

# ANNUAL REPORT

Focus Forward | 2021



An Affiliate of  
**M+ERCYONE** SM



# *The VBCH Team will be the leading choice and trusted partner*

I want to start by acknowledging what a great team we have at VBCH! Regardless of the role, our team has graciously handled substantial growth in services while overcoming the significant challenges presented by the pandemic. While the last year has not been easy, the collective team is resilient and dedicated, remaining committed to providing quality care and a great experience for our patients, families, and staff.

Even with all of these challenges we have been able to add new providers, update our facilities, and were most recently named one of the Des Moines Register's Iowa Top Workplaces for a third year. Our financials are in a more stable place than they have been in a number of years, and we look forward to investing more in our facilities and staff as we continue to be successful. I am optimistic about the future of VBCH as there is an abundance of great things we are doing for our community which will be our focus moving into the next year.

The Team appreciates your continued support and loyalty to VBCH. I would love to hear from you if there is anything we can do to better serve you and the community!

-Garen Carpenter, CEO

**TOGETHER. WE WILL.**

*VBCH is dedicated to enhancing health and well-being through compassionate and personalized healthcare and services.*

## *Board of Directors*



**Ann  
McBride**  
Chairperson  
1.5 years



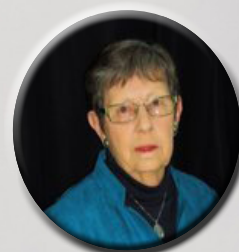
**Heather  
Charbonneau**  
Secretary  
4 years



**Michael  
Thomas**  
33 years



**Quenton  
Dodson**  
Vice Chairperson  
6 years



**Jeanne  
Erickson**  
26 years



**Benjamin  
Sherod**  
Treasurer  
12 years





partner offering advancing healthcare services close to home.



*We love getting compliments!*

I was born at this hospital. I've been going there all of my life. There have been lows, but that is the case with every business. I couldn't get an appointment with my regular doctor, who I like very much. I made an appointment with Kyla Yates because I was having chest pain and wanted to be seen quickly. This woman changed my life in one visit. She listened patiently and has stayed late on two Fridays so she could help me. I saw her last week and she offered a solution to another issue that no one has ever told me about. I will follow her wherever she goes. My quality of life changed when I met her and took what was prescribed. I will be forever grateful. Thank you Kyla.

-Sara W.

## TOP WORKPLACE

Van Buren County Hospital & Clinics was awarded the Des Moines Register's Top Places to Work for 2021.

This is the third year that VBCH has earned this distinction.



RECOGNITION

## Administrative Team



**Garen  
Carpenter**  
Chief Executive  
Officer



**Kara  
McEntee**  
Chief Financial  
Officer



**Dr. William  
Felegi**  
Emergency Dept.  
Medical Director



**Mindy  
Cormier**  
Clinic Director



**Kasha  
Kite**  
Chief Nursing  
Officer

# Van Buren County Hospital: At-A-Glance FY21

## PERFORMANCE INDICATORS



PATIENT DAYS  
OF CARE

**1,741**  
FY20- 949



OUTPATIENT VISITS

**22,868**  
FY20- 18,689



SKILLED NURSING  
DAYS OF CARE

**1,096**  
FY20- 523



OR PROCEDURES

**381**  
FY20- 354



ER VISITS

**2,212**  
FY20- 2,062



CLINIC PATIENT  
VISITS

**18,327**  
FY20- 17,192



Van Buren  
Hospital





### Rubey Family Donates to VBCH Ambulance Department!

Mrs. Evelyn Rubey visited the Van Buren County Hospital Ambulance Department, to present a memorial check. The Rubey family chose to give \$1,500 to the ambulance staff, to be used for CEU's, in memory of Ralph Rubey. Van Buren County Hospital, and especially our ambulance staff, would like to thank the Rubey family for their generous donation.

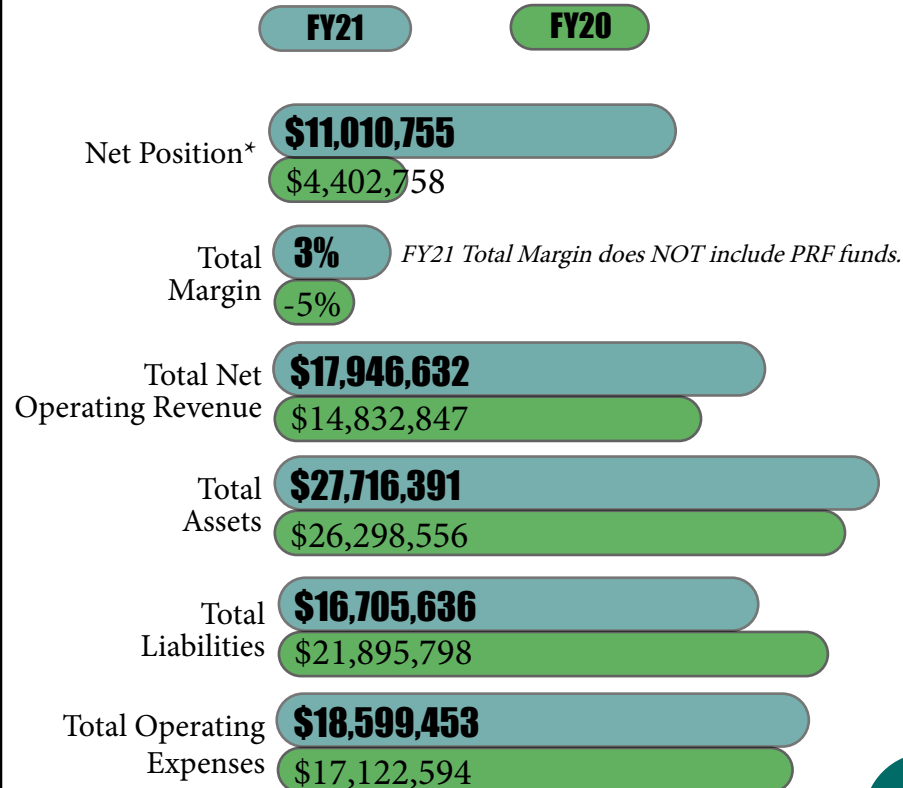


We would like to thank ALL VBCH staff for the GREAT care he received during his stay. We are forever grateful for their concern and expert care! THANK YOU EVERYONE!!!!  
-Gary & Kathy M.

I would like to say Thank You to all the amazing nurses I had during my recent 4 week stay recently on the Med/Surg wing. Thanks again and Happy Nurses week to you all. - Janice F.

Van Buren County residents are so lucky to have these professionals. Thank you for taking such good care of our citizens.  
- Julie G.

## Financial Report



\*Net Position includes Provider Relief Funds (\$4,194,970) & Paycheck Protection Program Funds (\$1,876,019) received.

FINANCIALS

# Van Buren County Hospital & Clinics





## Keosauqua Clinic & Lobby Renovation

In the spring of 2020, Keosauqua Clinic started with a much needed update. Due to COVID-19, VBCH needed to make some changes. Patient flow, during pandemics, needed more separation for sick and healthy patients, and areas needed to allow patients to social distance. These improvements made these areas safer for patients and staff.

# Van Buren County Hospital and Clinics



## Senior Life Solutions®

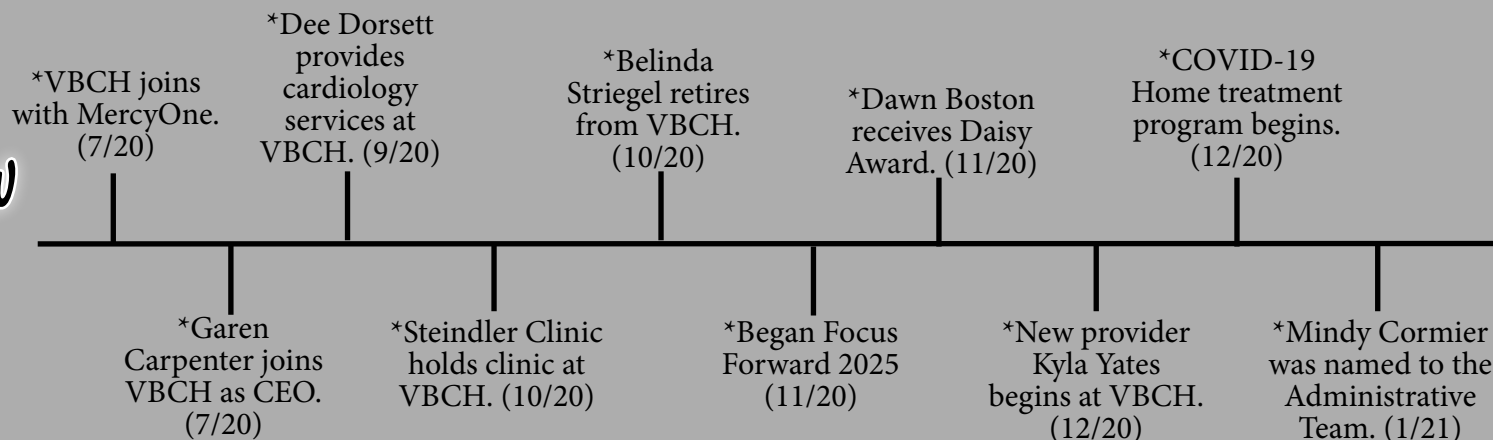
An intensive outpatient group therapy program designed to meet the unique needs of adults typically ages 65 and older struggling with symptoms of depression and anxiety that can sometimes be age-related.

Referrals to the program can be made by anyone, including a patient's physician, family member, the patient themselves, or another healthcare professional.

The program's staff includes a board-certified psychiatrist, a nurse practitioner, a licensed therapist, a registered nurse, and other trained professionals to ensure each patient receives the best possible care. For more information on services available through the Senior Life Solutions program call- 319-293-8740.

### RENOVATIONS

2020-21  
Year in Review



# *Clincs is focusing forward with Renovations, Services, and Providers*



**Dr. Nisreen Yaghmour**  
Cardiology



**Dee Dorsett, ARNP**  
Cardiology



**Andrew Rendoff, PA-C**  
Orthopedics



**Dr. Robert Remis**  
Urology



**Dr. Robert Jackson**  
Rheumatology

## Welcome



### **Kyla Yates- FNP**

Kyla started with Van Buren County Medical Clinics in December 2020. Kyla sees patients of all ages. She has years of experience with geriatrics and is a Certified DOT Examiner. Kyla sees patients at the Farmington, Cantril, and Keosauqua Clinics.



\*Rhonda Fellows began as Quality & Population Health Manager. (1/21)

\*Construction on lobby remodel begins at VBCH. (2/21)

\*Ann McBride becomes the Board of Directors' Chairperson. (4/21)

\*AIDET becomes key acronym at VBCH. (4/21)

\*Barbara McBee Dunnett awarded Daisy Award. (5/21)

\*New generator & fuel supply tank installed. (6/21)

\*Lee McIntosh resigned from the Board of Directors. (2/21)

\*Dr. Robert Remis- Urology began seeing patients. (3/21)

\*Senior Life Solutions begins therapy services at VBCH. (4/21)

\*Dr. Jackson- Rhumatology joined Specialty Clinics. (5/21)

\* Celebrated 70 years of service during hospital week. (5/21)

\*Tiffany Rhoades joined ER team full time. (6/21)



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304 Franklin St.  
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[www.vbch.org](http://www.vbch.org)  
Main 319.293.3171 | Scheduling 319.293.8732  
Clinics Located in: Keosauqua, Birmingham,  
Cantril, and Farmington