

#### JOB DESCRIPTION

This document does not create an employment contract, implied or otherwise, other than an "at-will" employment relationship with Van Buren County Hospital.

# An Affiliate of MERCYONE.

POSITION: Emergency Medical Technician	STATUS: Non-Exempt
(EMT)	
DEPARTMENT: Ambulance	DATE EFFECTIVE:
DIRECTLY REPORTS TO: RN on duty	REVISED: 08/21/14
INDIRECTLY REPORTS TO:	
Ambulance Manager/CNO	
SUPERVISES:	SECURITY LEVEL: Medium

# PRIMARY FUNCTION & POSITIONAL PURPOSE

The ER EMT or Advanced EMT works under the direct supervision of the ER RN on duty and/or the Physician. Is responsible for assisting with patient care activities within their scope of practice including teaching, documentation, and routine daily operations. Participates in educational programs and in-services and performance of other miscellaneous activities. The EMT or Advanced EMT on duty is on Primary Ambulance call. He/she must be able to respond immediately to an Ambulance page; this is their first priority while working. Scope of Practice – Refer to 147A of the Code of Iowa.

#### POSITIONAL ESSENTIAL FUNCTIONS

Essential functions are those tasks, duties, and responsibilities that comprise the means of accomplishing the job's purpose and objectives. Essential functions are critical or fundamental to the performance of the job. They are the major functions for which the person in the job is held accountable.

- 1. Responds to patient needs by responding to their requests for assistance.
- 2. The EMT or Advanced EMT will NOT be allowed to receive Doctors orders verbally, by telephone or standing. Exception: CRT/EMT taking respiratory orders.
- 3. Assists the ER RN or Physician with physical assessments, ongoing care, documentation of activity directly related to patient care provided to patients as assigned or instructed by the ER RN and/or Physician.
- 4. Provides ongoing assessment, care of patients, and notifies ER RN in charge of any pertinent changes in patient condition.
- 5. Demonstrates the ability to establish priorities of care, maintain productivity and communicate activities to the ER RN in charge.
- 6. Provides for safety, personal and psychosocial needs of the patient and family.
- 7. Assists patients to transfer, sit, or ambulate.
- 8. Assists with treatments as prescribed. AEMT may initiate IV therapy, can only start fluids of NS, LR, or D5W.
- 9. Assists ER RN with emergency treatment, physical examinations and non-emergent treatments.
- 10. Ability to use patient equipment.
- 11. Knowledgeable and able to perform emergency dispatching.
- 12. Must be able to safely work in an environment where latex is prevalent.
- 13. can be trained and may be required to perform ward clerk duties.
- 14. Other duties as assigned.
- 15. Be familiar with current department policies and/or procedures and make recommendations to improve upon existing quality standards.
- 16. Work with Management to ensure that all procedures within the organization conform to health and safety regulations, financial policies and legislation such as equal opportunity.
- 17. Work with management to determine and document any areas that may need improvement.
- 18. Perform duties as defined under Iowa Department of Public Health EMT/ AEMT scope of practice

# ALL EMPLOYEE ESSENTIAL FUNCTIONS

All Employee Essential Functions are those tasks, duties, and responsibilities that are necessary for every VBCH position to accomplish the organization's purpose and objectives. Essential functions are critical or fundamental to the performance of the job. They are the expectations for which every person is held accountable.

- 1. Attendance at work on a regular and reliable basis.
- 2. Maintains patient, hospital and, employee confidentiality in all aspects of the job.
- 3. Meets with supervisor concerning policies and procedures, work assignments, financials and other functional problems. Keeps supervisor informed of department activities and needs.
- 4. Complies with all established policies and procedures of the hospital and of the department, to include the Code of Conduct and the Code of Ethics and Compliance.
- 5. Must be able to safely work in an environment where latex is prevalent.
- 6. Complete annual education requirements. Stays up-to-date with industry matters.
- 7. Attend meetings as appropriate.
- 8. Meets standards of hospital infection control.
- 9. Maintains all applicable regulatory requirements, including licensure requirements when applicable.
- 10. Commits to being diligent about safety policies and practices within the organization and assigned department.
- 11. Accepts additional duties as assigned when they are deemed appropriate by the employee's supervisor

## ONE CULTURE BEHAVIORS – ALL EMPLOYEES

All employees of VBCH are expected to display the cultural values and competencies of VBCH. This is an essential function of each employee's job and all positions will be held accountable for demonstrating these behaviors.

#### 1. Be One - I benefit from and strengthen VBCH.

- Think TEAM, not self.
  - Have a shared sense of purpose and clear goals and understand that we all make a difference
  - Appreciate diversity, recognize each individual has value and we can accomplish more together.
- Ask for help. Give help.
  - Make time for everyone. No one is an interruption. Each person is my reason for being at VBCH.
  - Be honest and open in all relationships, interactions, and in providing care.
- Communicate like your life depends upon it.
  - Take time to explain and communicate what to expect.
  - Respectfully and effectively communicate within your department and within the organization.

#### 2. Personalize Care – Your experience. My responsibility.

- Bring energy and passion every day.
  - Ensure consistent care by committing 100% to each individual patient, family and staff member.
  - Deliver the best outcome and excellent service through the dedicated effort of every team member.
- Serve the patient or support someone who does.
  - Look beyond assigned tasks and job duties and focus on your purpose.
  - Embrace supporting one another as a way of achieving greatness.
- Invest the time to listen, care and connect.
  - Treat others as you would like to be treated with dignity, respect, care and sensitivity to privacy.
  - Reassure the patient and their family that you know the importance of your job in relation to the care.

#### 3. Own It – I own my actions to deliver Key Results.

#### • Step up or step aside.

- Lead by example; be honest and trustworthy, while always maintaining confidentiality.
- If unable to meet a request, find someone who can.

# • Take responsibility for your attitude and impact.

- Accept personal responsibility to always do the right thing even when no one is looking.
- Take the time to do things right the first time.

#### • Make excellence happen.

- Follow through when you tell someone you will do something for them. Make contact with them throughout the process as well as after the task is completed.
- Realize what we do is a reflection of ourselves and our organizations.

## 4. Improve Daily - I make improvements every day for those we serve including each other.

## • Have a "get better" mindset.

- Strive to be the best at what we do. Seek ways to continually improve patient and employee satisfaction.
- Seek out opportunities to improve skills for personal and professional growth; supporting common goals of the organization.

#### Be coachable.

- Sincerely acknowledge and take corrective action when expectations are not met.
- Commit to professional and personal development.

#### • Seek solutions. No blaming, complaining or defending.

- Problem solve with input from each individual. Maintain a positive attitude and focus on solutions by working through challenges and conflict together.
- Focus on process when seeking solutions, not on people.

#### 5. Innovate - I imagine and embrace bold new ideas to revolutionize health.

#### • Challenge the status quo. Create new possibilities.

- Look for opportunities to improve the patient, family and staff experience through innovative thinking and process improvement.
- Be an active participant in organization activities and community events.

#### • Be proactive and embrace change.

- Be receptive to different ideas and responses from fellow coworkers.
- Be open and willing to change to improve outcomes.

#### • Be curious – don't be afraid to fail.

- Be willing to go the extra mile and do what is necessary, even if that means to do things differently, to not only meet but exceed expectations.
- If you or the team fails, grow from the experience and try again.

# EDUCATION, CERTIFICATION, & EXPERIENCE REQUIREMENTS

- 1. Graduate of a certified pre-hospital EMT/ AEMT training program.
- 2. Current certification by the State of Iowa
- 3. Current BCLS certification.
- 4. Must have a valid Class D driver's license and preferably have endorsement 3 (passenger endorsement) as well.

# WORKING ENVIRONMENT

Note: Reasonable accommodations may be made for individuals with disabilities to perform the essential functions of this position.

Conditions	Never 0%	Occasionally 1 - 33%	Frequent 45 – 66%	Continuous 67 – 100%
Indoors				X
Computer Operations		X		
Outdoor exposure to extreme cold or extreme heat	X			
Exposure to wet and/or humid conditions	X			
Excessive Noise including patient call lights, buzzers and alarms			X	
Dusty		×		
Vibration		X		
Exposure to Latex			×	
Other – please explain			Ц	
Electricity and/or Electric Shock				
Toxic or caustic chemicals and fumes		X		
High, exposed places		X		
Moving mechanical parts		$\boxtimes$		
Machinery Machinery				
		$\boxtimes$	X	
Power or impact tools Other – please explain		□  X		
Other – prease exprain				
Lift/Carry		_		_
1 – 10 lbs			X	
11 – 20 lbs			$\boxtimes$	
21 – 50 lbs		X		
51 – 75 lbs	X			
75+ lbs	X			
Push/Pull				
1 - 10  lbs			X	
11 – 20 lbs			X	
21 – 50 lbs		X		
51 – 75 lbs		$\boxtimes$		
75+ lbs		<u> </u>		
Movement				
Sitting for long periods of time	X			
Bend/Stoop Twist			X	
Crouch/Squat		X		
Kneel/Crawl		X		
Reach Above the shoulders		$\boxtimes$		
Reach Below the shoulders			$\boxtimes$	
Repetitive Motion (arms, writs, hands)			$\overline{\mathbb{X}}$	
Grasping			X	
Climb Stars/Ladder		X		
Uneven Walking Surface	X			
Even Walking Surface				X
Balancing		$\boxtimes$		
Finger usage (feeling for pulse, etc.)	X			
Communication (talking and hearing)			$\boxtimes$	
Visual Acuity for reading and computer usage		$\boxtimes$		
Visual Acuity for drawing measurements		X		

# EMPLOYEE HEALTH REQUIREMENTS

Must follow all employee health requirements including, but not limited to, the following:

- Employee Health screenings every 4 years after hire as required by State Law
- Yearly flu shots. If flu shots are denied, you will be required to wear a mask at ALL times while on duty during respiratory illness season.
- COVID vaccination If COVID vaccination is denied you will be required to wear a mask at ALL times while on duty during respiratory illness season.

CIT		T A P		<b>TO</b> 1	
	GN		н т	II.	
				1	

I have read this job description and understand the physical requirements and essential job functions. I am able to perform these essential job functions with/without reasonable accommodations. Required accommodations are explained below:					
Employee Signature	Date	-			
Department Head Signature	Date				

## **DISCLAIMERS**

Van Buren County Hospital has reviewed this job description to ensure that essential functions and basic duties have been included. It is not intended to be construed as an exhaustive list of all functions, responsibilities, skills and abilities. Additional functions and requirements may be assigned by supervisors as deemed appropriate

This job description in no way states or implies that these are the only duties to be performed by the employee occupying this position. A review of this job description has excluded the marginal functions of the position that are incidental to the performance of fundamental job duties. All duties and responsibilities are essential job functions. Employees will be required to follow any other job-related instructions and to perform any other job related duties requested by his/her manager. Requirements are representative of the minimum levels of knowledge, skills, and/or abilities. To perform this job successfully, the employee will possess the abilities or aptitudes to perform each duty proficiently. Some requirements may exclude individuals who pose a direct threat or significant risk to the health and safety of themselves or other employees. All requirements are subject to possible modification to reasonably accommodate individuals with disabilities.

Non-Discrimination Policy: It is the policy of Van Buren County Hospital not to discriminate in its services, programs, or employment on the basis of race, color, national origin, religion, sex, gender identity (including gender expression), sexual orientation, disability, age, marital status, family/parental status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity. Van Buren County Hospital reasonably accommodates those persons with disabilities to allow for the performance of essential job functions or who may require alternative means for access. Any concerns or requests for accommodations should be directed to Annie Glick, <a href="mailto:annie.glick@vbch.org">annie.glick@vbch.org</a> or 319-293-8754.