	Increased support for geriatric population	32	Poverty
12	Ability to provide structured exercise classes for people	33	Exercise
12	Resources for all ages (life education)	33	Housing
12	More specifics for keeping people local	33	Eye Doctor
12	Staffing for health care	33	Mental Health
12	Transportation	33	Prenatal care
12	Poverty rate	34	Access to care
12	Mental Health	34	Mental Health Resources
13	Smoking	34	Housing
13	Providers	34	Access to child care
13	Eye care	35	Employment retention
13	Mental Health	35	Access to specialty provider or any provider at the right time
13	Chronic Diseases	35	Mental Health Access
13	Local access to specialty care	36	Care coordination
14	Telephone system	36	Increase in prevention
14	Looking for specialist - cardiology	36	Lack of mental health service
15	Mental Health	36	Chronic Disease Management
15	Alcohol/ Substance abuse	36	Child Care
15	Food insecurity	36	Senior Care Education
15	Artificial Intelligence	36	Available service
15	Children Development	37	Access to PCP
15	Transportation	38	Need Cardiac
15	Specialty	38	Providers
15	Senior Care	38	Mental Health
15	Telephone system	38	Education
16	Mental Health care	38	Youth Activities/ Programs
16	Alcohol abuse	38	Transportation
16	Specialty care	39	Chronic Disease Care
16	Senior care	39	Specialty Services
16	Transportation	39	Obesity
17	More specialty providers	39	Family planning
17	More mental health	39	Substance abuse
17	More child care options	40	Suicide Awareness
17	Health care Transportation	40	Mental Health
17	More senior housing	40	Specialty care
18	(Primary care) long term providers	40	Substance abuse (Marijuana)
18	Eye doctor	40	Under age drug and alcohol use
18	Drugs/ Meth	41	Healthy food access
18	Mental Health	41	Housing
18	Transportation Issues	41	Elderly social
19	Mental Health	41	Oncology care
19	Chronic Disease Management	41	Suicide Awareness program
19	Providers/ Specialty	42	Mental Health
19	Drugs/ Substance abuse	42	Substance abuse
19	Transportation	42	Chronic Disease Management

Wave #4 CHNA - Van Buren Co IA PSA

Town Hall Conversation - Weaknesses (Color Cards) N= 44

Card #	What are the weaknesses of our community that contribute to health?	Card #	What are the weaknesses of our community that contribute to health?
20	Prenatal care	42	Eye Doctor
20	Mental Health	42	Under age substance abuse
20	Specialty care	43	Home Health availability
20	Alcohol abuse	43	Mental Health
20	Drug abuse	43	Behavioral Health
21	Answering system to Hospital	43	Eye Doctor
21	Many complaints about time in ER	43	Child Care
21	Preschool for those who don't want all day everyday	43	Lack of staff and providers
21	Parenting classes- support	44	Access to services
21	Transportation	44	Affordable services
22	Mental Health Access	44	Access to low cost healthy food
22	Chronic care for Seniors	44	Access to exercise equipment
22	More physicians	44	Additional specialist

EMAIL #1 Request Message

From: Garen Carpenter

Date: July 11th, 2023

To: Community Leaders, Providers and Hospital Board and Staff

Subject: 2023 Van Buren County Community Health Needs Assessment

Van Buren County Hospital is working with other community health providers to create an update 2023 Van Buren County, IA Community Health Needs Assessment. The goal of this assessment is to understand current health delivery and to collect up-to-date community health perceptions.

To begin this work, please find a confidential anonymous CHNA survey feedback link. All community residents and business leaders are encouraged to online survey by **Friday August 11th, 2023**.

LINK: https://www.surveymonkey.com/r/CHNA2023_VanBurenCoIA_OnlineSurvey

In addition, please **HOLD the date** for the Town Hall meeting scheduled **Thursday, September 21st, 2023**, for dinner from **11:30 a.m. – 1:00 p.m.** Please stay on the lookout for more information to come soon.

Thank you in advance for your time and participation in this important survey! Have a great week!

If you have any questions regarding CHNA activities, please call (319) 293-8725

PR#1 News Release

Local Contact: Garen Carpenter

Media Release: 7/10/23

Van Buren County Hospital to Update 2023 Community Health Needs Assessment

Over the next few months, **Van Buren County Hospital (VBCH)** will be working with area community leaders to update the Van Buren County, IA 2023 Community Health Needs Assessment (CHNA). Today we are requesting Van Buren County community input regarding the healthcare delivery and unmet needs necessary to complete this assessment update.

The goal of this assessment update is to understand progress in addressing community health needs cited in both the 2017 and 2020 assessment reports, while collecting up-to-date community health perceptions and ideas. VVV Consultants LLC, an independent research firm from Olathe, KS has been retained to conduct this countywide research.

A brief community survey has been developed to accomplish this work. NOTE: The CHNA survey link can be accessed, if you would like to participate by visiting our hospital website or PH Facebook page. You may also utilize the QR code below for quick access.



All community residents and business leaders are encouraged to complete this online survey by **August 18th, 2023**. In addition, a CHNA Town Hall meeting to discuss the survey findings will be held in **September 21st, 2023** with more information to come. Thank you in advance for your time and support!

If you have any questions regarding CHNA activities, please call (319) 293-8725

Karen Cummings. Jim loved being on the farm in Iowa, spending time with his wife and Iowa Wesleyan University to obtain her teaching degree. After college, she and Leo Boley of Keosauqua, IA. Condolences may be made to the family at behnerfh.com.

Hospital surveys are due Aug. 11

Van Buren County Hospital is collaborating with other community leaders and health providers to complete a 2023 Van Buren County, Iowa, Community Health Needs Assessment.

The survey deadline is Aug. 11. As of Sunday, about 190 surveys had been completed, with a goal of 250, according to Garen Carpenter, hospital CEO.

VVV Consultants LLC, an independent healthcare consulting

firm from Olathe, Kansas, has been retained to conduct this countywide research.

The goal of this assessment is to understand current area health delivery and to collect up-to-date community health perceptions, according to a press release from VBCH.

To begin this work, the public is asked to go online to the following confidential, anonymous, CHNA survey feedback link: <https://www.surveymonkey.com/r/CHNA2023>

VanBurenCoIA_OnlineSurvey.

All community residents and business leaders are encouraged to complete the online survey by Friday, Aug. 11.

In addition, the public is asked to save the date for the Van Buren County CHNA Town Hall meeting scheduled for Thursday, Sept. 28, from 11:30 a.m. to 1 p.m.

For more information regarding CHNA activities, call (319) 293-8725

CONGREGATE MEALS

Menus are tentative. Make reservations one to two days in advance. Wheat dinner roll or bread (unless another bread item is noted), margarine, and milk offered with all meals.

Monday, Aug. 7: Roast turkey, gravy, sweet potatoes, green beans w/ onions, lemon bar, wheat roll.

Tuesday, Aug. 8: Beef patty w/ cooked onions, ketchup and mustard, mashed potatoes, baked spinach casserole, baked apples, garlic wheat roll.

Wednesday, Aug. 9: Andy's meat-

loaf, ketchup, mashed potatoes, gravy, green beans, mixed berry medley, chocolate cream pie.

Thursday, Aug. 10: Beef and noodles, mashed potatoes, big bowl of Tuscan greens, dressing, mandarin orange cake.

Friday, Aug. 11: Panko crusted baked fish, tartar sauce, steamed rice, broccoli with cheese sauce, raspberry gelatin with peaches, WW bread.

Note: Meals are available for home delivery or pick up. Please call Doret-

ta for required reservations one to two days in advance at (319) 293-3789 or for additional information. Menus are subject to change. Participants are responsible to comply with their own dietary restrictions.

For individuals age 60 and older and their spouse of any age, there is a suggested contribution of \$5 per meal. Individuals younger than 60 must pay the full meal charge as posted at the nutrition center unless otherwise eligible.

COUNCIL

Continued from page 1

complaints of dogs running wild."

Council member Josh Cocherell noted that the Van Buren County Sheriff's Office also received multiple calls about loose dogs. Dietzman said another dog bite had occurred recently, but it was not formally brought to the city.

If an animal is found to be a nuisance or vicious the council may vote to ban it, but according to city clerk Missy Harward, most complaints can be prevented or resolved by complying with city ordinance.

Demolition requires permit

The council also discussed ways to ensure construction and demolition projects meet city code to prevent future sewage problems and conflicts between homeowners.

The issue is complicated by the fact that property owners are respon-

sible for the sewer laterals, which are the smaller wastewater pipes that connect single households to city-owned sewer mains.

Dietzman explained that on some properties where the original building has been demolished, the location of the sewer lateral is unknown. And linking new construction to a neighbor's lateral is a problem: each lateral is designed to handle only the wastewater flow for one household.

Keosauqua resident Virgil Morris summed up the potential for conflict: "You have two future homeowners not going to know they have a problem. Then if this plugs up, whose problem is it?"

Morris believes the property owner who first connects to the wrong lateral is responsible. "The connection is against code. It's a code violation."

The council passed ordinance 179 last April to prevent this issue by requiring demolition permits, but en-

forcing the ordinance when someone fails to get a permit proves difficult. The permit requires both the city and the property owner to mark and catalog sewer laterals. This ensures that the correct laterals can be located for any future construction, even if the property changes ownership. Once the demolition occurs and the lateral is lost, it becomes costly to locate.

Council member Chuck Lazenby speculated there are likely unknown cases of shared laterals and cautioned it is "buyer beware."

Cocherell expressed concern for the future.

"Let's say 10 years from now there's a new homeowner and they come in and they say well, you guys let him put two laterals into one line. Why should I have to pay for that? You guys let him do it."

"We're responsible for making sure the underground utilities are properly installed," Cocherell said.

DICKEY

Continued from page 1

or other wise (sic) he would be going to jail. He advised me to arrest him."

After more alleged arguing from Dickey about leaving the site and which path the bicyclists would take, Meyer arrested him. Dickey "kept arguing with me about what he was going to do."

Dickey's attorney, Matt Schultz, emailed the following statement on behalf of his client.

"Senator Dickey was riding in RAGBRAI earlier this week. He

and his team took an alternate route that led them to a place where several hundred people were blocking a road. Senator Dickey and his team were trying to get through the party of people and onto the bike trail, when a misunderstanding occurred between the Senator and a Sheriff's Deputy. Senator Dickey is innocent and believes that the evidence will show that he was not part of the party blocking the road," Schultz said in a statement.

Interference with official acts is a simple misdemeanor, punishable by

up to 30 days in jail.

Dickey was released from the Sac County Jail after posting a \$300 bond.

He was scheduled to appear before the judge at 9:30 a.m. Aug. 8 at the Sac County Courthouse.

Dickey represents Iowa Senate District 44 in southeast Iowa, covering Keokuk, Jefferson and Van Buren counties and parts of Mahaska and Henry counties. He was first elected to the Iowa Senate in a 2021 special election following the resignation of Mariannette Miller-Meeks and won a full four-year term in 2022.

BRIEFLY

Applications open for 'Grow Your Future' award

Young farmer entrepreneurs ages 18 - 35 years old who have an ag-related business have the opportunity to win the Grow Your Future Award, sponsored by Iowa Farm Bureau Federation (IFBF). The top prize is \$7,500. The competition is focused on Farm Bureau members with enterprises that tap into niche production, agritourism and specialty services.

"The Grow Your Future Award was created by the IFBF young farmer committee who understand the need to diversify and can

appreciate the challenges that come with efforts to bring additional income to the farm," says Amanda Van Steenwyk, Iowa Farm Bureau's farm business development manager.

Interested entrepreneurs should apply at www.iowafarmbureau.com/growyourfuture by Sept. 1. Up to ten applicants will be selected, then narrowed down by public vote.

The top finalists will compete in a live pitch-off during the 2024 Iowa Farm Bureau Young Farmer Conference on Feb. 2, 2024. Winners will be announced Feb. 3.

First, second and third place finalists will receive \$7,500, \$5,000 and \$2,500, respectively.

8th Annual
Lebanon School
Consignment Auction

Auction held at:
14682 Route J40 • Milton, IA 52570

Sat., Sept. 16, 2023 @ 9:00 AM

Flyer advertising deadline is
August 1, 2023

Taking consignments of: Horses, Ponies, Machinery, Livestock Equipment, Building Materials, Shop Tools, Farm Misc., Antiques, New and Used Furniture.

NOTICE: No annual flowers. No small household items. No garage sale items please.

We will be accepting consignments onsite from 7 AM to 6 PM - Sept. 13, 14th & 15th

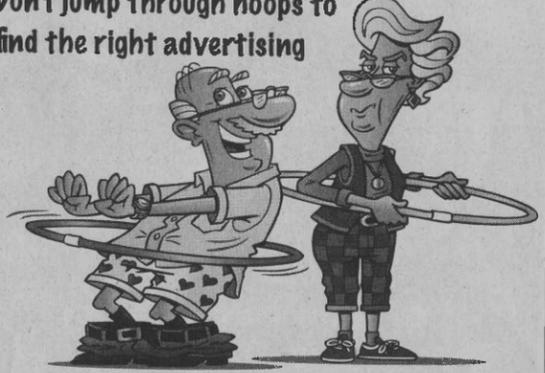
All commission will go to the school.
Rates: up to \$50.00.....20%
\$50.01-\$100.00.....15%
\$101.00 & up.....10%
Horses & Ponies.....7%
\$500 cap per horse. Tickets under \$4.00 will be donated to the school.

Call with your consignments!

Contact Allen Miller @ 319-677-6021
or Paul Yoder @ 319-538-7332
or Lany Weaver @ 660-216-4954

High Auction Service LLC • Randy High 660-216-0515

Don't jump through hoops to
find the right advertising



Van Buren County Register
319-293-3197

EMAIL #2 Request Message

From: Garen Carpenter

Date: 8/18/2023

To: Area Community Leaders, Providers and Hospital Board & Staff

Subject: Van Buren County Community Health Needs Assessment Town Hall lunch– Sept 28th, 2023

Van Buren County Hospital will host a Town Hall Community Health Needs Assessment (CHNA) luncheon on Thursday September 28th. The purpose of this meeting will be to review collected community health indicators and gather community feedback opinions on key unmet health needs for Van Buren County, IA. **Note: This event will be held on Thursday, September 28th, 2023, from 11:30 a.m. - 1:00 p.m. at Roberts Memorial Center in Keosauqua, IA with check-in starting at 11:15am.**

We hope you find the time to attend this important event. All business leaders and residents are encouraged to join us. To adequately prepare for this event, it is imperative all RSVP who plan to attend town hall.

LINK: https://www.surveymonkey.com/r/CHNA2023_TownHallRSVP_VanBurenCo

Thanks in advance for your time and support!

If you have any questions regarding CHNA activities, please call (319) 293-3171

Van Buren County Hospital to Host Community Health Needs September Town Hall.

Media Release: 07/20/2023

Local Contact: Garen Carpenter

To gauge the overall community health needs of residents, **Van Buren County Hospital**, in conjunction with other area providers invites the public to participate in a Community Health Needs Assessment Town Hall luncheon on **Thursday, September 28th from 11:30 a.m. to 1:00 p.m.** located at the **Roberts Memorial Center in Keosauqua, IA.**

This event is being held to identify and prioritize the community's unmet health needs. Findings from this community discussion will also serve to fulfill grant requirements.

To adequately prepare for this event, is vital everyone planning to attend this event RSVPs. Please visit Van Buren County Hospital website and/or Facebook page to obtain RSVP link OR please utilize the QR code below.



We hope that you will be able to join us for this on Sept. 28th. Thank you in advance for your time and support!

If you have any questions about CHNA activities, please call (319) 293-3171

d.) Primary Research Detail

[VVV Consultants LLC]

CHNA 2023 Feedback: Van Buren Co IA N=298

ID	City	Rating	Movement	c1	c2	c3	In your opinion, what are the root causes of "poor health" in our community?
1047	Milton	Average	Increasing - moving up	APP	ACC		taking time off work to go to a doctor will effect income .
1007	Keosauqua	Average	Not really changing much	ECON			Socioeconomic status
1232	Other	Average	Not really changing much	EDU	RESO		Knowledge
1048	Other	Very Good	Increasing - moving up	EDU			Lack of education
1286	Other	Average	Not really changing much	EDU			Lack of knowledge
1018	Farmington	Average	Decreasing - slipping downward	GOV	EDU		1. Poor oversite from our government and legislators. 2. Education and economics within the county.
1127	Keosauqua	Very Good	Increasing - moving up	NUTR	FIT	REC	Poor diet and physical activity.
1209	Milton	Average	Not really changing much	OWN			Lack of motivation to care for oneself.
1096	Keosauqua	Average	Not really changing much	POV	OWN		Poverty and poor insight into health problems coupled with apathy
1095	Birmingham	Average	Not really changing much	POV			Generational poverty
1181	Keosauqua	Good	Increasing - moving up	WEB	ACC		The smartphone/internet- people have become complacent and rely on the internet for diagnosis

CHNA 2023 Feedback: Van Buren Co IA N=298

ID	City	Rating	Movement	c1	c2	c3	Covid-19 has impacted our communities. Do you have any worries and/or concerns regarding COVID-19 in relation to Community Health?
1026	Keosauqua	Good	Not really changing much	COVD	EDU		Just that so many in this area didn't/still don't take covid seriously.
1207	NA	Good		COVD	SEN		New strain of Covid that is more virulent that could potentially harm a lot of the older population that are immunocompromised or have other health issues.
1247	NA	Good		COVD			can we just stop talking about it. if you want to wear a mask wear one if not don't
1275	NA	Poor	Decreasing - slipping downward	COVD			tired of hearing about covid 19. we need to move on and deal with it just like we do the flu.
1086	NA	Good	Not really changing much	DOH	SPRT		We have a population health program that is amazing!
1254	Other	Good	Not really changing much	EDU	DIAG		I'm concerned that it's going to be used and abused rather than looked at like the common flu, people are still thinking they need 2 weeks off when diagnosed and I think we need more education on the virus so that people know it's not some super deadly virus that is going to kill everyone that gets it.....
1273	Keosauqua	Average	Not really changing much	EDU	VACC		more education on getting immunized for Covid-19
1049	NA	Good	Not really changing much	GOV	ECON		Thankful our Iowa Governor did not shut down essential businesses and schools, unlike other states. Can not let this happen.
1192	Other	Good	Increasing - moving up	SEN	SERV	SPRT	A lot of the population in this area are older and have comorbidities or immunocompromised.
1090	NA	Good		TRAV			People who go out of country come back to the community with covid.
1277	NA	Good	Increasing - moving up	VACC	STFF		Nobody should be forced to have a vaccine to practice or work in a health facility.
1037	NA	Very Good	Decreasing - slipping downward	VACC	STFF		The vaccine(s) should be removed immediately from the market until a complete and thorough study can be done. No one should be required to take this vaccine upon condition of employment. Many have been harmed from this vaccine, including myself.
1059	NA	Average	Not really changing much	VACC			Denial by some of immunization need.

CHNA 2023 Feedback: Van Buren Co IA N=298

ID	City	Rating	Movement	c1	c2	c3	Access to care is vital. Are there enough providers / staff available at the right times to care for you and our community?
1207	NA	Good		ACC	REF		For the simple things like colds, minor injuries you can be seen relatively quickly but more complex issues there seems to be a gap between when people are trying to be seen vs when they actually get seen or referred.
1009	NA	Average	Not really changing much	ACC	SERV	QUAL	No there is not enough and some I wouldn't take my dog to.
1057	NA	Good		ACC	SPEC		Limited access to specialty clinics
1238	Keosauqua	Good	Decreasing - slipping downward	CLIN	ACC		Urgent care, walk in clinic is needed.
1221	NA	Average	Not really changing much	CLIN	HRS		Limited clinic hours
1228	Keosauqua	Good	Not really changing much	CLIN	SCH	EMER	Often times the clinics are full and it is difficult to be seen unless you go to the ER for something that typically is not "ER material" but does need to be addressed in a timely manner.
1255	Birmingham	Good	Increasing - moving up	CLIN			need more clinic
1175	Other	Average	Not really changing much	CLIN			Urgent care
1030	Cantril	Average	Increasing - moving up	DOCS	ACC		more Providers are needing in Van Buren
1049	NA	Good	Not really changing much	DOCS	ACC		Not enough Doctors. Too many lower level people trying to be doctors.
1268	Farmington	Average	Increasing - moving up	DOCS	NURSE	STFF	more providers and nurses to staff each clinic every day of the week
1247	NA	Good		DOCS	REF		I can never get in to see my doctor or i am referred to another
1232	Other	Average	Not really changing much	DOCS	SCH	CLIN	More providers available for same-day appointments, urgent care
1278	NA	Good	Not really changing much	DOCS	SCH		My doctor is always full and then if I want to get in I have to see someone else
1086	NA	Good	Not really changing much	DOCS			Always need more providers
1012	NA	Average	Not really changing much	DOCS			More physicians
1155	NA	Good		DOCS			Need more doctors
1132	Keosauqua	Good	Increasing - moving up	DOCS			Need more doctors.
1052	NA	Very Good	Increasing - moving up	DOCS			not enough providers
1260	Keosauqua	Good	Not really changing much	DOCS			shortage of providers
1227	NA	Good		DOCS			VBCH needs more providers.
1246	NA	Good	Increasing - moving up	DOCS			We need more physicians
1123	Bonaparte	Good	Decreasing - slipping downward	EMER	MH		Emergency mental health
1098	Milton	Good	Increasing - moving up	FP	DOCS	SCH	Additional Family Practice resources to cover when providers are out for vacation/illness.
1032	NA	Good		FP	DOCS		Need more family practice doctors, not just midlevels
1138	NA	Very Good		FP	PRIM		General Family Physicians
1152	Keosauqua	Poor	Not really changing much	HRS	CLIN		More evening/weekend care is needed
1159	Other	Good	Not really changing much	MH	DOCS		Need mental health providers
1093	Keosauqua	Average	Increasing - moving up	MH	FP	DOCS	mental health GP providers
1134	NA	Good	Increasing - moving up	MH	RESO	SEN	Mental health resources that I am aware of are full. Elderly need assisted living options separate from the nursing home.
1241	Keosauqua	Good	Not really changing much	NEU			Neurology
1293	NA	Good	Increasing - moving up	NURSE	STFF		Nursing care under staffed hospital wide.
1262	NA	Very Good	Not really changing much	OBG			OB care
1060	Other	Good	Increasing - moving up	OPHT			Eye Doctors
1085	Keosauqua	Very Good	Increasing - moving up	OPHT			There is not an Eye Doctor in the county that I am aware of.
1261	NA	Average	Not really changing much	OTHR			Needed everywhere
1036	NA	Average	Increasing - moving up	PEDS	CLIN	DOCS	Pediatrician, urgent care, additional providers so an entire clinic is not canceled.
1099	NA	Good		PRIM	RET		Would like to see one more primary care doctor. No fault of ours that we don't have one - always recruiting.
1004	Farmington	Poor	Not really changing much	PRIM	SCH		Not enough primary care appointments in a timely manner
1266	Birmingham	Average	Not really changing much	PRIM			I think we could use some more primary care doctors
1167	NA	Good	Not really changing much	QUAL			But with the hires at VBCH it looks like that is improving
1220	NA	Average		QUAL			There really are not enough people to tend well to the growing needs of the community.
1034	NA	Average		SCH	ACC		at times it is hard to get an appointment the same day
1153	NA	Good	Increasing - moving up	SCH	ACC		Not able to get an appointment when sick
1087	NA	Average	Not really changing much	SCH	ACC		We appreciate being able to see someone quickly and being treated like our need is important.
1019	Keosauqua	Poor	Not really changing much	SCH	CLIN	ACC	It is very hard to get an appointment when sick and needing to be seen soon, not 3-7 days out. It would be nice to have urgent care services so you don't have to go to ER because you can't get into a clinic to be seen.
1020	NA	Average	Not really changing much	SCH	CLIN	EMER	Often times I know my coworkers have tried to get children in with illnesses that have sent them home from school and are not able to be seen by our clinic so they have to wait x amount of days or I know there are people in the public that will go to the ER for these illnesses that are not emergent.
1174	Keosauqua	Good	Increasing - moving up	SCH	EMER	FIN	Hard to get local last minute appointments - almost have to go the emergency room, which become very expensive.
1059	NA	Average	Not really changing much	SCH	FP		Long time to be seen by FP.
1142	Farmington	Good	Increasing - moving up	SCH	PRIM		When I am sick it is hard to schedule an appointment with my primary care provider.
1121	Bonaparte	Average	Increasing - moving up	SCH	WAIT		It is hard to get an appointment without waiting a month or more.
1219	NA	Average	Decreasing - slipping downward	SCH			I think we still could use a couple providers for next day visits
1180	NA	Good	Not really changing much	SCH			lack of availability for appointments
1164	Keosauqua	Average	Decreasing - slipping downward	SPEC	DOCS		Limited specialties although growing; limited physicians, rely on advanced practitioners like ARNP
1277	NA	Good	Increasing - moving up	SPEC	QUAL		Specialty care not always adequate.
1018	Farmington	Average	Decreasing - slipping downward	SPEC	RESO		I feel lack of specialists and resources
1037	NA	Very Good	Decreasing - slipping downward	SPEC			For basic medicine, I would say yes. I would have to say no specialized medicine.

CHNA 2023 Feedback: Van Buren Co IA N=298

ID	City	Rating	Movement	c1	c2	c3	Access to care is vital. Are there enough providers / staff available at the right times to care for you and our community?
1055	NA	Good		STFF	EMER		Staffing for bare minimum pt load. Med Surg unable to take a full pt load per nurse, ER staffed for fewest number of patients / and assuming they will be low to medium accuity. Also, always adding more duties to staff that are already stressed. Call time means less down time to be able to off - load stress and really take a break.
1253	NA	Average	Not really changing much	STFF			There's a shortage of Healthcare workers everywhere
1011	NA	Average		TRAV	DOCS		Sometimes a doctor had to travel from a nearby hospital.
1256	Keosauqua	Good	Increasing - moving up	TRAV	OPHT		Community members have to travel for eye care.
1191	Farmington	Average	Not really changing much	WAIT	SCH	QUAL	Long waiting lists and not enough quality services.
1297	NA	Good	Not really changing much	WAIT	SCH		waiting lists, takes forever

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ID	City	Rating	Movement	c1	c2	c3	What "new" community health programs should be created to meet current community health needs?
1062	Other	Good	Not really changing much	CC	SEN		Another daycare, better nursing home
1164	Keosauqua	Average	Decreasing - slipping downward	CHRON	PREV	NUTR	More prevention of chronic disease aside from "wellness visits"--physical activity, nutrition, stress relief related; transportation--education regarding available resources
1238	Keosauqua	Good	Decreasing - slipping downward	CLIN	ACC		Urgent care walk in clinic
1100	Farmington	Good	Increasing - moving up	CLIN	HRS	ACC	Saturday morning clinics
1175	Other	Average	Not really changing much	CLIN			Urgent care, walk in clinic
1019	Keosauqua	Poor	Not really changing much	CLIN			Urgent care/ Walk in Clinic
1275	NA	Poor	Decreasing - slipping downward	DOCS	CLIN	ACC	doctors available at all clinics every day
1185	NA	Good	Not really changing much	DOCS			providers
1254	Other	Good	Not really changing much	DRUG	MH	ALC	We have a large population with substance abuse/mental health issues, it would be wonderful to see more providers that specialize in substance abuse and/or mental health, including alcoholism, drug abuse, different mental health diagnoses, etc. The Suboxone Program is absolutely wonderful and such a life changing opportunity to those that need it, but there has to be special doctors with special training to provide suboxone clinics. That service could be an awesome asset to a community like ours.
1098	Milton	Good	Increasing - moving up	DRUG	MH	TEEN	Addiction Prevention/Addiction Recovery Additional mental health options, especially for youth.
1140	Keosauqua	Average	Decreasing - slipping downward	DRUG	MH		substance abuse education mental health care
1023	Keosauqua	Average	Decreasing - slipping downward	ECON	SPRT	YOUTH	longer internship program offers for young people for them to actually have an experience of what it's like to be in health care.
1230	NA	Good	Increasing - moving up	EDU	DOH		Public Educational programs
1297	NA	Good	Not really changing much	EDU	PREV	NUTR	place to learn more about better health, more healthy foods
1191	Farmington	Average	Not really changing much	EDU	YOUTH	SPRT	Educational programs for youth and mentoring programs.
1174	Keosauqua	Good	Increasing - moving up	FIN			That will depend on the money that's available.
1057	NA	Good		FIT	ACC		Exercise programs for all ages
1004	Farmington	Poor	Not really changing much	FIT			Exercise facility to medically supervised activity
1158	Birmingham	Very Good	Increasing - moving up	HH	SEN	MH	In Home care for elderly Dementia/mental health help for elderly in Home
1169	Keosauqua	Good	Not really changing much	HH			Robust home health services
1037	NA	Very Good	Decreasing - slipping downward	MAN	DOCS	STFF	There needs to be better oversight. Not only are we failing the patient(s), but the needs of our medical providers and support staff.
1212	Selma	Good	Not really changing much	MH	ALC	DRUG	Mental Health Programs Alcohol/substance abuse programs
1056	Keosauqua	Good	Not really changing much	MH	CLIN		Mental health walk in clinics
1223	Other	Very Good	Increasing - moving up	MH	DIAB	EDU	mental health, diabetic education
1058	Bonaparte	Average	Not really changing much	MH	DOCS		?? Improve mental health care by adding providers
1220	NA	Average		MH	DOM		Mental health, abuse prevention
1026	Keosauqua	Good	Not really changing much	MH	DRUG	FIT	Mental health services, drug/alcohol addiction, fitness/nutrition programs.
1168	Keosauqua	Very Good	Increasing - moving up	MH	DRUG	GAS	mental health, addiction services, GI
1217	NA	Average		MH	DRUG	NUTR	Anything regarding mental health, alcohol and substance use/abuse, food/nutrition/exercise.
1131	Farmington	Very Good	Not really changing much	MH	DRUG	THER	Mental health, addiction health to help people stay sober (however that looks to them---art therapy, energy healing, gardening, etc.), a healthy living center; where people can learn how to fuel their bodies properly -- so they can live healthier lives.
1219	NA	Average	Decreasing - slipping downward	MH	DRUG		mental health and substance abuse programs
1030	Cantril	Average	Increasing - moving up	MH	DRUG		Mental health, substance abuse
1207	NA	Good		MH	FEM	CHRON	Mental health, womens health and resources, childrens programs such as access to food and program to aid in school/home life. More access to specialty areas for chronic illness or cancers.
1282	NA	Good	Increasing - moving up	MH	FIT	PREV	Mental health services should be expanded. A fitness center and wellness providers would be great.
1063	NA	Good	Increasing - moving up	MH	HRS	EMS	Fulltime M-F mental health clinic with a provider on call 24/7 for any ED needs that may come up. Recruit more Paramedics, EMTs and Nurses to combat the staffing shortage.
1038	Farmington	Very Good	Increasing - moving up	MH	PREV	DRUG	Mental health, health/wellness, substance abuse. Services beyond Keosauqua
1263	Douds	Average	Not really changing much	MH	RESO	ACC	I think it is highly important to have good communications with any mental health facilities. The way our local hospital treats anyone mentally ill is not up to par. Please have more resources and be in contact with companies to get people the help they need.
1018	Farmington	Average	Decreasing - slipping downward	MH	SERV		Mental health services from kids to adults
1142	Farmington	Good	Increasing - moving up	MH	SERV		More mental health services are needed.
1123	Bonaparte	Good	Decreasing - slipping downward	MH	SERV		Notbnw, but increase in mental health/crisis management
1270	NA	Average	Not really changing much	MH	SPEC	CANC	mental health for adults/parents and children plus specialty such as cancer treatment
1152	Keosauqua	Poor	Not really changing much	MH	SPEC	PEDS	Mental Health, Complex Care, Pediatrics
1222	NA	Average	Not really changing much	MH	SPRT	PRIM	Mental Health. Life Solutions is a great program, but need more primary care services.
1208	Birmingham	Good	Increasing - moving up	MH	YOUTH		Child mental health services,
1167	NA	Good	Not really changing much	MH	YOUTH		mental health programs for kids/young adults
1011	NA	Average		MH			Mental health
1088	Keosauqua	Average	Not really changing much	MH			Mental health
1093	Keosauqua	Average	Increasing - moving up	MH			mental health
1179	Douds	Average	Not really changing much	MH			mental health
1266	Birmingham	Average	Not really changing much	MH			mental health
1292	Milton	Good	Decreasing - slipping downward	MH			mental health
1159	Other	Good	Not really changing much	MH			mental health

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ID	City	Rating	Movement	c1	c2	c3	What "new" community health programs should be created to meet current community health needs?
1221	NA	Average	Not really changing much	MH			Mental health
1132	Keosauqua	Good	Increasing - moving up	MH			Mental Health Services.
1134	NA	Good	Increasing - moving up	MRKT	AWARE		Advertising services and specialists that serve our county. I think that most people don't know about all that is available to them.
1061	NA	Good		NO			I don't know of any.
1121	Bonaparte	Average	Increasing - moving up	OBE			I think weight management should be added
1232	Other	Average	Not really changing much	OBG	FAM	EDU	Maternity/labor and delivery, family planning, early childhood health education, mental health, wellness
1060	Other	Good	Increasing - moving up	OBG	MAT		OBGYNs Delivery options - maternity ward
1277	NA	Good	Increasing - moving up	OBG	PEDS		Obstetrics, delivery, pediatric.
1054	NA	Good	Increasing - moving up	ONC	ORTH	SUR	oncology, orthopedic surgery
1151	Other	Very Good	Not really changing much	OPTH	DENT		eye, dental would be great
1256	Keosauqua	Good	Increasing - moving up	OPTH			Eye care providers
1283	NA	Poor		OPTH			Optometrist/Ophthalmologist
1033	NA	Good	Increasing - moving up	OTHR	PRIM		mens health
1020	NA	Average	Not really changing much	OTHR	SPRT	OBG	A place the community can donate used clothing, shoes, appliances ect and it be free to the public. OB care in VB county. General wellness education.
1241	Keosauqua	Good	Not really changing much	OTHR			Planned Parenthood
1286	Other	Average	Not really changing much	PREV	ACC		Some sort of wellness outreach for people who work during the day.
1055	NA	Good		PSY	CLIN	HRS	Most definitely psychiatric care. More clinic providers for longer hours
1009	NA	Average	Not really changing much	QUAL			Maybe you should concentrate on the ones you have now.
1182	NA	Very Good	Increasing - moving up	REC	FIT		inside walking facility
1166	NA	Good	Not really changing much	REC			Rec Center
1108	NA	Good	Increasing - moving up	RURAL	EMS		Rural AED's to help provide quick response time for outlying areas
1288	Keosauqua	Average	Increasing - moving up	SCH	EMER		More opportunities for appointments so people don't have to use ER
1247	NA	Good		SEN	COMM		Something that helps seniors with all the different things they are dealing with instead of going to 100 different places that don't communicate to each other. I go to Senior Life Solutions for group and they actually talk to my doctor and my doctor talks to them and they communicate to me. Why can't this happen with all of the offices?
1087	NA	Average	Not really changing much	SEN	HH	ASLV	"House calls" for very ill seniors who are being cared for at home would help especially in our large Amish community. Assisted living facility. We had a great one and it wasn't in the best interest of the community to close it. We also had a hospice room in the hospital that helped many as they watched a loved one go through a tough time. Both of these need to be reopened.
1129	NA	Very Good	Increasing - moving up	SEN	HH		help for the elderly to be able to stay in their homes
1255	Birmingham	Good	Increasing - moving up	SEN	MH		more senior health and mental health
1267	NA	Average	Decreasing - slipping downward	SEN	SCREEN	FEM	Senior health screenings. Womens health screenings.
1044	NA	Good	Not really changing much	SEN	SPRT		This is an aging community ,so more programs on dementia would be helpful.
1278	NA	Good	Not really changing much	SEN	TEEN	SPRT	A senior life solutions program for teen and parents
1099	NA	Good		SERV	ACC	RURAL	pretty well covered for our size. hospital has done great job of offering many options for our community.
1268	Farmington	Average	Increasing - moving up	SERV	COLLAB		partnering with each other to know what services everyone in the community has and then marketing those services-selling each other vs sending out of the community
1228	Keosauqua	Good	Not really changing much	SERV	SPRT	NUTR	Re-instate the meal delivery service for home bound people.
1059	NA	Average	Not really changing much	SPRT	SCREEN	SPRT	More support of fitness spaces in outlying towns from Keo. More outreach, screenings in all areas of county.
1041	NA	Good	Increasing - moving up	SPRT			improve current programs
1016	NA	Good	Not really changing much	TEEN	MH	FIT	teen mental health; free fitness classes for variety of ages
1227	NA	Good		TEEN	MH		Teen programs - seems to be a lot of teens with anxiety, depression.
1036	NA	Average	Increasing - moving up	TRAN	MH	DOCS	Transportation, mental health (by qualified providers who specialize in this area, not a general Practitioners)
1243	NA	Good	Not really changing much	TRAN	NUTR	RESO	Transportation Fresh food for those with limited resources
1039	NA	Good	Not really changing much	TRAN	SEN	DOCS	Better transportation to appointments for elderly. Better quality doctors. More mental health facilities. People should not have to sit in ER for days waiting for a psych bed.Quality food programs
1273	Keosauqua	Average	Not really changing much	TRAN			transportation

Let Your Voice Be Heard!

Van Buren County Hospital (VBCH) has begun the process of completing a comprehensive Community Health Needs Assessment (CHNA) to identify community unmet health needs. To gather current area feedback, a short online survey has been created to evaluate current community health needs and delivery. NOTE: Please consider your answers to the survey questions as it relates to ALL healthcare services in our community, including but not limited to our local hospital.

While your participation is voluntary and confidential, all community input is valued. Thank you for your immediate attention! Cut-off for CHNA survey is set for Friday 8/11/23.

1. In your opinion, how would you rate the "Overall Quality" of healthcare delivery in our community?

- Very Good Good Average Poor Very Poor

2. When considering "overall community health quality", is it ...

- Increasing - moving up Not really changing much Decreasing - slipping downward

Please specify why.

3. In your own words, what is the general perception of healthcare delivery for our community (i.e. hospitals, doctors, public health, etc.)? Be Specific.

4. In your opinion, are there healthcare services in our community/your neighborhood that you feel need to be improved, worked on and/or changed? (Please be specific)

5. From our past CHNA, a number of health needs were identified as priorities. Are any of these an ongoing problem for our community? Please select top three.

- | | |
|---|---|
| <input type="checkbox"/> Mental Health (Provider, Treatment, Aftercare) | <input type="checkbox"/> Oncology Services (Expansion) |
| <input type="checkbox"/> Child Care (Options / Access) | <input type="checkbox"/> Public Health |
| <input type="checkbox"/> Senior Care (Aging / Dementia Support) | <input type="checkbox"/> Local Access to Specialty Care |
| <input type="checkbox"/> Alcohol / Substance Abuse | <input type="checkbox"/> Radon Levels |
| <input type="checkbox"/> Chronic Disease Management / Services | <input type="checkbox"/> Access to Healthy Foods & Nutrition |
| <input type="checkbox"/> Teen Health / Education | <input type="checkbox"/> Local Access to Primary Care |
| <input type="checkbox"/> Awareness / Access to HC Services | <input type="checkbox"/> Health (Apathy) |
| <input type="checkbox"/> HC Reimbursement / Funding | <input type="checkbox"/> Fitness & Exercise Options |
| <input type="checkbox"/> Healthcare Transportation | <input type="checkbox"/> Care Coordination for Seniors with Significant Health Conditions |

6. Which past CHNA needs are NOW the "most pressing" for improvement? Please select top three.

- | | |
|---|---|
| <input type="checkbox"/> Mental Health (Provider, Treatment, Aftercare) | <input type="checkbox"/> Oncology Services (Expansion) |
| <input type="checkbox"/> Child Care (Options / Access) | <input type="checkbox"/> Public Health |
| <input type="checkbox"/> Senior Care (Aging / Dementia Support) | <input type="checkbox"/> Local Access to Specialty Care |
| <input type="checkbox"/> Alcohol / Substance Abuse | <input type="checkbox"/> Radon Levels |
| <input type="checkbox"/> Chronic Disease Management / Services | <input type="checkbox"/> Access to Healthy Foods & Nutrition |
| <input type="checkbox"/> Teen Health / Education | <input type="checkbox"/> Local Access to Primary Care |
| <input type="checkbox"/> Awareness / Access of HC Services | <input type="checkbox"/> Health (Apathy) |
| <input type="checkbox"/> HC Reimbursement / Funding | <input type="checkbox"/> Fitness & Exercise Options |
| <input type="checkbox"/> Healthcare Transportation | <input type="checkbox"/> Care Coordination for Seniors with Significant Health Issues |

7. In your opinion, what are the root causes of "poor health" in our community? Please select top three.

- | | |
|--|--|
| <input type="checkbox"/> Chronic Disease | <input type="checkbox"/> Limited Access to Mental Health |
| <input type="checkbox"/> Lack of Health & Wellness | <input type="checkbox"/> Family Assistance programs |
| <input type="checkbox"/> Lack of Nutrition/Exercise Services | <input type="checkbox"/> Lack of Health Insurance |
| <input type="checkbox"/> Limited Access to Primary Care | <input type="checkbox"/> Neglect |
| <input type="checkbox"/> Limited Access to Specialty Care | <input type="checkbox"/> Lack of Transportation |

Other (Be Specific).



8. How would our community area residents rate each of the following health services?

	Very Good	Good	Fair	Poor	Very Poor
Ambulance Services	<input type="radio"/>				
Child Care	<input type="radio"/>				
Chiropractors	<input type="radio"/>				
Dentists	<input type="radio"/>				
Emergency Room	<input type="radio"/>				
Eye Doctor/Optomtrist	<input type="radio"/>				
Family Planning Services	<input type="radio"/>				
Home Health	<input type="radio"/>				
Hospice/Palliative	<input type="radio"/>				
Telehealth	<input type="radio"/>				



9. Continue: How would our community area residents rate each of the following health services?

	Very Good	Good	Fair	Poor	Very Poor
Inpatient Hospital Services	<input type="radio"/>				
Mental Health Services	<input type="radio"/>				
Nursing Home/Senior Living	<input type="radio"/>				
Outpatient Hospital Services	<input type="radio"/>				
Pharmacy	<input type="radio"/>				
Primary Care	<input type="radio"/>				
Public Health	<input type="radio"/>				
School Health	<input type="radio"/>				
Visiting Specialists	<input type="radio"/>				

10. Community Health Readiness is vital. How would you rate each of the following?

	Very Good	Good	Fair	Poor	Very Poor
Behavioral/Mental Health	<input type="radio"/>				
Emergency Preparedness	<input type="radio"/>				
Food and Nutrition Services/Education	<input type="radio"/>				
Health Wellness Screenings/Education	<input type="radio"/>				
Prenatal/Child Health Programs	<input type="radio"/>				
Substance Use/Prevention	<input type="radio"/>				
Suicide Prevention	<input type="radio"/>				
Violence/Abuse Prevention	<input type="radio"/>				
Women's Wellness Programs	<input type="radio"/>				
Exercise Facilities / Walking Trails etc.	<input type="radio"/>				

11. Do you have any Covid-19 worries and/or concerns in regards to community health delivery?

Yes

No

If yes, please specify your thoughts.



12. Over the past 2 years, did you or someone in your household receive healthcare services outside of your county?

Yes

No

If yes, please specify the services received



13. Access to care is vital. Are there enough providers/staff available at the right times to care for you and your community?

Yes

No

If NO, please specify what is needed where. Be specific.



14. What "new" community health programs should be created to meet current community health needs?



15. Are there any other health needs (listed below) that need to be discussed further at our upcoming CHNA Town Hall meeting? Please select all that apply.

- | | | |
|---|--|--|
| <input type="checkbox"/> Abuse/Violence | <input type="checkbox"/> Health Literacy | <input type="checkbox"/> Poverty |
| <input type="checkbox"/> Access to Health Education | <input type="checkbox"/> Heart Disease | <input type="checkbox"/> Preventative Health/Wellness |
| <input type="checkbox"/> Alcohol | <input type="checkbox"/> Housing | <input type="checkbox"/> Sexually Transmitted Diseases |
| <input type="checkbox"/> Alternative Medicine | <input type="checkbox"/> Lack of Providers/Qualified Staff | <input type="checkbox"/> Suicide |
| <input type="checkbox"/> Behavioral/Mental Health | <input type="checkbox"/> Lead Exposure | <input type="checkbox"/> Teen Pregnancy |
| <input type="checkbox"/> Breastfeeding Friendly Workplace | <input type="checkbox"/> Neglect | <input type="checkbox"/> Telehealth |
| <input type="checkbox"/> Cancer | <input type="checkbox"/> Nutrition | <input type="checkbox"/> Tobacco Use |
| <input type="checkbox"/> Care Coordination | <input type="checkbox"/> Obesity | <input type="checkbox"/> Transportation |
| <input type="checkbox"/> Diabetes | <input type="checkbox"/> Occupational Medicine | <input type="checkbox"/> Vaccinations |
| <input type="checkbox"/> Drugs/Substance Abuse | <input type="checkbox"/> Ozone (Air) | <input type="checkbox"/> Water Quality |
| <input type="checkbox"/> Family Planning | <input type="checkbox"/> Physical Exercise | |

Other (Please specify).



16. For reporting purposes, are you involved in or are you a....? Please select all that apply.

- | | | |
|--|--|--|
| <input type="checkbox"/> Business/Merchant | <input type="checkbox"/> EMS/Emergency | <input type="checkbox"/> Mental Health |
| <input type="checkbox"/> Community Board Member | <input type="checkbox"/> Farmer/Rancher | <input type="checkbox"/> Other Health Professional |
| <input type="checkbox"/> Case Manager/Discharge Planner | <input type="checkbox"/> Hospital | <input type="checkbox"/> Parent/Caregiver |
| <input type="checkbox"/> Clergy | <input type="checkbox"/> Health Department | <input type="checkbox"/> Pharmacy/Clinic |
| <input type="checkbox"/> College/University | <input type="checkbox"/> Housing/Builder | <input type="checkbox"/> Media (Paper/TV/Radio) |
| <input type="checkbox"/> Consumer Advocate | <input type="checkbox"/> Insurance | <input type="checkbox"/> Senior Care |
| <input type="checkbox"/> Dentist/Eye Doctor/Chiropractor | <input type="checkbox"/> Labor | <input type="checkbox"/> Teacher/School Admin |
| <input type="checkbox"/> Elected Official - City/County | <input type="checkbox"/> Law Enforcement | <input type="checkbox"/> Veteran |

Other (Please specify).



* 17. Your Age for analysis reporting?

Under Age 17

Age 45-64

Age 18-29

Age 65 plus

Age 30-44

* 18. Your Home ZIP code for analysis reporting? Please enter 5-digit ZIP code only



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VWV Consultants LLC is an Olathe, KS-based “boutique” healthcare consulting firm specializing in Strategy; Research, and Business Development services. We partner with clients. Plan the Work; Work the Plan