



304 Franklin Street, Keosauqua, IA 52565 www.vbch.org 319-293-3171

SMS Texting Terms & Conditions

Terms and Conditions

VBCH offers access to information via recurring SMS (Short Message Service) text alerts to opted in subscribers. Message notifications include (but are not limited to) instant activation codes for MyChart sign up, notifications about care, billing and insurance information, account updates, MyChart messages, and notifications of clinic closures due to inclement weather.

Message Frequency

Following opting in to receive notifications, the frequency of text messages you receive will vary based on the text messages services, number of text message services in which you enrolled, and frequency of services received from Van Buren County Hospital.

User Opt-Out

To opt out of future messages at any time, reply STOP to any message received or log in to MyChart and manage your communication preferences. Text HELP for assistance or call 319-293-3171 for support.

Disclosure

Content may not be available via all carriers. Participating carriers include: AT&T, Sprint, Boost, Verizon Wireless, U.S. Cellular, Cellular One, T-Mobile, and Metro PCS. Message and data rates may apply.

No Warranties

Delivery of information and content to your mobile device may fail due to a variety of circumstances and conditions. Delivery of text messages is subject to effective transmission from your wireless service provider which is beyond the control of Van Buren County Hospital. Accordingly, Van Buren County Hospital nor the carriers are liable for any delays or failures in the receipt of any text messages