

ANNUAL REPORT

FY23



An Affiliate of
MERCYONESM



The VBCH Team will be the leading choice and trusted partner offering advancing healthcare services close to home.

A message from the CEO...

I've been blessed to serve Van Buren County Hospital and the community for three years now, and I continue to be amazed at the support the hospital receives. I am very grateful for our patients who have placed their trust in our skilled patient care teams and support staff. Because of the continued support, we are able to provide the care you need, when you need it.

Our mission at Van Buren County Hospital is to enhance health and well-being through compassionate and personalized healthcare and services. We remain committed to our mission amidst mounting challenges we face as a result of a stressed healthcare system. We will continue to stand strong and put in the work required to ensure VBCH is here to serve you - because you deserve the best!

For the third year in a row, Van Buren County Hospital earned a spot in the Top Workplaces in Iowa for 2023. This is a testament to the great staff at VBCH and the work being done to improve our culture which directly impacts the quality of care and experience provided to our patients and families. In this last year, we were awarded nearly \$3 million in grant funding to invest in new imaging, lab, and cybersecurity equipment as well as program development focused on improving care for elderly patients with multiple chronic illnesses. In addition, a significant amount of effort has been invested in the last year to improve processes that will optimize the patient experience. You can expect this work will continue as we have an insatiable desire to improve daily to consistently deliver upon our mission.

At VBCH, we want to be your choice and trusted partner offering advancing healthcare services close to home. I invite you to experience the difference at Van Buren County Hospital - it would be our honor to serve you!

-Garen Carpenter, CEO

Mission: VBCH is dedicated to enhancing health and well-being through compassionate and personalized healthcare and services.

Administrative Team Members



**Garen
Carpenter**
Chief Executive
Officer



**Kara
McIntee**
Chief Financial
Officer



**Mindy
Cormier**
Clinic Director



**Dr. William
Felegi**
Emergency Dept.
Medical Director



**Kasha
Kite**
Chief Nursing
Officer

We are d...

**TOP
WORK
PLACES
2023**

Des Moines Register

PART OF THE USA TODAY NETWORK

**TOP
WORK
PLACES
2017**

Des Moines Register

**TOP
WORK
PLACES
2018**

Des Moines Register

**TOP
WORK
PLACES
2021**

Des Moines Register

**TOP
WORK
PLACES
2022**

Des Moines Register

MORE INFORMATION ONLINE:



-Board of Trustees-

**Ann
McBride**
Chairperson
3 years



**Heather
Charbonneau**
Secretary
6 years



**Quenton
Dodson**
Vice
Chairperson
8 years

**Michael
Thomas**
35 years

BOARD OF TRUSTEES



**(Center)
Benjamin
Sherod**
Treasurer
13 years

**Jeanne
Erickson**
27 years



**Pat
Tucker**
1 year

Van Buren County Hospital: At-A-Glance FY23

PATIENT DAYS OF CARE

1,290

FY22- 1,629

FY21- 1,741

FY20- 949



OUTPATIENT VISITS

24,651

FY22-25,236

FY21- 22,868

FY20- 18,689



OR PROCEDURES

550

FY22- 444

FY21- 381

FY20- 354



SKILLED NURSING DAYS OF CARE

698

FY22- 947

FY21-1,096

FY20- 523



ER VISITS

2,521

FY22-2,724

FY21- 2,212

FY20- 2,062



CLINIC PATIENT VISITS

17,686

FY22-19,616

FY21- 18,327

FY20- 17,192





The care my dad received at Van Buren County Hospital was wonderful. Thank you so much for the level of service you provide to our tiny community!
-Amber M.



Thank You For Your Donation!

The family of Liz Strah donated funds for the VBCH Clinic to purchase a cooler that can be used for the safe transport of immunizations.

Van Buren County Hospital
Simply Remarkable

An Affiliate of **MERCYONE**



I brought someone to the ER this week. They had been treated with disrespect at another hospital and left there without treatment. This person has no insurance, income, or address. Regardless of this, the staff in the ER was kind to this person who has been treated unkindly by society. I am so impressed with the ER staff. I don't remember everyone's name, but Dr. Felegi gave this person a little more trust in the hospital system. It was the same with the nurses on duty. - Sara W.

Thank you Van Buren County Hospital, for the treatment I received at our small town hospital.
- Sherry V.

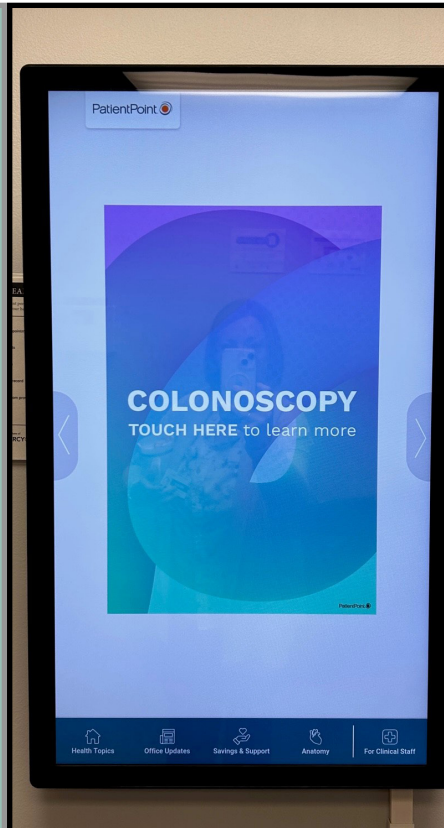


Starnes Memorial Donation

Thanks to a generous donation from the Charley Starnes family, the Van Buren County Ambulance Department was able to purchase a Transport IV Pump for our Ambulance that allows for medications to be infused safely while in transit to our or another facility.

Updates & New Services in FY23

- Engage Excellence Videos from CEO
- MyChart Sign Up Days
- Free Sports Physicals for students
- Golf Fundraiser- Raised over \$8,000
- Service Saturdays on Social Media
- Provider Video Bios
- EMT Courses for Community
- New Emergency Dept. Concrete
- PFAC (Patient Family Advisory Council) started
- Patient Point Monitors in lobby and clinic rooms
- Wound Clinic
- Partnered with Darling Pediatric Dental Care
- Complex Care Network
- CT Lung Screening at VBCH



VBCH Now Offers

CT LUNG SCREENING!

AI TECHNOLOGY

Talk with your provider about qualifications and how to get a referral!

Van Buren County Hospital
Simply Remarkable

An Affiliate of **MERCYONE**

EMT Course

Local Training!

EMERGENCY

Starts January

Van Buren County EMS Association in coordination with Bonaparte EMS, Douds EMS, Cantril First Responders, Farmington EMS and Van Buren County Ambulance will be sponsoring an EMT class starting in January.

There is a great need for EMS Providers throughout the County!

For more information contact William Cline at: william.cline@vbch.org or 319-293-8709

SOUTHEAST IOWA
COMPLEX CARE NETWORK

Sports Physicals
For Van Buren County Community School Athletes

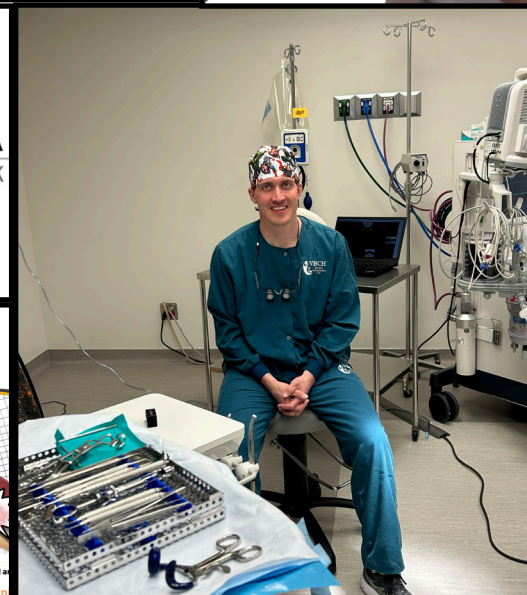
Two Days/Times to choose from!

DATE: MON, JULY 10TH
TIME: 12:00-6:00PM

DATE: WED, JULY 12TH
TIME: 9:00-3:00PM

Appointments are recommended. We will take walk-ins, but there could be a longer wait time. To make an appointment please call 319-293-8732

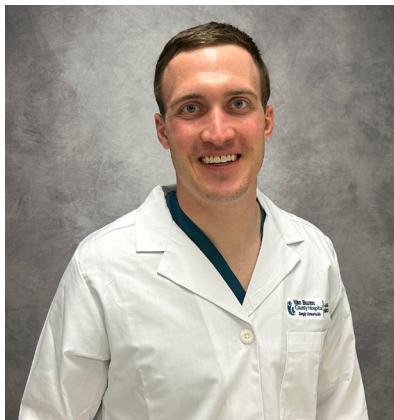
PARENTS PLEASE NOTE!
A parent is not going to be present at the time of the physical. All forms must be completed and signed, including the Parent Consent Form, before the student will be seen. Forms are available on the VBCH & VRCCSD Websites and all VRCH Clinics



New Providers



Dr. Derek Breder
Steindler Orthopedics



Dr. Brian Darling
Pediatric Dentistry



Kristina Payne
ARNP
Acute Services ACP



Dr. Blake Vest
Dermatology

Dr. Derek Breder- Steindler Orthopedics

Dr. Breder is an orthopedic surgeon who specializes in treatment and joint replacement for the hip, knee, and shoulder. He performs arthroscopic shoulder and knee surgery, in addition to treating hand injuries such as carpal tunnel syndrome and trigger finger. He joined Steindler Orthopedic Clinic in 2020.

He received his undergraduate degree in Integrative Physiology from the University of Iowa. Dr. Breder continued his education in Iowa and attended the University of Iowa Carver College of Medicine for his medical degree. He then went on to complete his orthopedic surgery residency at the University of Kansas Hospital, Department of Orthopedic Surgery in Kansas City, Kansas.

When he's not seeing patients, Dr. Breder enjoys spending time with his family, hunting, fishing, boating, snowboarding, and woodworking.

Dr. Brian Darling- Pediatric Dentistry

Dr. Brian Darling, or Dr. Brian as patients call him, is a Board-Certified Pediatric Dentist who loves his job of providing fun and stress-free dental care to children and people with special needs. He attended the University of Iowa College of Dentistry to earn his dental degree.

Because of his love of working with children, he went on to complete a two-year pediatric dental residency in Rhode Island. After four years of practicing in Missouri, Dr. Brian decided it was time for his family to put their roots down back in Iowa, he and his wife decided Ottumwa would be the perfect place to do that. Dr. Brian enjoys spending time with his amazing wife Alyssa, son Roy, and extended family. In his spare time, he enjoys woodworking, boating, and hunting.

Kristina Payne- ARNP

Kristina has been seeing patients in the VBCH clinic for the past year. In FY23 she transitioned to the role of Acute Services APP and primarily serves patients in the hospital setting. Kristina received her Masters of Science in Family Nurse Practitioner from Troy University. Kristina and her husband spend most of their free time enjoying the great outdoors. Kristina provides exceptional care and education to the residents of Van Buren County and surrounding communities.

Dr. Blake Vest- Dermatology

Dr. Blake Vest grew up in southern Illinois near St. Louis and is one of six siblings. He attended Saint Louis University for college and Southern Illinois University School of Medicine for medical school. He is currently in his final year of dermatology residency at University of Iowa Hospitals and Clinics. Next year, he will complete a fellowship in dermatopathology at the University of Texas Medical Branch. In his free time, he enjoys walking his dog, Milo. Dr. Vest comes to VBCH once a month from Iowa City.



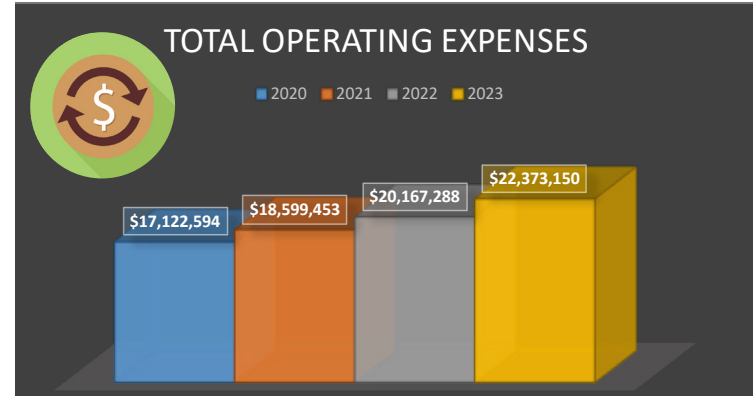
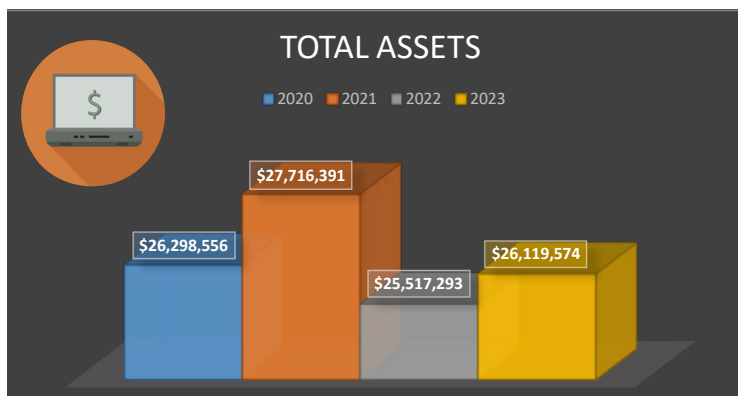
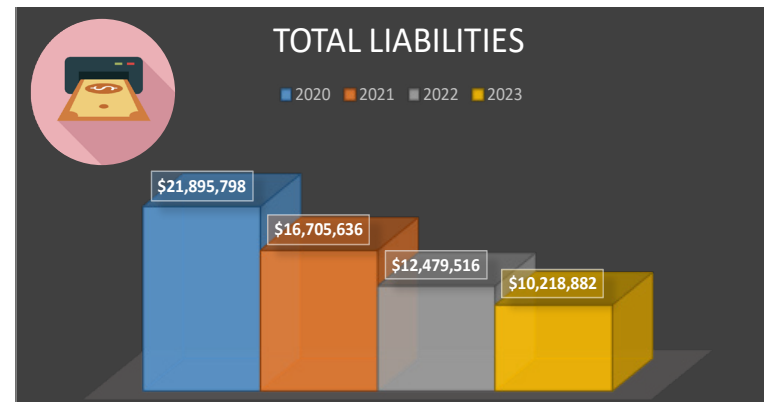
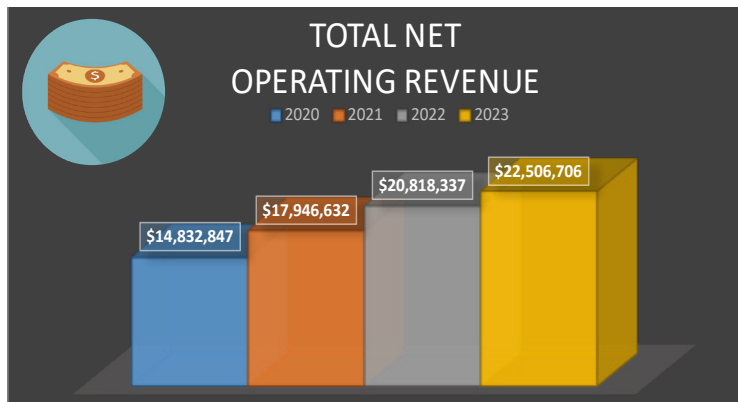
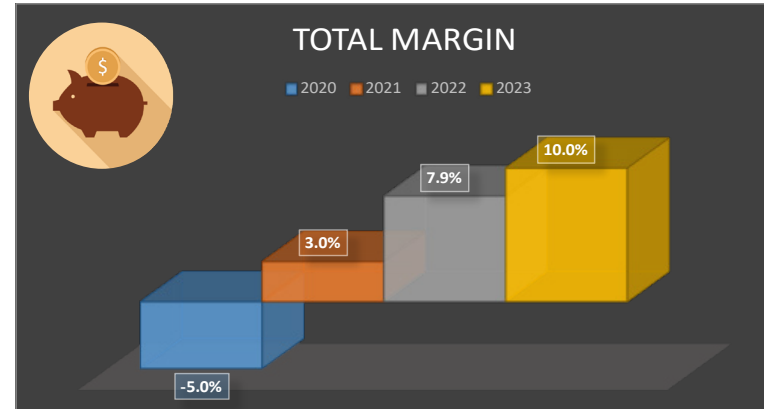
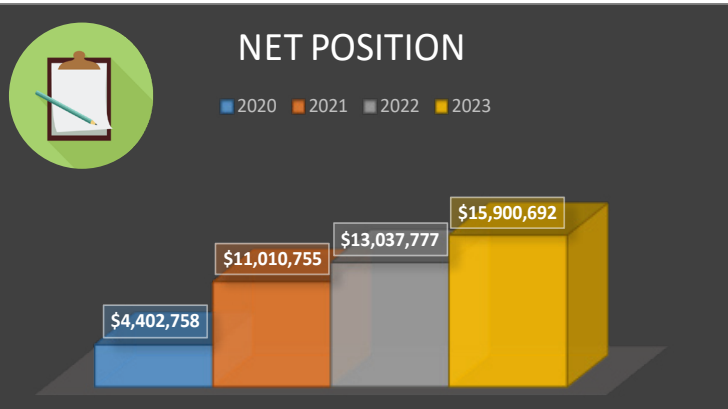
Financial Report FY23

A note from the VBCH CFO-

VBCH had another great year of growth with revenue increasing by 8%. Expenses also grew at a high rate as did all expenses in all sectors of the economy. VBCH was able to offset that with operating revenue, property taxes, non-capital grants and contributions, and investment income. VBCH's biggest asset are the patients and staff and we can't thank them enough for all of their amazing work and support in 2023 for patients and families.

Thank you for another great year, and we have many plans for continued growth in the future

-Kara McEntee,
Chief Financial Officer



ONE CULTURE AT VBCH

ONE CULTURE.

TOGETHER. WE WILL.

Our culture is the heart of our company and is woven into the fabric of who we are.

It makes Van Buren County Hospital a special place to work, and it gives us a unique advantage.

Building and sustaining our culture requires intentional effort from everyone at VBCH. There are five Key Beliefs that we are asking of all staff at all times. They are: Be One, Personalized Care, Own It, Improve Daily, & Innovate. The first One Culture Award Recipients were announced in FY23 and can be seen below. These individuals were nominated by their peers. They exemplify the cultural values of VBCH and work hard daily to showcase these beliefs and instill them in other staff.



FY23 ONE CULTURE MOMENTS



CELEBRATE | CULTURE

Investing in our staff, our community, and our future. VBCH pride

Staff Recognition

Staff Longevity

July-

Erica Barlow- 5 years

J. Malone- 5 years

August-

Debbie Martin- 10 years

Tanya Harness- 20 years

September-

Deana Egley- 15 years

Mindy Danielson- 20 years

Amanda Payne- 10 years

October-

Billy Jo Alderton- 10 years

March-

Dr. Parsons- 10 years

April-

Dr. Felegi- 5 years

May-

Seth Krouse- 5 years

June-

Lynn Kracht- 10 years



Congratulations!

- Amanda Krouse- RN Board
- Mindy Cormier & Kasha Kite-IHA Leadership Academy Graduation
- Mavadene Kennedy- Retirement
- Tanya Harness & Sarah Tedrow- EMS Instructor Course
- Jess Goehring- Certified Documentation Expert Outpatient (CDEO)
- William Cline & Trista Arnold- Critical Care Paramedic Course
- Rhonda Fellows & Liz Wilson- Population Health Competency Certification
- Karley Williams- RN Board
- Maggie Arnold- Retirement
- Shari Tucker- Retirement
- Mallory Markley- LPN Board
- Miranda Pratt- Certified Coding Specialist
- Sigrid Vogelpohl- Retirement
- Sandy Bryant- Certified Pharmacy Tech (CPHT)
- Kara McEntee- Masters in Healthcare Administration
- Lisa Elmore- Daisy Award
- Brad Kite- Certified Lean Six Sigma Black Belt Professional
- Norlene Goemaat- Retirement

shows itself on their Recognition Program and Community Involvement! **Volunteer Efforts**



Safe and Healthy Kids Fair



Free Van Buren County Community School District Sports Physicals



Keosauqua Fire Department Golf Fundraiser



Van Buren Players Sponsor



Blood Drive Sponsored by Physical Therapy

Summer Concert Series- Engage Keosauqua Sponsor

Villages of Van Buren County Sponsor

Grain Bin Rescue Training- Partner with ISU Extension

Safe and Healthy Kids Fair- with Child Abuse Prevention Council

Van Buren County Fair Concession Workers and Sponsor

Warrior Staff Spotlight on KYOU partnership with Van Buren County Community School

Storytime with Parents as Teachers and Keosauqua Public Library

Fire Prevention Week @ Daycare/ Preschool

Tailgate at VBC Football Game- Pregame and Concession Volunteers

Fall Festival Parade & Booth at Fall Festival with information

PT Blood Drive

Keosauqua Chamber Trunk or Treat

VBCH Food Drive- donated to all VB Co. Food Banks

Festival of Trees- Decorated a Tree for VBCH- Funds to Christmas for Kids

SLS Holiday Food Drive

VBC School CPR Training

PT Spring Blood Drive

Participated in the Keosauqua Volunteer Fire Dept. Fundraiser

Job Fairs at Indian Hills Community College, Southeastern Community College, and SE Iowa Job Fair



Parents as Teachers Story Time with Keosauqua Library



Concessions at Various Community Events



Fire Safety for Preschool and Daycare



An Affiliate of **M+ERCYONE**SM

Find us online...



**Scan to
find us!**



Van Buren County
Hospital and Clinics
304 Franklin St.
Keosauqua, IA 52565

www.vbch.org
Main: 319.293.3171
Scheduling: 319.293.8732

Clinics Located in:
Keosauqua, Birmingham,
Cantril, and Farmington