

# ANNUAL REPORT

FY22



**Van Buren**  
County Hospital

*Simply Remarkable*

An Affiliate of

**MERCYONE**<sup>SM</sup>



# The VBCH Team will be the leading choice and trusted part

First and foremost, I want to express my gratitude to all of you for your support of Van Buren County Hospital. We've finished the year with many accomplishments and growth, none of which could have been done without the relentless effort of the team and loyalty of our patients, families and community.

Our mission at Van Buren County Hospital is to enhance health and well-being through compassionate and personalized healthcare and services. We remain focused on ensuring our community has access to high-quality, affordable care. While the headwinds of healthcare change and challenges are at an all-time high, our team has been resilient and eager to emerge stronger than before.

It is also worth mentioning that Van Buren County Hospital earned a spot in the Top Workplaces in Iowa again in 2022. This is a testament of the great staff at VBCH and the work being done to improve our culture which directly impacts the quality of care and experience provided to our patients and families. This past year, we initiated One Culture. One Culture is built on the premise that culture is what we believe, how we behave and the experience we give and receive with each other, whether it be staff or our patients.

It is our desire to provide the best care in the region, and more importantly, to be the first choice in hospital care for our community. We are committed to continual improvement in all aspects of what we do to ensure we are your first choice.

We look forward to all of the great things to come in the next year.

-Garen Carpenter, CEO

TOGETHER. WE WILL.



**Mission: VBCH is dedicated to enhancing health and well-being through compassionate and personalized healthcare and services.**

## Administrative Team



**Garen  
Carpenter**  
Chief Executive  
Officer



**Kara  
McEntee**  
Chief Financial  
Officer



**Dr. William  
Felegi**  
Emergency Dept.  
Medical Director



**Mindy  
Cormier**  
Clinic Director



**Kasha  
Kite**  
Chief Nursing  
Officer

# Partner offering advancing healthcare services close to home.

BOARD OF TRUSTEES

## BOARD OF TRUSTEES NEWS:



Van Buren County Hospital and Clinics was honored to have Board Chairperson, Ann McBride appointed by Governor Kim Reynolds to the Iowa State Board of Health. We are fortunate to have Ann serving on our Board of Trustees and know she will do an amazing job for the state of Iowa. Congratulations Ann!

In June, Van Buren County Hospital and Clinics was able to fill a vacant board of trustees position. Pat Tucker, a longtime provider joined the board. Pat resides along the river in Vernon with her husband Dennis. Pat has a long history in health care, graduating with her BS in Nursing from the University of Iowa. She specializes in women's health and worked as a nurse practitioner in women's health since 1984. She is originally from the Bloomfield area but has lived in Van Buren County for over 18 years, and she and her husband love it here. VBCH is excited to have Pat on their Board of Trustees, and her background in nursing is an asset to the team.

## 4 YEAR TOP WORKPLACE WINNER

Van Buren County Hospital & Clinics was awarded the Des Moines Register's Top Places to Work for 2022. This is the fourth year that VBCH has earned this distinction.



## -Board of Trustees-

2 years



**Ann McBride**  
Chairperson

5 years



**Heather Charbonneau**  
Secretary

34 years



**Michael Thomas**

7 years



**Quenton Dodson**  
Vice Chairperson

27 years



**Jeanne Erickson**

13 years



**Benjamin Sherod**  
Treasurer

1 year



**Pat Tucker**

# Van Buren County Hospital: At-A-Glance FY22

PERFORMANCE INDICATORS



PATIENT DAYS OF CARE

**1,629**

FY21- 1,741

FY20- 949



OUTPATIENT VISITS

**25,236**

FY21- 22,868

FY20- 18,689



SKILLED NURSING DAYS OF CARE

**947**

FY21-1,096

FY20- 523



OR PROCEDURES

**444**

FY21- 381

FY20- 354



ER VISITS

**2,724**

FY21- 2,212

FY20- 2,062



CLINIC PATIENT VISITS

**19,616**

FY21- 18,327

FY20- 17,192





### Van Buren County Community School Students Donate to VBCH Emergency Department!

The VBC MS/HS did a Kindness Project during February & early March, the project they chose to do was a coin drive. The students voted to donate the coin drive to local youth and decided to make it a competition to see who could raise the most.

Tenth grade won with a total of \$223.81 so they presented the check to the hospital & got to have ice cream for winning.

The total amount raised was \$663.84.

The hospital is using the money to buy tablets that children can use when they are in the hospital or ER.

Pictured below: Kasey Stocker, Sydney Meierotto, Caitlin Wiley, Mindy Cormier, William Cline, Kasha Kite, & Tanya Harness



The care my dad received at Van Buren County Hospital was wonderful. Even while understaffed, they were fantastic. Thank you so much for the level of service you provide to our tiny community!  
-Amber M.

“Dr. Remis is an experienced urologist with an excellent bedside manner. He took the time to review my test results with me, including explaining my X-ray images while showing them to me. Being able to receive care close to home saved me hours of travel. Having Dr. Remis at VBCH is an asset to our community.”  
- Cara B



### I was pleased with my entire experience at VBCH

All of the staff in the OR really put me at ease during my procedure. Noreen put me at ease with her fantastic conversation skills and I felt right at home since she is the daughter in law of my neighbor. Dr. Roe

made me feel comfortable as one of my former students and Gloria Starnes visited with me about Spanish since her children were former students of mine. The process was quick and easy and I was shocked at how quick my recovery was! I was wheeled out and chatting with the recovery nurse right away. I was very pleased with the entire experience at VBCH!  
- Kathleen H.



TESTIMONIALS

I was asked if I would mind talking a little about my time as a patient with VBCH cardiopulmonary rehab department. I agreed because I had a very positive experience. The staff at VBCH are all very friendly and professional. They are attentive to their patients needs, and monitor them closely. They work closely with your referring physician. While going through the VBCH program they discovered a unusual rhythm when I exercised at a certain level. They sent this information to my cardiologist for him to follow up on. The staff go above and beyond their designated duties to help you. They even charged my air-pods for me when needed. It's wonderful to have such a highly professional and experienced staff close to home. I highly recommend the Cardiopulmonary Rehab program at VBCH.  
-Dick B.

# Van Buren County Hospital and Clinics is focusing

## Updates

Minor remodeling projects occurred in the following areas of VBCH during FY22:

- New flooring in the Operating Room Area.
- Updated paint and flooring in the Dexa/Mammo Room.
- Respiratory Therapy moved to a larger/remodeled space.
- New concrete in the upper/main parking area.
- New flooring and paint in the Chapel Lobby.
- Update to the area being used for Infusion Services.



## New Services



\*Dr. Lee retires from VBCH. (7/21)

\*Emergency Dept. becomes at locked unit for safety of patients. (8/21)

\*Main parking lot gets resurfaced (9/21)

\*Dr. Boling, OB/GYN, joins VBCH. (10/21)

\*Seaira Drish, FNP, joins VBCH clinic. (11/21)

\*VBCH starts ICARE awards. (8/21)

\*VBCH celebrated 70th birthday. (10/20)

\*VBCH recognized as a Top Workplace. (9/21)

\*Infusion Services start at VBCH. (11/21)

\*Therapy & Performance Center officially opens. (11/21)

2021-22 Year in Review

NEW SERVICES/UPDATES

# Forward with Updates, Services, and Providers



**Seaira Drish**  
ARNP



**Dr. Ralph Boling**  
OB/GYN



**Jordan Evans**  
Dermatology



**Kendra Tan**  
Dermatology



**Dr. Tim Miller**  
Pain Management



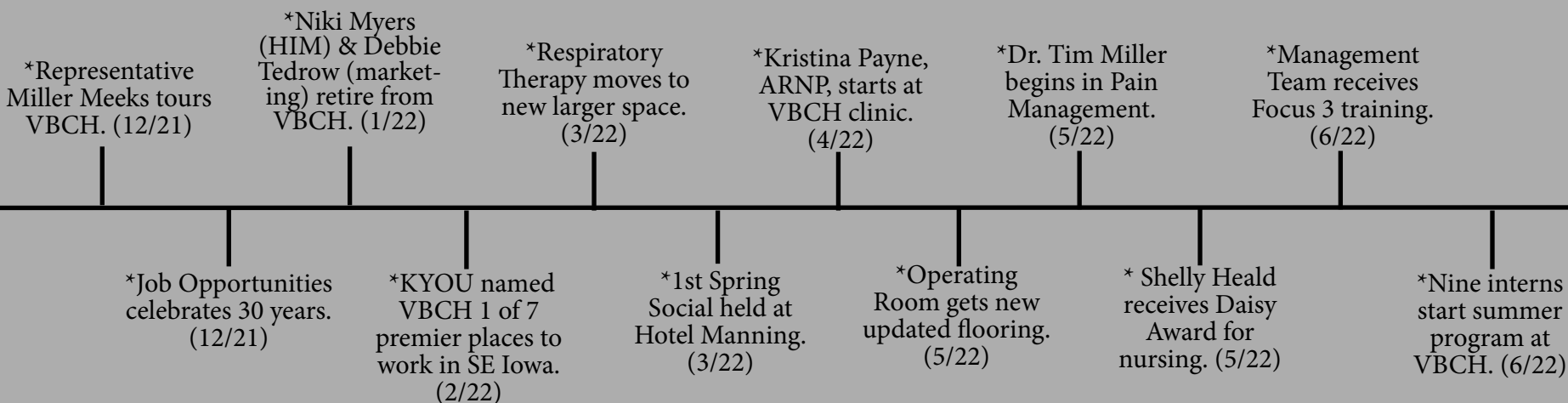
**Kristina Payne**  
ARNP

## **Seaira Drish- ARNP**

Seaira completed her practicum at Van Buren County Hospital and Clinics with Mindy Danielson, so she is no stranger to VBCH. She started with Van Buren County Medical Clinics in November 2021. Seaira sees patients of all ages. She is currently seeing patients at both the Keosauqua & Cantril clinics.

## **Kristina Payne- ARNP**

Kristina received her Masters of Science in Family Nurse Practitioner from Troy University. She comes to Van Buren County Hospital & Clinics from Fort Benning, GA. Kristina provides exceptional care and education to patients of all ages in the Keosauqua Clinic.





# Financial Report

FY22

FY21

FY20

## Net Position\*



**\$13,037,777**

\$11,010,755

\$4,402,758

\*Net Position includes Provider Relief Funds (FY21-\$4,194,970) & (FY22-\$400,000)

## Total Margin



**7.9%**

3%

-5%

*FY22 Total Margin does NOT include RHC Covid-19 relief funds.*

*FY21 Total Margin does NOT include PRF funds.*

## Total Net Operating Revenue



**\$20,818,337**

\$17,946,632

\$14,832,847

## Total Liabilities



**\$12,479,516**

\$16,705,636

\$21,895,798

## Total Assets



**\$25,517,293**

\$27,716,391

\$26,298,556

## Total Operating Expenses



**\$20,152,288**

\$18,599,453

\$17,122,594

### *A note from our CFO-*

Fiscal year 2022 was a year of growth and expansion in VBCH's clinical services with operating revenue growth at 16%. VBCH is providing great services for patients, families, and the community and it shows in the financials. Thank you to this great community for all of the support.

-Kara McEntee, Chief Financial Officer





# HAPPY BIRTHDAY VBCH

On September 21st Van Buren County Hospital Celebrated its 70th year of service. The team celebrated with activities, cake and new t-shirts for all staff members. Additional activities were held during hospital week in May.



## ONE CULTURE.

## TOGETHER. WE WILL.

*Our culture is the heart of our company and is woven into the fabric of who we are.*

It makes Van Buren County Hospital a special place to work, and it gives us a unique advantage.

Building and sustaining our culture requires intentional effort from everyone at VBCH. There are five Key Beliefs that we are asking of all staff at all times. They are: Be One, Personalized Care, Own It, Improve Daily, & Innovate.

Managers have been trained on these concepts and are utilizing it daily with frontline staff.

Additional trainings and incentives will be introduced in FY23.



**ONE CULTURE.**  
Playbook



An Affiliate of **MERCYONE**

Investing in our staff, our community, and our future. VBCH

## Intern Program

VBCH hosted nine interns in May & June. They learned about a variety of careers in a healthcare setting through job shadowing in all departments. They were also able to get certified to be EMS professionals and had some fun!



### FY22 Summer Interns:

- Mallory Gonterman
- Madelyn Johnson
- Sofia Hobbs
- Katerina Wyatt
- Dylan Richardson
- Giteeka Adhikari
- Dalila Rodriguez
- Mackenzie Kaska
- Katelyn Adam

## Staff Recognition



Shelly Heald receives 2022 Daisy Award



Patty Ahland & Jessie Kennedy become Certified Family Support Professionals



Dr. Lee retires after 13 years



Nicki Myers retires after 35 years  
Debbie Tedrow retires after 15 years

INTERNS | AWARDS



*recognizes staff, helps out in the community, and hosts Interns!*

## Volunteer Efforts

### Longevity Recognition!

September 2021-

Erica Eastin- 5 years

October 2021-

Cheryl Gries-Languell- 5 years

Adam Ebert- 5 years

January 2022-

Haley Brewington- 5 years

Nate Mahon- 10 years

March 2022-

Lyn Ross- 30 years

April 2022-

Kristina Rodgers- 10 years

Norleen Goemaat- 25 years

June 2022-

Kathleen Miller-20 years

Austin Giberson-5 years



Peter Pan -Van Buren Players Sponsor



Keosauqua Fire Department Golf Fundraiser



Libertyville Savings Bank Golf Fundraiser Supporting Youth Sports



Blood Drive Sponsored by Physical Therapy



Parents as Teachers Car Seat Safety Checks



CEO, Garen Carpenter meets with Senator Grassley



First Aid Kits for VBC Extension Council





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## Find us online...



Scan to  
find us!



Van Buren County  
Hospital and Clinics  
304 Franklin St.  
Keosauqua, IA 52565

[www.vbch.org](http://www.vbch.org)  
Main: 319.293.3171  
Scheduling: 319.293.8732

Clinics Located in:  
Keosauqua, Birmingham,  
Cantril, and Farmington